Shaun Noetling

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**Summary:** WebSphere/Middleware engineer looking to be a great asset and valuable resource. I have experience in supporting large platforms and over 30+ applications ranging in all different environments from LLE to PROD (DEV, SIT, Tech Test, and Prod). I’m very comfortable in agile environments and will be able to adapt to any situation and hit the ground running.

SKILLS : (IBM WebSphere 6.1, 7.0, 8.5), Websphere Interchanged Server, Linux ( Several Different Flavors), Unix, Solaris, AIX, Windows Server, (MQ Series V6, V7), (Message Broker 6,7), (WPS 6, 6.1), (WebSphere Process Server 6.0,6.1 ,7), IBM WSRR, SOA, Hibernate, WebSphere Lombardi, WebSphere Commerce, WebSphere Integration, WebSphere DataStage, WebSphere Portal, Java, Java/Perl/.Sh, Glassfish, Tomcat, Spring, Apache Felix, JBOSS, SiteMinder, IBM HTTP Server, (RAD 7/8), IBM WID, IBM WPF, JavaScript, CSS, XML, FLEX, CA Introscope, IBM ITCAM, Splunk, WebLogic Administration, BladeLogic, Win SCP, Putty, Oracle, Autosys, Pega, Toad, AppDynamics

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Work Experience

Bank of America

Webphere/Pega Admin March 2017 - present

Over 6 years of experience in Information Technology, including 6 years of experience in IBM

Websphere suite, specifically in administration of Websphere Application Server

Experienced in installing, configuring, performance tuning of IBM Websphere Application Server 5.x/6.0/7.0.

Utilized bladelogic to kick off scripts such as (restartcacheclear) (killstoprestartcacheclear) Utilized putty to interact with Linux/Unix for tailing logs for errors, run scripts to generate XML, and XSD files, configure scripts, and have user control over a number of different servers. Formulated excel sheet with to access each server with the server name, application, Websphere console, and distributed across team for easy and organized access. Utilized splunk to easily and efficiently diagnose error logs

Performed Production WebSphere 7.8. Support and troubleshooting Performed WebSphere 7/8 migrations, configurations, automated scripting , and tuning Utilized webex to efficiently organize meetings for triage calls, planning for DR exercise, and to effectively communicate across a number of teams.

Participated in 24x7 on call support team with a Blackberry and primary/secondary engineer

Utilized autosys to trigger automatic restarts, and also automatic start of several different Bix jobs. Performed Jacl/Jython automated scripting for automated deployment of applications

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Bankers Life Colonial Penn (Remote)

WEBSPHERE ADMINISTRATOR **Jan 2015 – Feb 2017**

Performed IBM ITCAM Tivoli Monitoring (6) administration to support Linux, Composite applications

Performed Diagnostic Testing on SOA platform applications

Performed several ITCAM transactions to diagnose OOM errors for Websphere based applications

Formulated graphs to give to development team to rectify application Server/ J2EE solutions

Performed performance testing diagnostics on several Tier 3 applications utilizing ITCAM v6

Advised end clients on WebSphere, JBOSS, Tomcat practices based on results from ITCAM diagnostics

Executed Installation and configuration of ITCAM for Websphere v6 and v7

Installed and configured ITCAM for Web Resources for J2EE based applications

Identified several traps and delays caused by lock retentions

Provided detailed application analytics and problem isolation based on real-time data.

Provided detailed overviews of Tier 2 and 3 application performance using ITCAM on Linux, AIX, Sun Solaris, Operating Systems

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University Hospital

Middleware Engineer  **April 2012 – December 2014**

Utilized WICS to implement several event sequencing/ isolations to trouble shoot errors.

Performed IBM ITCAM Tivoli Monitoring (6) administration to support Linux, Composite applications

Performed Diagnostic Testing on SOA platform applications

Performed several ITCAM transactions to diagnose OOM errors for Websphere based applications

Formulated graphs to give to development team to rectify application Server/ J2EE solutions

Performed Rational Functional Testing once diagnostic was complete

Advised end clients on WebSphere, JBOSS, Tomcat practices

Executed Websphere Data stage Installation, configuration, and tuning

Installed and configured Data stage Packs for SAP BW and PeopleSoft

Performed WebSphere Portal Administration, configuration, and tuning

Implemented J2EE Application Server best practices in all environments

Performed Linux/Solaris/AIX Administration and shell scripting

Executed MQ 6 to 7 Migration

Administered, Configured Siteminder and Instrumented with CA Introscope

Performed WebSphere MQ/WBM Architecture and design

Performed IIS administration

Performed IBM HTTP Server (I.H.S) administration

Performed WebSphere Jacl/Jython script development

Performed WebSphere/MQ 24/7 administration

Performed advanced Jacl/Jython scripting

Performed WebLogic Administration, configuration, and tuning

Performed WebSphere 6 and 7 training for junior engineers

Performed CA Introscope Installations, configurations, and tuning

Performed CA APM CEM administration, configuration, and tuning

Developed/Designed Custom Cognos reports for WebSphere Business Monitor

Performed IIS PGP admin administration, configuration, and tuning

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