**Shirish Bhatnagar**

**Career Summary:**

* Around7 years of professional experience in the Analysis, Design, Development, Implementation, Testing of Client/Server and Web Applications.
* Strong knowledge of the Systems Development Life Cycle (SDLC).
* Expertise in effectively creating diagrams and graphs using Business Process Model and Notation (BPMN) to facilitate an understanding of performance collaborations and business processes
* Highly experienced with BPMN notation and flow diagrams
* Expertise in translating user requirements into technical specifications and mapping the process design, work flows for SDLC with documenting and managing business requirements using RUP, waterfall and Agile methodology.
* Possess excellent organizational, interpersonal, communication and documentation skills with good process management skills along with a remarkable ability to gather requirements to bring out quality product.
* Highly analytical in developing the methods and measures to meet requirements and solve any issues that arise during the project.
* Knowledge in broad range of financial practices and principles ranging from financial analysis, corporate valuation, equity/capital market research, financial modeling, forecasting, and budgeting to trend analysis, investment banking, asset allocation, portfolio management, risk analysis and derivatives.
* Have experienced as Business Analysis, with cross functional experience in Financial services industry with Investment Banking, Asset Management, Portfolio management, Trades Lifecycle and Brokerage service
* Expertise on streamlining and migrating SharePoint within various enhancement projects.
* Excessive use of documentation to avoid any form of miscommunication or misinterpretation during the entire software development process. Prepared Systems Proposal Reports and Business Plans.
* Understanding and interpreting requirement specifications.
* Designed Use Cases, Activity Diagrams, and Sequence Diagrams, Class Diagrams, and Data flow diagrams.
* Analyzed the business requirements and developed use cases for various Scenarios and developed Use Case diagrams using RUP and UML to support the following goals:
* Network Interface and Login
* Network Security Apparatus
* Update Modules
* Experienced in writing System test plans, defining test cases, developing and maintaining test scripts.
* Expertise in using QA Methodology to ensure robust functionality.
* Development of rules in Active Directory Domain for computer and User based policies.
* Network Domain configuration for implementation purposes.
* Expertise in Project Planning, Project Design, Gathering requirements and creating functional specifications.
* Extensive experience in creating documents such as Feasibility reports, Systems Request, and Risk Assessments.
* Thoroughly worked with MS Office, MS Project Professional, and MS Visio on various projects
* Experienced in customer / client interaction, deep understanding of business systems functionality and technicality.
* Involved in maintaining Test Matrix and Traceability Matrix and performing GAP analysis.
* Experienced in designing databases tables and normalizing tables.
* Conducted User Acceptance Testing (UAT).
* Used Quality Center and Rational Clear Quest for error reporting.
* Experienced in writing SQL queries to generate reports.
* Motivated self-starter with exceptional team building, leadership, and interpersonal skills.
* Good team player with the ability to work in time sensitive environments.
* Possess excellent communication and interpersonal skills with the ability to adapt to a new environment.
* Excellent analytical and problem solving skills with the ability to handle multiple tasks effectively and quickly master new concepts and subjects.

### Technical Skills:

**Methodologies:** Agile, Waterfall

**Requirement Tracking:** Rational RequisitePro, HP QC/ALM, Telelogic Doors

**Operating Systems:** MS Windows 2000/XP/Vista/7/8/10, UNIX

**Web/Design Tools:** HTML, XML, MS Front Page, Adobe Photoshop, ASP, .NET

**Databases:** Oracle, SQL Server, MS Access

**ProgrammingLanguages:** C++, JAVA, PL/SQL, PHP

**Office Tools:** MS Word, Excel, MS Project, MS Outlook, SharePoint

**Career Experience:**

**Apex Finance - Atlanta, GA Feb 2015 – Present**

**Sr. Business Analyst**

APEX Financial Services provides customized financial analysis and risk management plans for individuals, families, and businesses for more than 28 years in the financial services industry such as, estate planning, retirement and education planning, special needs, insurance, annuities, and wealth management. APEX Financial Services offer a variety of investment choices including fee based plans.

**Responsibilities:**

* Reviewed online investing banking documents/case files.
* Analyzed and collected business requirements, identified system interfaces and created the requirements specification document.
* Member of deal teams at an independent, international investment banking firm focused on sell-side, buy-side, debt capital
* Performed Requirement Analysis to Develop Use Cases, Activity Diagrams and Sequence Diagrams using MS Visio.
* Prepared templates, charts, diagrams, workflows, and visual media for targeted audiences in support of business requirements gathering and other key business communications.
* Authored information memorandums and management presentations detailing key investment highlights, industry and end-market analysis, and financial performance
* Conducted review sessions on regular basis with QA and development teams for preparing status, delivery report and client reporting.
* Create test case documents that detailed the preconditions of screen page, action performed, and the expected results.
* Designed and developed test cases for putting the application on manual testing.
* Responsible for the creation of custom objects, page layouts, record types, workflow rules, approval processes and customized fields.
* Worked with the team to create a project road map/blueprint ensuring effective remediation of all applications

**Environment:**Windows, SharePoint,MS Office, MS Project, Visio, UNIX, HP QC/ALM, JAVA, SOA, RestFUL.

**Raymond James Financial - Chicago, IL Jun 2013 – Feb 2015**

**IT Business Analyst**

Raymond James provides personalized financial plans for individual investors and trusts. Their products include Retirement Solutions, Legacy and Estate Solutions, Cash Management Solutions, and Credit and Lending Solutions. The Integrated dashboard project provided the Managers and Clients a broad perspective on their portfolio and the ability to cross-view different product streams.

**Responsibilities:**

* Designed and authored Business Requirement Documents, Functional Specifications and Technical maps for Asset Management stream.
* Understanding various methods involved for Equity, Bonds, Credit Derivatives, FX, Commodity and developing the use cases and workflow diagrams.
* Responsible for integration of Wall Street on Demand and Nasdaq Level II streaming quotes with the front end systems.
* Involved in design and development of standard and ad-hoc reporting using SQL.
* Performed Business Process Modeling using Visio and customer data analysis.
* Conducted gap analyses to derive requirements for existing system enhancements.
* Wrote test cases for functionality and interface validation.
* Acted as a liaison between the technical group and business users (staff and management)
* Developed the process for implementation of these requirements.
* To Develop Business Requirement Document and Use Cases.
* Responsible for communications between the off-shore development team and onsite Project Team and other related departments.
* Mapped functional and business requirements.
* Used Visio to develop Use Case diagrams, Activity Diagrams and Sequence Diagrams.
* To develop test scripts and test cases for various releases of the project.
* Coordinated and provided input to test plan, cases, script
* Worked with the quality assurance team so as to test different releases and to develop test plans and test cases.
* Conducted training sessions for the end users and documented various training manuals.
* Ensured scope of test will prove / satisfy all requirements.
* Involved in UAT, test plans, documentation of test reports etc.
* Oversaw, managed, and reported on bug and issue identification and resolution.

**Environment:**Oracle, PL SQL, HP QC, Toad, UNIX, MS OFFICE (Word, Excel, Access, PowerPoint, Project), XSD’s, Quality Center, XML, UAT, UML, MS Visio, BPMN, Control Management, .Net, SOAP UI,

**Cardinal Bank, Mclean, VA Jul 2011 – Mar 2013**

**Business Analyst**

Cardinal Bank is owned by Cardinal Financial Corporation, a financial holding company. Cardinal Bank currently has Banking Offices located in the [Washington Metropolitan area](https://en.wikipedia.org/wiki/Washington_Metropolitan_area).

The scope of the project was to enhance their legacy Loan Origination System Application. The application was web-based and included information about the Fixed Rate, Adjustable Rate, Affordable Housing, and Mortgages for special needs and Payment Options etc. The application also had a calculator, which had options for Pre-Qualifying, Purchase, Refinance, and Custom Quote.

**Responsibilities:**

* Worked closely with the cross-functional teams and with distributed system groups, including PMO, to capture financial advisory business requirements for FX and Trade analysis (SDLC).
* Maintained Program/ Project Plan, obtained project plan updates from Team Leads, monitoring project plan, setting up tasks, identifying potential project slippages, drafting weekly status reports, etc. using MS Project.
* Delivered time sensitive report requirements using SQL queries (Write and data extraction).
* Status Reporting - Facilitated for status meetings, including creation of agendas and recording of action items from meetings, received, consolidated, and produced status reports for business constituents and steering committee, etc. using MS Word & PowerPoint.
* Performed extensive data analysis using SQL for requirements and troubleshooting purposes.
* Designed new Business Process Models to complete the Business Process flow.
* Worked extensively on Business Requirements, Functional Specification, Data-Integration, , use cases modeling (UML) using MS Office (Word, Excel, Access, Visio) and dashboards
* Coordinated and Assisted Quality Management team to ensure that requirements documentation accurately translated into test plans and test cases, including Quality Assurance Verification and Validations.
* Worked with Release management for Implementation Plans (Pre and Post) to define roles and responsibilities, efforts and dependencies.
* Successfully coordinated System Integration Testing (SIT) and User Acceptance Testing (UAT)

**Environment:** MSVisio, SnagIT, Doors, Oracle, Requisite Pro, Clear Quest, MS Project Professional, .NET, SQL Server

**US Bank, Minneapolis, MN June 2009 – May 2011**

**Business Analyst**

US Bank (formerly Downey Savings and Loan Association) is a deposit and lending financial services provider with a regional network that focuses its activities on its key markets throughout the country. Downey Savings was a leading residential and commercial lending provider serving individual borrower and commercial loans. Major focus was in enhancement and maintenance projects related to the front end loan processing system FNIS Empower (FIS-Fidelity Information Services), Consumer lending system (APPRO) and the Lending/Savings mainframe system (MISER).

**Responsibilities:**

* Designed the business requirement collection approach based on the project scope and SDLC Methodology
* Key liaison between business unit and development groups in a Service Oriented Architecture (SOA) environment.
* Interviewing business users to gather requirements and analyze the feasibility of their needs by coordinating with the project manager and technical lead.
* Identifying, researching, investigating, analyzing, defining opportunities for business process improvement, documenting business processes and initiating efforts to make improvements.
* Contributing to the definition of scope, performing extensive requirement analysis and defining functional specifications.
* Preparing Business Requirement Documents (BRD), creating use case documents; business process models, use case diagrams and sequence diagrams.
* Conducting and participating in JAD sessions with stakeholders and system users to collect the software requirement specifications (SRS)
* Analyzing and translating business requirements into system specifications, communicating with the business on a broader scale as well as with an in-depth view.
* Functional requirements gathering, report tracking, systems change maintenance, security level tracking for an automotive lending software package (APPRO) for the Consumer Lending group.
* Prepare monthly, quarterly and annual reports using Excel spreadsheet for delivery to the Automotive Lending group
* Assisting the PM in setting realistic project expectations and evaluating the impact of changes on the organization, planning accordingly and conducting project related presentations.
* Assisting in designing test plans, test scenarios and test cases for integration, regression and user acceptance testing (UAT) to improve overall quality of the Application.

**Environment:**JIRA, Agile - SCRUM,SharePoint, SOA, Enterprise architect, Requisite Pro, Agile, MS Visio, MS Project Professional

**Education:**

MBA