

SOLUTION ASSIGNMENT 1

1. Creation of a New user

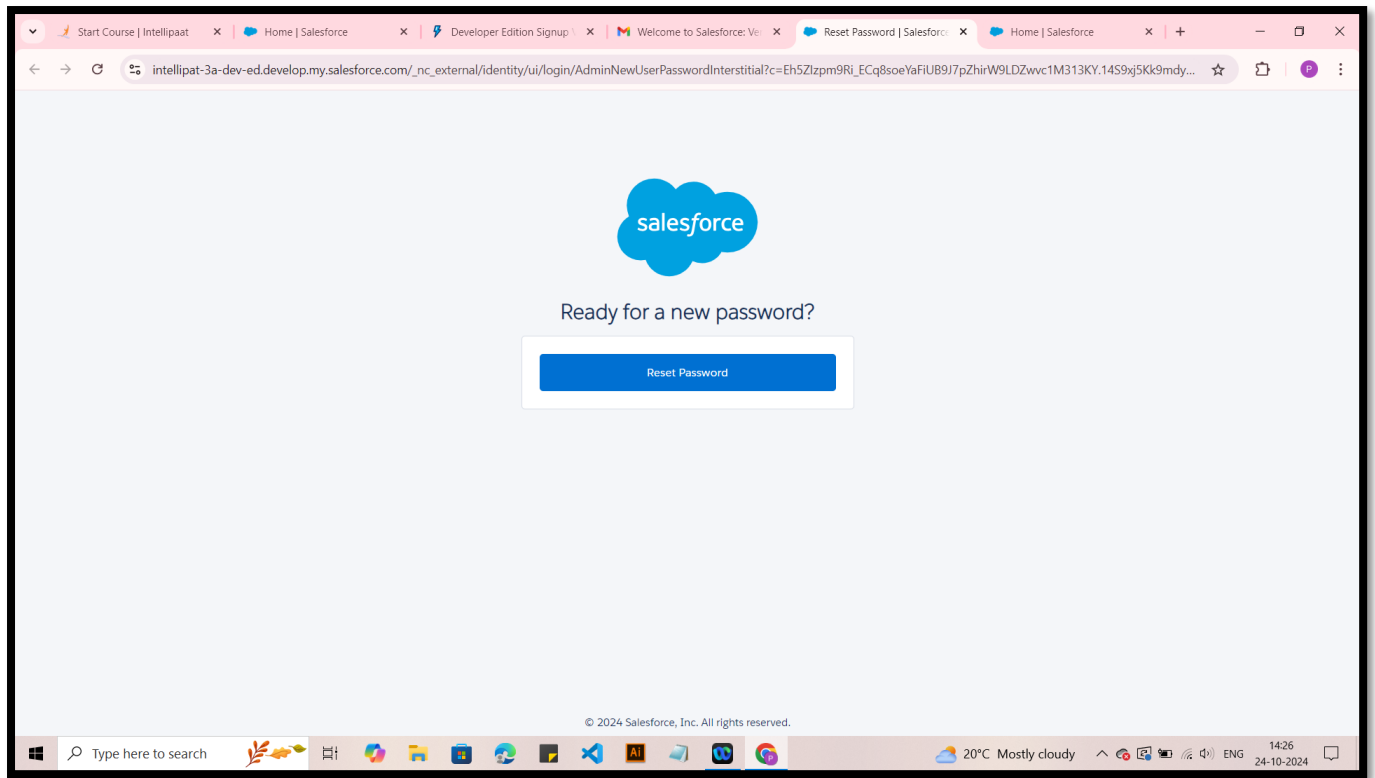
The screenshot shows the Salesforce Setup page for a user named Puji Kumari. The left sidebar contains navigation options like Users, Feature Settings, and Data.com. The main content area displays the user's details, including Name, Alias, Email, Username, Nickname, Title, Company, Department, Division, Address, Time Zone, Locale, Language, Currency, Delegated Approver, Manager, Role, User License, Profile, and various checkboxes for user types and permissions.

User Detail	
Name	Puji Kumari
Alias	pkuma
Email	puja1902kumari@outlook.com [Verify]
Username	puja1902kumari@outlook.com
Nickname	Puji
Title	
Company	
Department	
Division	
Address	Bengaluru 562157 Karnataka India
Time Zone	(GMT+05:30) India Standard Time (Asia/Kolkata)
Locale	Hindi (India)
Language	English
Currency	INR - Indian Rupee
Delegated Approver	
Manager	
Receive Approval Request Emails	Only if I am an approver
Role	SVP, Customer Service & Support
User License	Salesforce Platform
Profile	Standard Platform User
Active	<input checked="" type="checkbox"/>
Marketing User	<input type="checkbox"/>
Offline User	<input type="checkbox"/>
Knowledge User	<input type="checkbox"/>
Flow User	<input type="checkbox"/>
Service Cloud User	<input type="checkbox"/>
Site.com Contributor User	<input type="checkbox"/>
Site.com Publisher User	<input type="checkbox"/>
WDC User	<input type="checkbox"/>
Mobile Push Registrations	<input type="checkbox"/>
Data.com User Type	<input type="checkbox"/>
Accessibility Mode (Classic Only)	<input type="checkbox"/>
Debug Mode	<input type="checkbox"/>
High-Contrast Palette on Charts	<input type="checkbox"/>

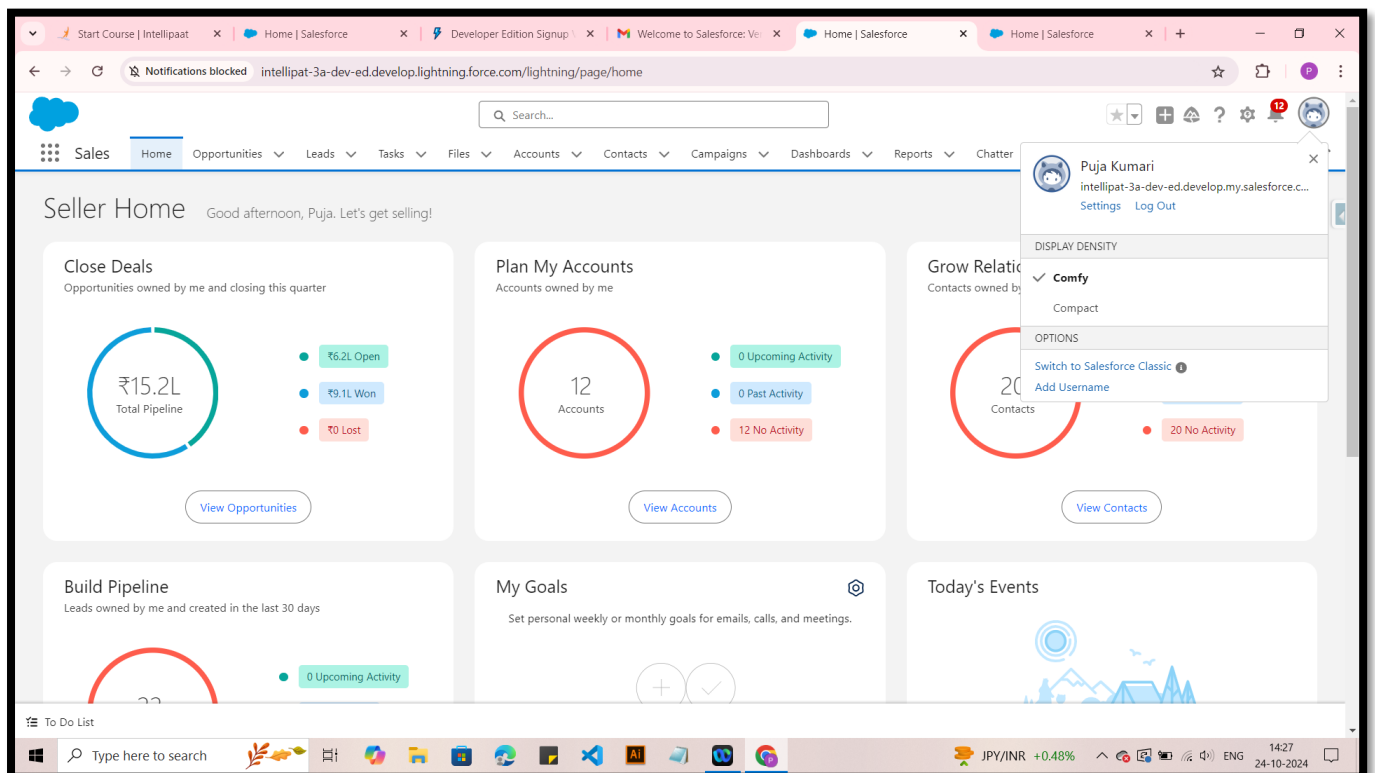
The screenshot shows the Salesforce Setup Home page. The left sidebar contains navigation options like Setup Home, Service Setup Assistant, Commerce Setup Assistant, Hyperforce Assistant, Release Updates, Lightning Experience Transition Assistant, Salesforce Mobile App, Lightning Usage, Optimizer, Sales Cloud Everywhere, ADMINISTRATION, and PLATFORM TOOLS. The main content area displays various cards for getting started with Einstein Bots, Mobile Publisher, and Real-time Collaborative Docs. A user profile dropdown menu is open, showing the user's name, email, and links to Settings and Log Out. The menu also displays display density options (Comfy, Compact) and a section for options including Switch to Salesforce Classic and Add Username.

Most Recently Used
1 Items

NAME	TYPE
Puji Kumari	User



2. Salesforce UI



3. Business Hours Setting

The screenshot shows the Salesforce Setup interface for configuring Business Hours. The left sidebar contains a navigation menu with 'Company Settings' expanded, showing options like 'Business Hours', 'Calendar Settings', 'Public Calendars and Resources', 'Company Information', 'Data Protection and Privacy', 'Fiscal Year', 'Holidays', 'Language Settings', and 'My Domain'. The main content area is titled 'Organization Business Hours' and features a table with columns for 'Action', 'Business Hours Name', 'Active', 'Time Zone', and 'Default'. Two entries are listed: 'Business Hours' and 'Default', both active and set to 'Pacific Daylight Time (America/Los_Angeles)'. A 'New Business Hours' button is located above the table. The bottom of the screen shows a Windows taskbar with various application icons and a system clock indicating 14:36 on 24-10-2024.

Action	Business Hours Name	Active	Time Zone	Default
Edit	Business Hours	✓	(GMT-07:00) Pacific Daylight Time (America/Los_Angeles)	<input type="checkbox"/>
Edit	Default	✓	(GMT-07:00) Pacific Daylight Time (America/Los_Angeles)	<input checked="" type="checkbox"/>

4. Holiday Setting

The screenshot displays the Salesforce Setup interface for configuring Holidays. The left sidebar shows the 'Company Settings' menu with 'Holidays' selected. The main content area is titled 'Holidays' and includes a description: 'Holidays are dates and times at which business hours are suspended. Business hours are the days and hours that your support team is available.' Below this, there is a table with columns for 'Action', 'Holiday Name', 'Description', and 'Date and Time'. Five holidays are listed: 'Christmas' (25/12/2024 All Day), 'Dussehra' (31/10/2024 All Day), 'Ganesh Puja' (22/11/2024 All Day), 'Holi' (19/03/2025 All Day), and 'New Year' (01/01/2025 All Day). A 'New' button is located above the table. Below the main table, there is a section for 'Elapsed Holidays' which currently shows 'No records to display'. The bottom of the screen shows a Windows taskbar with various application icons and a system clock indicating 14:40 on 24-10-2024.

Action	Holiday Name	Description	Date and Time
Edit Del	Christmas		25/12/2024 All Day
Edit Del	Dussehra		31/10/2024 All Day
Edit Del	Ganesh Puja		22/11/2024 All Day
Edit Del	Holi		19/03/2025 All Day
Edit Del	New Year		01/01/2025 All Day

5. Currency Change

Start Course | Intellipaat

Lightning Experience | Salesforce

intellipat-3a-dev-ed.develop.lightning.force.com/lightning/setup/null?page=address=%2Fsetup%2Fcur%2Fcurrencylist.jsp%3FapLayout%3Dsetup%26tour%3D%26sfcdclFrameOrigin%3Dh...

Setup

Search Setup

Setup

Home

Object Manager

company

Company Settings

Business Hours

Calendar Settings

Public Calendars and Resources

Company Information

Data Protection and Privacy

Fiscal Year

Holidays

Language Settings

My Domain

Didn't find what you're looking for?
Try using Global Search.

SETUP

Currency

Use this page to define all the currencies used by your organization. Corporate Currency should be set to the currency in which your corporate headquarters reports revenue. If you designate a different currency as corporate, all conversion rates will be modified to reflect the change.

Advanced Currency Management is not enabled

Allows you to manage dated exchange rates that map a currency conversion rate to a specific date range. For more information, see [Understanding dated exchange rates](#).

Enable

Parentetical Currency Conversion is enabled

In multi-currency organizations, Salesforce displays converted currency amounts to users whose personal currency is different from the currency of the record they're viewing. Converted amounts appear in parentheses. If you disable this feature, currency fields display only the currency of the record.

Disable

Active Currencies

New

Edit Rates

Change Corporate

Action	Currency Code	Currency Name	Corporate	Conversion Rate	Decimal Places	Last Modified By
Edit Deactivate	INR	Indian Rupee	<input type="checkbox"/>	0.018182	2	Puja Kumari, 24/10/2024, 2:45 pm
Edit Deactivate	USD	U.S. Dollar	<input checked="" type="checkbox"/>	1.000000	2	Puja Kumari, 24/10/2024, 2:45 pm

Type here to search

SENSEX -0.09%

14:46

24-10-2024