**John R. Rennpferd**

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**Summary of Qualifications**

* Excellent analytical skills
* Diverse query building experience (Postgres, MS SQL Server, Oracle, MySQL, & DB2)
* Strong VBA macro experience with exposure to other scripting languages
* Proven experience authoring Excel workbooks to facilitate financial analysis
* System management experience which includes AIX, LINUX & Microsoft systems
* Full stack web development experience
* Strong understanding of international, and 24 hour operations
* US Army Veteran

**Work Experience**

Reporting Analyst (Contractor), Harley-Davidson Motor Company, Milwaukee, WI

October 2015 to Current

* Managed a reporting server to support daily domestic & international sales operations
* Performed monthly sales analysis to support the CFO
  + Month-over-month analysis, year-over-year, R12, R24, R36 reporting
  + Data consistency & data remediation
  + Conversion of raw data into visualizations
  + Building, and providing OLAP Pivots for key stakeholders
* Conducted ADHOC analysis to support sales operations as needed
* Routinely authored SQL scripts to retrieve raw data from DB2
* Performed daily monitoring of reporting system, and underlying AIX server
* Resolved escalated call center requests related to reporting
* Resolved escalated report content requests related to US Sales
* Evaluated Dev & QA development to enterprise systems before authorizing cutover to production environments
* Managed onboarding of sales reporting for Canadian business into domestic system
* Wrote VBA to automate the conversion of weekly data dumps into sales reports
* Authored Excel spreadsheets to manage operational workloads, and projections
* Coordinated cross department reporting operations
* Received Orange Level Continuous Improvement Award for authoring VBA heavy spreadsheet that allowed department heads to strategically balance sales support project, and RTB workloads

Analyst & Report Writer, Corvisa, Milwaukee, WI

January 2014 to September 2015

     Wrote complex PostgresSQL queries to support financial transactions, and cloud based telecommunications

* Authored JasperReports, & deployed them to JasperReports Server (4.7 – 5.5)

        Assisted administration of JasperReports Servers

* Wrote SOQL queries as needed
* Wrote Jasper ETL jobs to move data from Salesforce to Postgres databases
* Assisted others with query optimizations to support performance requirements
* Wrote basic T-SQL queries for Report Builder 3.0 reports

Data Integration Engineer, Wageworks Inc, Mequon, WI

May 2012 to January 2014

     Provided data analysis to facilitate financial transactions

* Developed command line batch scripts

        Developed VBA macros to automate Microsoft Excel functions

* Wrote SQL, PL/SQL, and T-SQL queries to extract data from Oracle & MS SQL SVR
* Authored training documentation
* Completed Six Sigma White Belt certification
* Coordinated work, and resolved tasks with Salesforce & RightNow

Programming Intern, Chicago Code Monkeys, Chicago, IL

March 2012 to June 2012

     Programmed in HTML & XHTML with CSS, & PHP

* Developed Wordpress websites

        Deployed websites to development, & production servers (Rackspace Cloud)

        Wrote simple SQL & T-SQL queries (MySQL, & SQL SRV)

        Collected design, & development requirements from clients

* Utilized JIRA to manage, track, and coordinate development tasks
* Coordinated tasks with interstate, & international team members

Data Remediation Specialist (Contractor), GE Healthcare, Wauwatosa, WI

April 2011 to March 2012

* Utilized TPX, and Seibel to analyze and authenticate customer data inside DB2
* Utilized Excel, and Word to identify, and recommend billing data remediation
* Conducted research to verify contact information, and locations of customers
* Communicated with internal, & external customers on a daily basis

Part-Time Supervisor, United Parcel Service, Milwaukee, WI

January 2007 to November 2011

* Directly supervised heavy equipment operators, and package handlers
* Assisted the coordination of regional contingency operations
* Managed a wireless network of Windows CE based mobile scanners
* Analyzed, and optimized operational processes
* Utilized Microsoft Office Suite on a daily basis (Primarily Excel, Powerpoint, & Word)
* Queried data from DB2, and SQL SVR using TPX, and SSRS

Air Ramp Agent, United Parcel Service, Milwaukee, WI

November 2004 to January 2007

* Operated Heavy Equipment
* Lead heavy aircraft cargo load operations as a designee
* Lead stationary platform semi-trailer operations as a designee
* Performed aircraft de-icing operations
* Performed hazardous material document inspections
* Performed hazardous material spill response, and cleanup operations
* Loaded & Unloaded light feeder aircraft
* Loaded & unloaded semi-trailers

Counterintelligence Special Agent, US Army

November 1999 to November 2004

* Conducted subject interviews to determine threats to US forces, and civilians during peacekeeping operations
* Coordinated tactical human intelligence collection operations
* Performed situational, and subject analysis to support counterterrorism, and force protection operations
* Briefed intelligence collection efforts, and counterterrorism operations to tactical commanders twice daily during counterterrorism operations
* Liaised with friendly forces, and other government entities to enhance tactical counterterrorism operations
* Conducted physical security inspections to protect classified materials
* Conducted physical security inspections to identify, and remediate physical security risks to US Army installations
* Maintained and operated tactical communications, and computer equipment
* Utilized the Microsoft Office Suite of products to author intelligence documents

Air Ramp Agent, United Parcel Service, Milwaukee, WI

March 1997 to November 1999 (LOA)

* Operated Heavy Equipment
* Lead heavy aircraft cargo load operations as a designee
* Lead stationary platform semi-trailer operations as a designee
* Performed aircraft de-icing operations
* Loaded & Unloaded light feeder aircraft
* Loaded & unloaded semi-trailers
* Gained fork-truck certification, and operated fork trucks

**Education**

Cardinal Stritch University**,** Milwaukee, WI

Bachelor of Science in Strategic Management of Information Systems,

Awarded August 2012

GPA 3.75 (4.0 scale)

Scholastic Honors include; Graduated with Academic Achievement, & elected into the Delta Mu Delta Society, Kappa Alpha Chapter

Significant Coursework: Enterprise Systems Planning, Business Ethics, Team Projects

Milwaukee Area Technical College, Milwaukee, WI

Associate of Applied Science, in Information Technology Programmer-Analyst,

Awarded May 2008

GPA 3.5 (4.0 scale)

Scholastic Honors include; Deans List (Fall 2007), and inducted into the

Phi Theta Kappa Society, Sigma Theta Chapter

Significant Coursework: C, C++,VB.NET, MS SQL Server 2005, Oracle 9i, & Systems Analysis

Department of the Army, Fort Drum, NY

Counterintelligence/Human Intelligence Management Systems Operators Course,

Completed June 2003

U.S. Army Intelligence School, Fort Huachuca, AZ

Counterintelligence Agent Course, Completed July 2000

**Continued Professional & Self Development**

Coursera 2015

The Land Ethic Reclaimed: Perceptive Hunting, Aldo Leopold, and Conservation

Changing Weather and Climate in the Great Lakes Region

Coursera 2016

Business Metrics for Data-Driven Companies

Mastering Data Analysis in Excel

**Volunteer, & Community Service**

Water Action Volunteer, Milwaukee Riverkeeper et al.

January 2015 to Present

Sr. Vice Commander & Adjutant, VFW Post 3742

March 2017 to Present

Board Member, Southeastern Wisconsin Chapter of Trout Unlimited

March 2017 to Present

Delegate for Milwaukee County, Wisconsin Conservation Congress

May 2017 to Present

Board Member (Wisconsin Chapter), Backcountry Hunters & Anglers

March 2016 to December 2017

Webmaster & Information Technology Advisor, American Legion Post 27

December 2014 to November 2017