**Professional Summary:**

* 5+ years of experience in all phases of Software Design, Development and Testing with emphasis on Quality Assurance.
* Experience and knowledge of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).Extensive knowledge of QA Standards methodology, QA framework, and QA process
* Strong analytical and QA testing skills, capacity for work and diagnostic ability, gathering different kind of project requirements.
* Participated in multiple projects with different work streams towards completion of testing, defect resolution, implementation, and support in an Agile/Scrum development environment.
* Created test Plans, Test Scenarios, Test Cases according to Business, Functional and User Requirement Specifications and Writing Test Scripts and Reports.
* **Experience working with PeopleSoft Testing Framework (PTF).**
* Experience with Extensive experience of function testing of PeopleSoft HCM, Financials and **Campus Solutions 9.2 module.**
* Participated in bug meetings with developers to validate the severity of the bug. Manually retested the application for smoke testing and regression testing. Experience in Black box testing and White box testing.
* Excellent knowledge in writing unique XPath using firebug and fire path to identify web elements.
* Involved in regression testing, system testing, integration testing, smoke testing, performance volume, stress, and ad-hoc testing.

**Technical Skills:**

**Testing tools:** PeopleSoft Testing Framework (PTF), SOAP UI

**Defect Tools:** HP ALM, JIRA

**PeopleSoft:** Campus Solutions 9.2

**Languages:** Java/J2EE, JavaScript, .Net

**Operating System:** Windows, Mainframes

**SDLC:** Agile, Waterfall

**Professional Experience:**

**Northern Virginia Community College,**

**April 2016-August 2018**

**Functional PeopleSoft QA Tester**

Northern Virginia Community College (NVCC; informally NOVA) is a 2-year college composed of six campuses and four centers located in the [Northern Virginia](https://en.wikipedia.org/wiki/Northern_Virginia) suburbs of [Washington, D.C.](https://en.wikipedia.org/wiki/Washington,_D.C.) NOVA is the second largest multi-campus [community college](https://en.wikipedia.org/wiki/Community_college) in the United States and the largest educational institution in the [Commonwealth of Virginia](https://en.wikipedia.org/wiki/Commonwealth_of_Virginia). NVCC implemented**PeopleSoft Campus Solutions 9.2,** Financials, HR and Payroll Cloud Solution for providing services for recruiting and admissions, events, campus community, student financials etc., as a QA Analyst, I managed the technical and functional aspects of the **PeopleSoft Campus Solutions 9.2 implementation**.

**Responsibilities**

* Responsible for designing test cases for **Functional Testing**as per **User Stories**and executing them within an **AGILE** software development **SCRUM** environment.
* Performed **Agile testing**, reviewed the **user stories** and participated in Daily Scrum, Iteration Planning and Release Planning meeting.
* Used **JIRA** for defect management in **Agile environment.**
* **Wrote test cases for Manual testing, Functional Testing, End to End testing, System Integration Testing, Regression testing.**
* Partnered with internal and external clients and management to provide guidance and knowledge for **PeopleSoft Campus Solutions 9.2 implementation** projects and process improvement.
* Handled testing activities for implementing and rollback procedures while deploying enhancements into production.
* Analyzed client’s **Financial/HR/Payroll business** needs through client working sessions and supported development of new business processes and a future state design.
* Worked closely with the User Acceptance Test Coordinator, Project Manager and System Analysts to understand business processes and develop concrete UAT cases.
* Configured **PeopleSoft Testing Framework(PTF)** as per project’s requirements.
* Responsible for writing **User Stories** and coordinating UAT testing efforts.
* Developed automated scripts for performing Regression Testing through UI using **PeopleSoft Testing Framework (PTF)**.
* Worked with **UI** and **PeopleSoft Testing Framework** to automate **Regression tests.**
* Extensively used **SQL** queries for **Backend Testing.**
* Tested various Web Services and **API**using**RESTful** Web Services**.**
* Wrote **SQL query** to perform **data validation and verification.**
* Attended walkthroughs and review meetings to design the application with Business analysts, development teams and Operations.
* Reviewed user requirements and provided direction in the identification of problem and potential resolution.
* Developed and maintained automated **UI test scripts** for functional and regression testing.

**Environment:** Desktop, Functional testing, **PeopleSoft Campus Solutions 9.2**, **PeopleSoft Testing framework (PTF),**API, XML, JIRA, HP ALM, JavaScript, Agile

**Wells Fargo, Charlotte, NC**

**June 2014-March2016**

**FunctionalPeopleSoft QA Analyst**

The project has responsibilities for roll-out for earlier deployment and implementation of new deployment. **PeopleSoft** core **financials**, benefits, training and competencies implementation was main objective. My responsibilities included functional, integration, end to end and regression testing.

**Responsibilities**

* Operated within a very **Agile/Scrum environment**, employing 2-4-week sprints, daily scrum meetings, burn-down charts, task weighting, pair programming, refactoring, presentations and review.
* Use **JIRA** for the entire test management process and managing requirements and **User Stories** in **Agile/Scrum environment.**
* **Created test scripts for automation testing in PeopleSoft environment.**
* Prepare a Knowledge Transfer document for the Automation team.
* Developed automated scripts for performing **Functional. Integration, End to End testing and Regression** Testing through **UI and PeopleSoft Testing Framework.**
* Wrote detailed requirements for enhancement of certain features on **PeopleSoft financials**.
* Created manuals for **UAT testers** and external users to explain the features of native mobile application.
* Execute parallel browser testing on various machines using Selenium Grid and performed cross browser testing.
* Conducted Backend Testing on the Oracle database using **SQL.**
* Created **UI**tests for advertising regression testing and production monitoring purposes.
* Perform various types of testing like User Interface testing, **Functional Testing**, Regression testing, GUI testing, Smoke testing, Negative Testing and System Testing.
* Used **HP ALM for defect Management.**
* Attend various meetings like Weekly status meeting, defect Triage meeting and daily team meetings.
* Maintain Traceability matrix to ensure all the requirements were covered.

**Environment:**User Interface (UI), SDLC, Agile, Waterfall, JavaScript, JIRA, **PeopleSoft Testing Framework (PTF),** Windows, Microsoft Outlook, SSRS, Test Harness

**Fifth Third Bank, Cincinnati, OH**

**August 2013-May 2014**

**Functional QA/Junior Manual Tester**

The project scope involved System testing of the **Online Banking web application**, which allows the customer to access the accounts and administer their various Checking and Saving Accounts. The project involved the enhancements made to the Account Access application which provides the Account Summary (balances, last deposits, etc.) for various accounts and ability to transfer the funds between the various accounts using Fund Transfers. The user can change the account options such as PIN and disable or enable the ability to transfer the funds between accounts.

**Responsibilities**

* Gather business requirements, study the application and collect the required information from developers, and business.
* Worked in **Agile Testing** and participated meetings every day in iterative environment Created and maintained detailed test cases to perform **functional** testing.
* Used **JIRA** for design test plan, test cases development, test cases executions and for Defect Management
* Tested **SOAP web services.**
* Prepared the data to cover various scenarios and wrote **SQL scripts** to verify the database updates, inserts and deletion of the records.
* Manually tested and executed test cases. Assign tasks to other QA team members, submitted weekly Status reports reporting the bug metrics.
* Used **HP Quality Center** for defect Management

**Environment:**User Interface (UI), SDLC, Agile, Waterfall, .Net, HP Quality Center, JavaScript, SOAPUI, TestNG, Black box testing, HTML, XML, JIRA

**Education**

Bachelor of Science in Computer Science from Claflin University, Orangeburg, SC