**SUMMARY**

Over 7 Years of experience in Quality Assurance Testing of application systems coupled with Strong Database Knowledge in Client/Server and Web and database environment.

* Experience in testing various kind of applications for **Healthcare Insurance** and **Banking System**.
* Expert level knowledge on **HP Tools** like **Quality Center, ALM, Visual Studio and JIRA.**
* Experience also includes troubleshooting Client/Server, Web based and E-commerce applications.
* Conversant with all phases of Software Testing Life Cycle (STLC), Software Development Life Cycle (**SDLC**) in Requirement gathering, Analysis, Design, Development, Implementation, Testing.
* Expertise in Analyzing Business Specifications and writing Test Cases and Test Scenario, develop Test Scripts and execute them.
* Expertise in performing Black box, Functional, Unit, Integration, Performance, Security, Regression, Ad-hoc, End to End, (**UAT**) Acceptance Testing and bug tracking system on both Windows and Unix environments.
* Extensive experience in Functional, Integration, Regression, User Acceptance (UAT), System and Black Box Testing.
* Extensive experience in configuring and managing tools like **Quality Center and ALM**.
* Experienced in planning, delegating and tracking the test activities to meet the project schedule.
* Experience working with SQL scripting, managed version control software and defect tracking systems.
* Strong skills in back-end testing using SQL Queries
* Executed negative and positive test cases to test application functionality against user requirements.
* Strong Analytical skills, excellent communication and interpersonal skills, team player and self-Starter.

**TECHNICAL SKILLS**

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| --- | --- |
| Operating Systems | Windows 2000/XP/Vista, 7 and UNIX |
| Testing Tools | ALM(11.0, 11.5), Quality Center(9.0,9.2&10.0), QTP10.0, Test Director8.0, Visual Studio and JIRA |
| Databases | MS Access, Oracle8i/9i/10g, SQL Server 2000, ADO, SQL, PL/SQL, Load Runner |
| Languages | C, C++, Java, Visual Basic5.0 |
| Web | ASP, HTML, DHTML, XML, JavaScript, VBScript, J2EE Net Technologies: VB.NET, ASP.NET, ADO.NET, Web Services |
| Development Tools | SQL Developer |
| Microsoft Office tools | Word, Excel, PowerPoint, Access, Visio, Project Plan, MS Front Page |

**PROFESSIONAL EXPERIENCE**

**Sandata Technologies, Port Washington, NY December 2016- Present**

**QA Analyst**

Sandata Technologies is a leading U.S. provider of workforce and operational management solutions and services that enable government agencies, Managed Care Organizations (MCOs), and home care providers to manage and optimize the delivery of home care services. For over thirty-four years, we have been a company that truly focuses on ALL stakeholders – participants, home care providers, state governments and MCOs who administer our solutions. Sandata is the only company that provides solutions and value for all of the constituents across the home care continuum.

**Responsibilities:**

* Test Web Based Sandata Home Health Care Application via the usage of Firefox Browser and Internet Explorer Version 9.
* Follow Agile Testing Methodology utilizing Daily SCRUM.
* Utilize Visual Studio and JIRA to review Test Plan, Test Cases and Test Summary Report of entire test effort using Microsoft SharePoint Repository Requirements, document Test Tasks and document anomalies.
* Create Test Cases into Microsoft Test Manager and Qtest.
* Reports Bugs andf Defects Using (JIRA, Test Manager) and keep track of them
* Consult with Software Development, Business Analysts and Customer Support appropriately to review and further optimize software releases, fixes and enhancements within the appropriate testing environment.
* Test software release, fixes and enhancements within Development, Quality Assurance & Pre-Deployment Environments before releasing to Client utilized Production Environment.
* Experienced in JAWS, WAVE TOOL, and Color Contrast Analyser for validating websites to meet ADA WCAG 2.0 AA Guidelines & Section 508 Compliance standards.

**Emblem Health, New York, NY June2013-October 2016**

**Senior QA Analyst**

Emblem Health is a Non-Profit health care organization to provide largest health insurer in New York. The GHI and HIP health plans administered by Emblem Health are among the most innovative and flexible in the industry. Groups and individuals can choose from a variety of accredited PPO, EPO and HMO health plans, as well as prescription drug, dental and vision coverage.

**Responsibilities:**

* Analyzed business requirements and business objectives, and used the information to develop detailed comprehensive test strategies to verify system changes that met the needs of the client.
* Creating Test Plan and Test Strategy document.
* Prepared and Executed Test Case Document for User Acceptance Testing (UAT) based on functional and Technical Specifications.
* Performed End to End testing.
* Conducted Risk analysis and developed mitigation plans.
* Perform testing for Member Portal / Provider Search, Group Portal, Provider Portal, Mobile Portal, Enrollment, ESAWs and HIX.
* Documented business requirements into technical requirements which were further used for design and development of the system.
* Created Test Plans which describe test items, test strategies, test environment and test execution process.
* Performed System integration testing, Smoke Testing, and Backend testing.
* Performed Software Application Testing, regression, functionality and negative tests by executing the Test Cases.
* Reports Defects Using (HPALM 11.0, 11.5) and keep track of them
* Performed Software Application Testing, Regression, Functionality and negative tests by executing the Test Cases.
* Generated the Detailed reports of the Bug, Pass-Fail report.

**HAB BANK, New York, NY September 2010- May 2013**

**QA Analyst**

HAB's mission is to provide a broad range of commercial and personal banking products and services to a diverse community of globally oriented customers. HAB bank is a international bank, which offers personal, small business, and corporate banking products.

**Responsibilities:**

* Expert knowledge in creating test plans, test scenarios, test strategies to ensure Quality Assurance and to test all the business requirements.
* Extensively interacted with Business Analysts, Developers and end users to test according to their requirements.
* Created Test Plans which describe test items, test strategies, test environment and test execution process.
* Worked directly with lead developer, Programmers and customers, leading the development of test plans, test conditions and test cases.
* Created Test cases, test plan in **HP Quality Centre 10.0** and customized to provide the complete test coverage by linking requirements.
* Executed all test cases in **Quality Center**. Created graphs and modified reports to management review.
* Involved in functional testing for ACH payments, ACH Templates, Wire and Draft payment, Import / export and Payment Reports.
* Execution of End-to-End test scenarios**.**
* **Draft BRD** by gathering business requirements and facilitating JAD sessions
* **Draft FRD** by gathering IT requirements sessions
* Performed smoke testing, functional testing, and regression testing for every modified build.
* Performed Software Application Testing, Regression, Functionality and negative tests by executing the Test Cases
* Reported defects using Quality Center, which is used to organized defects with requirements.

**TD Bank, NJ February 2010- August 2010**

**QA Analyst / Business Analyst**

TD Bank, America's Most Convenient Bank, is one of the 10 largest banks in the U.S., providing more than 8 million customers with a full range of retail, small business and commercial banking products. The project involved evaluating the effectiveness of the AML surveillance and transaction Monitoring system (Mantas) to protect the assets of TD Bank customers as well as the corporation by identifying and validating transactional information. This project is also involved in validating the data entry point. Data was transferred from product processors to Data warehouse to Mantas. Various accounts, lines of Business (ICG, GCG AND CPB) and product types (EFT, CASH, MI) were used to validate the transactions and scenarios.

**Responsibilities:**

* Analysed user requirements and designed the **Test Plan** and **Test Scenarios** accordingly.
* Involved in writing the test cases for the application as per the requirements.
* Involved in preparing **Requirement Traceability Matrix**.
* Contributed towards successful deployment of eight software releases with zero customer reported defects.
* Involved in performing **Functional, Integration** and **System testing**.
* Extensively involved in writing the test steps, executing and recording defects in **Quality Center**.
* Involved in Preparing the daily status and daily reports for the test execution
* Expertise using mainframes systems **EDS** and **TSYS** for Data validations
* Experience testing the web application for **508 compliance**.
* Performed functional testing for **Web Services**

**EDUCATION**

Bachelor in Business Administration - 2007

Seton Hall University, East Orange, NJ