Pujeeta Singh

FULL-STACK SOFTWARE DEVELOPER
SINGAPORE-BASED | AUTHORIZED TO WORK
(NO SPONSORSHIP REQUIRED)

Contact

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Portfolio: pujeeta-portfolio.vercel.app

Professional Summary

Full-Stack Software Engineer with 2+ years building enterprise systems used by 125K+ daily users.
Specialized in high-performance React frontends, scalable Node.js/GraphQL APIs, and production SaaS systems.
Proven at improving load times, reliability, and user engagement in high-traffic environments.

SKILLS

- **Frontend:** React, TypeScript, Redux, Zustand, Tailwind, Ant Design
- **Backend:** Node.js, Express, GraphQL (Apollo), REST APIs, WebSockets
- **Databases:** PostgreSQL, MongoDB, MySQL
- **Cloud/Tools:** AWS (EC2, S3), CI/CD, Git, Vercel
- **Testing:** Jest, Vitest, React Testing Library

Work Experience

eGain Communications
Software Engineer - I   Mar 2022 - Jan 2024

- Built and scaled enterprise CRM features supporting 125K+ daily active users across customer support workflows
- Improved frontend performance by 35%, increasing engagement by 28% through React optimization and state refactoring
- Designed API services for automated email classification and SLA triggers, reducing manual support workload
- Delivered real-time agent dashboards using WebSockets to improve response visibility and resolution speed
- Stabilized high-traffic Node.js services, reducing production incidents and improving uptime
- Collaborated with product and QA in Agile sprints to ship features used daily by 100K+ users

Career Break - Relocation to Singapore   Jan 2024 - Aug 2025

- International relocation to Singapore; focused on building production-grade SaaS applications and strengthening modern full-stack architecture skills.

Projects   Aug 2025- Jan 2026

Personal Projects | Singapore
dailyDeck — EngOps Productivity Platform
Live Demo: https://daily-deck-ten.vercel.app | GitHub: https://github.com/pujeetas/DailyDeck

- Architected a production-grade SaaS platform unifying task management, documentation, and scheduling into a single workflow system
- Designed scalable frontend architecture using feature-based modularization and centralized Zustand state management
- Built real-time, responsive UI with optimistic updates to improve user feedback speed
- Designed scalable MongoDB schemas to support complex relational task data across unified dashboards
- Achieved ~70% automated test coverage across authentication and workflow logic to ensure production reliability

Education

B.Tech in Computer Science Engineering   2016 - 2020
Amity University