**Sunitha Kukala**

**QA Analyst/QA Tester**

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**EAD-Authorized to work in the US for ANY Employer**

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**KEY SUMMERY:**

* Over 5 plus years of extensive experience of the Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC) with exceptional skill in improving the Quality of the Product by **implementing QA best Practices**.
* Experience in testing Web based (Cloud), Client/Server Technologies and E-Commerce Applications for domains like Financial, Life Sciences and Technology.
* Proven Track Record of delivering all the projects with 100% quality, efficiency and always oriented towards customer satisfaction.
* Proficient in creating Test scripts, Test Cases, Test Scenarios and Requirement Traceability Matrix (RTM) on Analyzing the Business Requirement Document (BRD) and System Requirement documents (SRD).
* Executed & Tested the Test Plans, Test Strategies, Test Cases, Test Scripts, Test Scenarios, Test Reports and Defect Metrics.
* Proficient knowledge in Mobile App testing on various versions of IOS and Android platforms.
* Proficient in SQL Programming for testing database (Oracle, SQL Server, Sybase & DB2) integrity.
* Expertise in Black box, Functional, System, Integration, Regression, User Acceptance Testing (UAT) and GUI Testing.
* Proficient in Web Service testing using SOAP UI/REST and validating the XML data.
* Extensive knowledge on Agile scrum methodology using Rally and JIRA tool and traditional models like V-model and waterfall.
* Good Knowledge of Automation tools QTP/UFT, Selenium & Load Runner
* Excellent communication, analytical, problem solving, decision-making, presentation skills and interpersonal skills and a very good team player with the ability to work independently.

**TECHNICAL SKILLS:**

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| --- | --- |
| Operating Systems | Windows 2000/XP/NT/Vista/7/8, UNIX, Linux |
| Databases | Oracle 8i/9i/10g, MS SQL Server, DB2, MS Access |
| Languages | C, C++,Visual Basic, Java, SQL |
| Web Technologies | Java, HTML, XML, CSS |
| Testing Tools | HP-QC/ALM, MTM, Bugzilla, JIRA, Rally, XML SPY |
| Office Tools | MS Office (Word, Excel, PowerPoint, Outlook) |
| SCM | IBM Clear Case, CVS, SVN, TFS, GIT |

**PROFESSIONAL EXPERIENCE:**

**Client:** **Lincoln Financial Group, Concord,NH** Mar 2015 –Present

**Role: QA Analyst**

**Industry**: Financial

**Project:** **Lincoln Financial Advisors Internal Application**

Lincoln Financial Group is a Fortune 500 company offering a diverse range of financial services and solutions. With a strong focus on four core business areas - life insurance, annuities, retirement plan services, and group protection - our business is built around supporting, preserving, and enhancing our customer's lifestyles and providing better retirement outcomes. Led by over 8,000 employees, Lincoln Financial provides the tools and advice to help individuals take charge of their futures.

As QA Analyst, worked on multiple projects (small projects and new releases) where small projects mainly deal with enhancements, production support tickets and new releases mainly deals with end to end, integration and regression testing for new client launches or existing client new releases.

**Responsibilities:**

* Worked closely with SME’s, Business analysts and Developers in understanding the business and functional requirements of the application.
* Studied all Requirements Artifacts - FRDs, Use Cases, Change Requests to write & involve in Software Testing Artifacts - Test Strategy, Test Plan, Test Case, Requirements Traceability Matrix (RTM)
* Performed GUI testing, Functional testing, Integration testing, Regression testing, Ad -hoc testing, Negative testing, End to End testing, Load testing & User Acceptance testing.
* Worked closely with developers to track, log and follow through on all software bugs, and provided more information about bugs thereby helping them to fix bugs.
* Tested the functionality of the final product ready for release.
* Exposed to all phases of software development life cycle through Agile development process based on Scrum.
* Involved in daily SCRUM project meetings to report testing progress
* Participated in daily defect resolution status calls to discuss defects with vendors, project management and users Answered and troubleshoot customer and UAT issues, questions, and problems.
* Involved in testing application on different mobile Platform such as iOS and Android devices.
* Performed Back end Testing-using SQL queries, generating reports to ensure data integrity and validate business rules.

**Client:** **Pfizer Inc, PA** Jan 2014 – Mar 2015

**Role: QA Analyst**

**Industry**: Pharmaceuticals & Biotechnology/Life Sciences

**Project: Pfizer Prime e-commerce Application**

Pfizer Inc. is the world's largest global biopharmaceutical company. The Company is engaged in discovering, developing and manufacturing of healthcare products. Its portfolio includes medicines, vaccines and medical devices, as well as consumer healthcare products.

As QA Analyst, worked on Pfizer prime e-commerce prime application for vaccine order with web front end (order capture) to Backend order fulfilment (Order management and Warehouse management) and tested website across multiple browsers ((IE, Firefox, Safari and Chrome) and mobile devices (Android, iOS).

**Responsibilities:**

* Interacted with developers and business analysts on a daily basis to discuss the requirement specifications
* Developed the test plan, test cases and test scripts in Quality Center.
* Reported and tracked defects with reference to severity and types.
* Extensively used SQL Queries and generated reports to ensure data integrity to meet application requirements
* Tested the GUI functionality according to the guidelines of the test plans.
* Maintained requirements and created Traceability between Requirements and Test Cases.
* Prepared daily metrics, status report (No of defects, QA estimation, actual QA hours etc.), and Project Status update.
* Run Compatibility Testing (cross Windows/ Mac and Android/ iOS platforms, cross browsers, cross mobile devices - phones, tablets, iPads etc.).
* Performed GUI testing, Functional testing, Integration testing, Regression testing, Ad -hoc testing, Negative testing, End to End testing, Load testing & User Acceptance testing.
* Coordinating actively with offshore and onsite team members on Project Status and Deliverables.
* Executed Automated test scripts using QTP and logged the defects using Quality Center

**Client:** **Fire eye, Inc. VA** Jan 2013 – Jan 2014

**Role: Software QA Analyst**

**Industry:** Technology

**Project: Unified Analyst Console**

FireEye, Inc. provides cybersecurity solution for detecting, preventing and resolving cyber-attacks. The Company's cybersecurity solutions combine its purpose-built virtual-machine technology, threat intelligence and security in a suite of products and services to enterprises and governments against the cyber-attacks.

As QA Analyst, worked on Unified Analyst Console(UAC) Portal. UAC is a centralized data store that allows analysts to view data across clients and clusters. Its looks to revolutionize the way analysts find evil, allows Fire Eye analysts to review client’s alerts from security operations center without having to directly VPN to client networks.

**Responsibilities:**

* Worked closely with the Functional Team and the Development Team in understanding the Functionality and the Design Document of the Application.
* Involved in GUI testing, Integration testing, Regression testing & System testing.
* Performed User Acceptance testing, Functionality testing of the products.
* Quality Center for all the defects found during functional and regression testing and follow up the bug life cycle.
* Attended daily defect status meetings and weekly team status meetings for reporting testing status and shared ideas for improved testing efforts.
* Tracked defects and assigning bugs to developers for fixing.