**WAJEHA SULTAN**

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**SUMMARY**

* Over 6 years of experience in Software Quality Assurance, and Testing Management on diversified projects in Retail & Ecommerce domain.
* Heavily involved in manual testing on Mobile devices includes iPhone / iPad.
* Extensive knowledge of Software Development Life Cycle (SDLC) methodologies like Agile, Scrum and Waterfall and STLC methodologies
* Experienced in the creation of traceability matrix and the development and maintenance of test specifications, test cases, test scripts and test data.
* Experience in mobile web or mobile app testing, functional, nonfunctional, smoke, ad-hoc, integration, End to End, performance, system and regression testing.
* Experienced in developing Test Plans and Test Cases for different types of software testing.
* Performed Back End Testing by executing SQL queries.
* Well conversant with scripting languages like Java Script, VB Script, HTML5, DHTML, and XML.
* Involved in maintaining Test Matrix and Traceability Matrix and performed Gap Analysis
* Participated in design walkthroughs and verified Quality Center Test Scripts and results.
* Excellent analytical, problem solving, presentation, and interpersonal skills.
* Good team player with excellent communication skills, vendor experience and ability to lead, manage, coordinate and work independently in a time sensitive environment.

**RELEVANT EXPERIENCE**

**Lowe’s, Mooresville, NC**

**Mobile QA Tester Jan 14 – Present**

Lowe's Companies, Inc. are an American company that operates a chain of retail home improvement and appliance stores in the United States, Canada, and Mexico.

**Project** –This project involved replicating the features of a web application into a mobile application that can be operated on an Android & iOS Device.

**Responsibilities:**

* Performed Functional, System, Security, and Regression & User Interface testing of software applications.
* Perform Device Testing on Various Cellular and Tablet device for IOS.
* Developed Test scenarios, Test Scripts and Test cases based on Requirements and Standard Operating Procedures.
* Created Detailed Test Plan, Test Approach, Test Strategy documents based on the information gathered through business requirements and design/application walkthroughs.
* Created and maintained detailed test cases to perform various types of testing in Test Plan module of HP ALM/Quality Center.
* Tested and coordinated mobile applications in both **Native and Web environments** and validated the mobile application functionality on physical smart phone hardware devices
* Comprehensive experience with agile testing process using SCRUM.
* **Performed Cross browser testing of IOS and android applications.**
* Used Test Lab module of HP Quality Center to perform test execution activities by creating various test sets.
* Use JIRA to log and track the defects found during Test Script execution.
* Created and executed test plans and scripts to verify software functionality and adherence to business requirements.
* Developed Test scenarios, Test Scripts and Test cases based on Requirements.
* Performed functional testing of individual modules of the Application on iPhone& Andriod.
* Carried out GUI, Functionality, Integration and Regression testing using HP Quality Center.
* Created and Maintained Test Matrix and Requirement Traceability Matrix.
* Provided the necessary test reporting and communication to the team as well as the clients.
* Performed Database testing using SQL queries
* Performed System testing and End to End testing manually.
* Conducted Bug Review meetings by reviewing and discussing all defects by their business severity and worked actively development and business team to perform the root cause analysis in order to find the resolution.
* Mainly tested on mobile devices like iPhone, Samsung, iPad, Tablet (iOS and Andriod) with different versions and OS

**Environment: iPhone, iPad, Android, Java, HTML5, CSS Windows, HP Quality Center, JIRA, SQL, SOAP, QTP, Agile, Web logic, UNIX, Oracle, Etc**

**J. C. Penney, Plano, TX**

**Mobile Tester May 10 – Dec 13**

Project Summary- Website redesign, Ecommerce

The sole objective of the project was to revamp the J. C. Penney website in the visual aesthetic sense and also enhance the ecommerce engine underneath it. Other modifications and enrichments included site search, zoom features and optimization of its shopping lifecycle. I was involved in the testing of the JCPenny website and Gift card web page.

Also worked on testing of mobile application “JCP”. This mobile application helps their customers to stay up to date with their latest sales, coupons and door busters, Shop their favorite brands using ones smartphone and tablets.

**Responsibilities:**

* Involved in the Reviews of Functional Design requirement documents and providing the feedback
* Developed detailed Master Test Plan, Impact analysis document and prepared effort estimations.
* Worked closely with project lead in the Planning, Test Strategy and Test Approach.
* Wrote Test Plan and Test Cases according to business requirement.
* Creating and updating test cases based on new and/or /updated functional or interface requirements
* Created updated and maintained Test Matrix and Traceability Matrix and involved in Gap Analysis
* Performed functional testing of individual modules of the Application on iOS, Android.
* Executed the Test Scripts in Quality Center.
* Defects are logged using Quality Center and follow up with Business and Developers to discuss about the issues.
* Actively participated in Walkthroughs and Daily status report meetings.
* Worked on **iOS and Android versions of the apps.**
* Tested the User interface of the end product on **mobile, PC , tablets, Android and Apple platforms** to ensure that language translation and currency conversions were displaying as required
* Requested different versions of **iOS and Android phone mobile devices**
* Implemented agile methodologies and participate all scrum meetings. Logged the defects using Quality Center and TFS and used Agile/Scrum methodology.
* Design simple databases and queries to support reporting and analysis using MS Access.
* Wrote various SQL queries to validate data inserted, deleted and updated in the Oracle database
* Performed requirement traceability by setting automatic alerts for tracing changes in the requirements and system maintenance
* Generated the test execution report in Quality Center to be reviewed by the QA Manager and development team.
* Documented and reported defects within established process and tracking systems using Quality Center.
* Quality Center was used to create the test plan, store test cases and run the test sets.
* Generated various reports and graphs from Quality Center and analyzed the testing process overview.
* Prioritize testing priorities based on business risk, Access testing assets anytime; anywhere via a browser interface using Quality Center.
* Competent in the field of web designing with HTML, CSS, JQuery, AJAX.
* Worked with tight iterations throughout the development cycle in Agile.
* Participated in walkthroughs and meetings with business analyst, developers, team lead and QA manager on regular basis.

**Environment: iPhone, iPad, Android, C#, .NET, Java,** **HTML, CSS, Windows, SQL Server, Quality Center, Java Script, Agile, Web Services, Etc**

**Shoplet.com, Chicago**

**UAT Tester Feb 09 – Apr 10**

Shoplet.com is a leading provider of integrating products, solutions and services. The company provides office supplies, printer paper, technology products, Ink and toner supplies, and furniture to businesses and consumers. 'Bundle' an enhancement feature introduced on the **online Website application** allowed products to be bundled together and sold as a package on Shoplet.com

**Responsibilities:**

* Created test plans and wrote Manual test cases
* Set-up, co-ordinate & conduct system & **UAT** testing with Business Analysts and end-field users after the applications were all set.
* Performed rigorous manual testing such Functional Testing, Smoke testing, Integration testing, **UAT** Testing, Backend Testing, Regression Testing, End to End Testing and System Testing
* Logged defects in **UAT** Environment.
* Execute Functional testing, GUI testing, System Integration testing and Regression testing.
* Perform Functional testing of primary item and all the secondary items sold in the bundle to verify that the images, bundle description and product attributes are proper.
* Perform Integration testing between bundle SKU, Shopping Cart, Checkout and Order Confirmation modules to ensure that user is able to add items to cart.
* Queried the database to cross-validate data obtained through the checkout process and the system displays order confirmation page.
* Coordinated with the development team on a daily basis regarding the bugs and issues.
* **Cross browser testing using IE, Chrome, and Firefox.**
* Utilized available resources to improve individual effectiveness and increase efficiencies in the QA process.
* Performed browser compatibility and configuration testing for various operating systems.
* Used Quality Center bug tracking tool to analyze & capture bugs, track and manage dashboard any type of updates for project release.
* Performed manual testing to conduct backend testing using and SQL Queries
* Reviewed extensive SQL Queries with complex multi-table joins and nested queries.
* Responsible for client interaction and reporting during UAT.
* Used Quality Center to report and track bugs and impediments.

**Environment**: **Quality Center, Java, SQL, XML, J2EE, UAT Testing**

**EDUCATION:**

Bachelor’s in Journalism