|  |
| --- |
| Professional Summary |

* Overall 7+ years of Banking Domain experience in design, development, implementation, testing and maintenance on Mainframe Technologies.
* Very good knowledge on Banking and Credit Cards & Payments, Credit cards Life cycle and servicing, Organization andLetters generation to customers, Monthly statements to customers for Banking and Financial Domain.
* Analyze, Design, Develop & test activities inCOBOL, JCL, DB2, and VSAM.
* Excellent knowledge in core Application design, Development, Testingand production support.
* Posse's strong exposure in working on both Batch and Real time Mainframe systems.
* Experienced in handling test support projects.
* Involved in production control activities.
* Hands on experience in using mainframe tools like Change-Man and File-aid.
* Excellent working knowledge in DB2.
* Experienced in preparing project artifacts like Detailed Requirements Specifications, Functional &Technical specifications, Test cases documents, Test plans, Test Strategies and Implementation activities document.
* Efficiently worked withmultiple applications in creating and managing the Test data.
* Hands on experience withTSO/ISPF, SPUFI, SYNCSORT, JCL, NDM, Quality Center, IDCAMS, Control-M, Jobtrac, Linux and IBM utilities.
* Experience working on the project built using the Water fall, Agile Methodology. Involved in the estimate planning, design discussions and team meetings for the project.
* Ability to multi-task work across different applications. Diverse work experience with different functionalities of the application, with Development and Production Support projects.
* Production implementation upon successful user acceptance testing.
* Very good communication skills both written and verbal.
* Experienced in using HPs (Quality Center) quality assurance automated functional testing tool to track and report resolutions and root-cause of defects and incidents raised during the testing cycle to provide a knowledgebase for future test cycles.
* Experienced in creating schedules for mainframe Batch processing.
* Provided on-call support for applications running in production and scheduled mainframe jobs.
* Experienced in interacting with Application support, Technical services, Clients for incidents,problems and changes to the environment.
* Good knowledge in using tools like service now, Info-man to handle the tickets and met Service Level Agreements (SLAs) for the job failures.

|  |
| --- |
| Technical skills |

|  |  |  |
| --- | --- | --- |
| Operating Systems | : | Windows 8,7, Vista,XP,OS/390,Z/OS,Linux |
| Programming Languages | : | COBOL,SQL,JCL,JAVA |
| Tools /Utilities | : | Aid, ICE tool, IBM debugger,SPUFI,QMF,TSO-ISPF,SDSF,NDM,  SERVICE NOW, XPEDITOR, ABENDAID, FTP, Control-M, Jobtrac |
| Databases | : | DB2 |
| IBM Tools | : | IBM Debugger, Change-Man,INFO MAN |
| Internet tools | : | HTML,JSP, XML |
| Other tools | : | MS word, Excel, Power point,MS Visio |
| Other technologies | : | Hadoop,Hibernate |

Education:

* Bachelor’s in Technology from JNTU, Anantapur, India.

Certifications:

* DB2 Fundamentals Certified.

Awards:

* Received SPEED, SMART awards from SYNTELfor year 2013.
* Received SPOT Recognition award for successful implementation of FC Migration Reporting project, 2014.

|  |
| --- |
| Professional experience |

|  |
| --- |
|  |
| Client: American Express Oct 2015 - Current |
| Role: Mainframe Developer  Project: APCD Balancing & Controls |

Description:

APCD stands for Accounts Payable Collection & Distribution. This system deals with theaccounts payable side of AMEX. APCD receives the files from upstream system and it will do the enrichment of the file and it will pass the enriched file to the downstream systems. There is multiple downstream systems based on the domestic & international data received from the upstream systems. Project aim is to introduce the check to count and verify the amount of files received from the upstream systems is passed to the downstream systems or not. APCD to introduce ACR In stream jobs to balance the domestic data between APCD and the downstream system processing the domestic data. ACR detail jobs are batch jobs which runs in production based on schedule. These ACR jobs checks for the integrity of the data.

Role & Responsibilities:

* Interaction with Business Analysts, Project Managers, and Developers for requirements understanding & participated in Project Definition phase Activities.
* Getting involved with earliest planning to understand how new features are intended to work & the impact on existing functionalities & assisting team on the same.
* Gathering requirements, preparing design documents and prepare schedule forbuild & test phase.
* Coded new COBOL programs, JCLs, PROC’s, Copy books, Control Cards, NDM Jobs, FTP processes and coordinated withteam for Test Plan reviews and unit testing of these components.
* Impact analysis by identification of impacted programs and DB2 Stored procedures for modification.
* Preparing the test strategy, Test plans, Test summary Documents.
* Creating appropriate documentation in work assignments such as program code, and technical documentation.
* Working with management, clients, and other technology teams to ensure the product creates relevant and meaningful business results without negative impact to existing business and technology infrastructure
* Unit testing ofbatch programs in COBOL, PL/I and DB2.
* Setting the pre-prod environment and testing the impacted components in pre-prod environment.
* Creating the Change man records and service now records to install the impacted components.
* Experienced in handling pipe-line transactions.
* Pro-actively working with Support teams in problem analysis, reproduction, and resolutions.
* Conduct code walk thru for team and intimate the new business changes.
* Actively participated in project status calls and meetings with client.
* Created proper documentation for the project worked and shared the same to the production control team.
* Co-ordination with Production Control team to install the impacted components to Production.

Environment: JCL, DB2, COBOL, CHANGE MAN, CICS, SQL, FILE-AID, Control-M, SPUFI, QMF, IDCAMS, FTP,NDM, SYNCSORT

Client: American ExpressJune 2014 to Sep 2015

Role:Mainframe Developer

Project:AEME Migration-AMEX

Description:

AEME Migration project deals with migration of AMEX revolve cards to network cards, it involves handling both spend and non-spend transactions of AEME card numbers. Project ensures that non-spend transactions specific to AEME card numbers are not received from any AMEX internal legacy systems and spend transactions specific to Gulf market is treated as network transactions, passed to downstream systems. Project also requires revising all the reports and ledgersthat all transactions specific to gulf market are not accounted as Network transactions.

Role & Responsibilities:

* Involved in Technical discussions with client for understanding the requirements.
* Involved project definition phase (PDP) and prepared Requirements and Analysis, Functional Specification Design documents.
* Coded new COBOL programs, JCLs, PROC’s, Copy books, Control Cards, NDM Jobs, FTP processes and coordinated with offshore team for Test Plan reviews and unit testing of these components.
* SQL's are written using QMF, SPUFI to query the DB2 database on mainframe.
* Used tools CHANGE MAN for version controlling, stage components, checkout, Audit, Freeze and for compilation.
* Developed IBM DB2 Stored SQL Procedure
* Prepared unit test cases and handled unit testing.
* Provided full support to testing teams and users in SIT and UAT phases to understand the new business changes.
* Arranged a code walk thru to both onshore and offshore teams to intimate the business changes and project flow.
* Experienced in creating new scheduling jobs in Control-M to complete the batch processing.
* Created Service now and Change man records to implement the changes in production.
* Maintained good communication with production support team and intimated the project changes.
* Created Adhoc jobs to handle the pipe line transactions.
* Maintained proper communication with other applications to handle the pipe-line transactions.
* Created Implementation plan and shift schedule during project install.
* Maintained proper communication with client by providing updateson project status during project implementation.

Environment: JCL, DB2, COBOL, CHANGE MAN, CICS, SQL, FILE-AID, Control-M, SPUFI, QMF, IDCAMS, FTP, NDM, SYNCSORT

Client: American Express Mar 2014 to June 2015

Role:Mainframe Developer

Project: FC Migration Reporting -AMEX

Description:

AMEX-Financial capture application captures, process the transactions across the world and send those transactions to different A/R and A/P system. FC Migration reporting project reports the transaction captured by American Express bank on a daily basis, weekly basisand monthly basis. Reports to be created for every market in own currency and convert them to USD currency. The main purpose of the project is to estimate the changes in the business across the world and match those changes with the treasury internal to American Express.

Role & Responsibilities:

* Involved in understanding business requirements, preparation of flow diagrams using MS VISIO for existing AMEXLedger Report using AGILE- SCRUM method.
* Prepared Detailed Technical Design Document (TSD) for new interfaces, programs, jobs.
* Coded new COBOL programs, JCLs, PROC’s, Copy books, Control Cards, NDM Jobs, FTPprocesses and coordinated with offshore team for Test Plan reviews and unit testing of these components.
* Co-ordinate and Participate in Code reviews with offshore team and test case/test results walkthrough with IT team.
* Used tools CHANGE MAN for version controlling, stage components, checkout, Audit, Freeze and for compilation.
* Perform DB2 LOADS, UNLOADS, Image copies, RUNSTATS, BINDS and other DB2 core utilities

in developer test and staging DB2 environments.

* Perform Played instrumental role in setting up and maintaining data integrity in the company's testing

Environments to include CICS regions, DB2 subsystems and MVS batch libraries.

* Used FILE AID for managing the VSAM files easily.
* Perform Allocation of tasks to team members and preparation of estimates for the entire SDLC of theProject.
* Perform Modifications to COBOL programs using IBM MVS Utilities such as IEFBR14, ICETOOL, IEBGENER,

IEBCOPY, DFSORT, REPRO, and ICETOOL.

* Code changes to COBOL programs, preparation of Test plans, Unit testing and documentation of

test results.

* Preparing NDM Cards, NDM Jobs.
* Preparation of Weekly Status Report, Defect Tracker.
* Co-ordination with Production Control team to install the impacted components to Production.
* Ensured the continuity of Production Job schedule and met Service Level Agreements (SLAs) forthe job failures.

Environment: JCL, DB2, COBOL, CHANGE MAN, CICS, SQL, FILE-AID, Control-M, SPUFI, QMF, IDCAMS, FTP, NDM, SYNCSORT

Client: Humana Inc Nov 2012 to Feb 2014

Role: Mainframe Developer

Project: Claims Adjudication System

Description:

CAS is an important system of Humana where the claims are processed. Once a service is provided by Providers to Humana Subscribers, the expenses incurred are recovered through Claimssubmitted to Humana.The system monitors the processing andpayment of Claims submitted by Provider(s).The Claims are paid off after adjudication.System calculates payments based upon each Group Health Contract and automatically subtracts appropriate deductible or copayment amounts and

applies correct benefit percentages.Prints appropriate checks, vouchers, form letters and reports.All information about subscribers/dependents and providers is maintained by system.Pended claims are re-processed through adjuster process.

Role & Responsibilities:

* Developed new programs using COBOL II, VSAM and DB2.
* Developed complex JCL for manipulating huge volumes of file data using utilities.
* Involved project definition phase (PDP) and prepared Requirements and Analysis, Functional Specification Design documents.
* Impact analysis by identification of impacted programs and DB2 Stored procedures for modification
* Coding and Unit testing of batch programs in COBOL, PL/I and DB2
* Coding and testing of DB2 Stored Procedures
* Executed Unit Testing & Integrated test on the components.
* Executed QAT, UAT Test cycles reaching expected deadlines
* Conducted Walk-through of Test Plan and provide approval of Test Plan.
* Ensured traceability of test cases back to Project Requirements.
* System Testing for the stories and supporting SQA testing in UAT Region
* Participating in Iteration Demonstrations for the business users
* Interacting with downstream application teams for testing of the data being sent to downstream applications
* Supporting the application post implementation and resolution of Production issues
* Responsible for documenting the changes and turning it over to support team
* Responsible for delivering high quality code on schedule
* Created different DB2 load/unload JCLs in batch for adhoc requests
* Prepared the test datasets with proper data for different scenarios.
* Have Run the LOAD utilities to refresh the test database data.
* Have involved in the preparation of pre-implementation and post-implementations tasks.
* Used HP quality center as repository to store the all test cases along with test results.
* As per the business requirement modified the existing Copy books, Proc’s for impacted components.

Environment: JCL, DB2, COBOL, CHANGE MAN, CICS, SQL, FILE-AID, Control-M, SPUFI, QMF, IDCAMS, FTP, NDM, SYNCSORT

Client:HumanaAug 2009 to Oct 2012

Role: Mainframe Developer

Project: MetaVance

Description:

The MetaVance application containsmany application areas such as Enrollment, Membership, Billing, Claims, Finance, Provider,ITS etc. The MetaVance application uses a batch cycle to process commercial claims data ofMedical, Dental, Vision and Pharmacy and creates different type of reports for business users.This project introduces additional edits within the MetaVance core system to ensure thatspecific disenrollment reason codes are used when Employer Group, Employer Division,Coverage Contract Type Span and Member eligibility records are terminated or added with

termination dates.

Role &Responsibilities:

* Started career as a Software trainee and completed training in Mainframe Technologies.
* Conducted environment requirements gathering meeting to collect the information from the project, required to build the test environment.
* Created new strategies to maintain BAU and establish a link with other application teams.
* Created a tool specific to application to generate test data for Unit testing.
* Assisted team in analyzing the project requirements and create anoptimum solution to make changes to the existingenvironment or to build the new environment based on project requirements.
* Testing the environment and creation of Impact analysis reportby listing the impacted components.
* Created JCL, COBOL, DB2 components for various development/enhancement projects.
* Analyzed the existing code for business flow and made the changes according to the requirement.
* Worked with SME's in analyzing the existing business flow to estimate the required changes for project.
* Review of source code as per requirements.
* Involved in review team and reviewed the code changes for various projects.
* Worked withloading data into tables, unloading tables and running run stats on tables.
* Preparing Unit test cases and performing unit testing as per the business requirements.
* Conducted code-walk thru with team to intimate the new business changes.
* Created Implementation plan and shift schedule for project implementation.
* Coordinated with testing teams and worked in resolvingthe bugs raised by the testing teams.
* Experienced in performing regression testing.
* Actively involved in pre-implementation and post-implementations activities.
* Experienced in handling service now and Info-man tools to create, transfer and resolve the tickets.

Environment: COBOL,JCL, DB2, CHANGE MAN, SP Tool, SQL, FILE-AID, SPUFI, Control-M, QMF, IDCAMS, FTP, NDM, SYNCSORT, IBM Utilities.