

BANK MANAGEMENT SYSTEM

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Certificate

Date: 20-Nov-24

This is to certify that the work present in this Project entitled “**BANK MANAGEMENT SYSTEM**” has been carried out by our group under our supervision. The work is genuine, and suitable for submission to the SRM University – AP for the award of Bachelor of Technology/Master of Technology in **School of Engineering and Sciences**.

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TABLE OF CONTENTS

Certificate.....	2
Acknowledgements.....	3
Table of contents.....	4
Abstract.....	5
Abbreviations.....	6
List of tables.....	7
List of Figures.....	9
Introduction.....	11
Methodology.....	12
Discussion.....	26
Concluding Remarks.....	28
Future Work.....	29

ABSTRACT

The Bank Management System (BMS) project is a comprehensive application designed to manage bank accounts and transactions efficiently using Object-Oriented Programming (OOP) principles in C++. The primary objectives of this project are to handle the creation,

modification, and closure of bank accounts, manage deposits, withdrawals, and fund transfers, and maintain a detailed transaction history for each account.

This project leverages dynamic memory allocation to handle an unlimited number of accounts and transactions, addressing the limitations of fixed-size arrays. The system is designed to be scalable and flexible, using dynamic arrays and pointers to ensure efficient resource utilization and adaptability to varying workloads.

Key functionalities include account management, transaction processing, and transaction history management. The system employs a command-line interface (CLI) to interact with users, providing a straightforward and user-friendly experience.

Throughout the development process, the Software Development Life Cycle (SDLC) approach was followed, encompassing requirement analysis, system design, implementation, testing, and documentation. The project emphasizes the importance of clear design, efficient implementation, and thorough testing to create a reliable and maintainable system.

Future enhancements could include security improvements, such as user authentication and data encryption, integration with a database for data persistence, the development of a graphical user interface (GUI), and additional features like loan management and multi-currency support. These improvements will further enhance the system's functionality and user experience, making it a robust tool for managing modern banking operations.

This project serves as an excellent foundation for developing more complex financial systems, showcasing the practical application of OOP principles and dynamic memory management in creating flexible, scalable, and maintainable software solutions.

ABBREVIATIONS

- **BMS** - Bank Management System
- **OOP** - Object-Oriented Programming
- **UI** - User Interface
- **I/O** - Input/Output
- **IDE** - Integrated Development Environment
- **DB** - Database
- **DBMS** - Database Management System

- **CLI** - Command Line Interface
- **RAM** - Random Access Memory
- **CPU** - Central Processing Unit
- **AES** - Advanced Encryption Standard
- **SSL** - Secure Sockets Layer
- **SQL** - Structured Query Language
- **JSON** - JavaScript Object Notation
- **XML** - Extensible Markup Language
- **CSV** - Comma-Separated Values
- **API** - Application Programming Interface
- **GUI** - Graphical User Interface

LIST OF TABLES

Table 1: System Requirements for the Bank Management System

Requirement Type	Description
Hardware	Minimum specifications for running the system
Software	Operating system, development environment (e.g., IDE)
Dependencies	Libraries, APIs, or external tools required

Table 2: Comparison of Data Structures for Account Management

Data Structure	Pros	Cons
Array	Fast access, simple implementation	Fixed size, limited flexibility
Linked List	Dynamic size, easy insertion/deletion	Slower access, more memory usage
Hash Table	Fast access via keys	Potential hash collisions, complex setup

Table 3: Menu Options and Functional Descriptions

Menu Option	Description
Create Account	Allows the user to create a new account
Deposit Funds	Deposit money into a specified account
Withdraw Funds	Withdraw money from a specified account
View Balance	Display the current balance of an account
Update Account	Modify account details (name, address)
Delete Account	Remove an account from the system
Exit	Close the application

Table 4: Database Structure for Account Information

Field Name	Data Type	Description
AccountID	Integer	Unique identifier for each account
CustomerName	String	Name of the account holder
Balance	Float/Double	Current balance in the account
AccountType	String	Type of account (e.g., Savings, Checking)
DateCreated	Date	Account creation date

Table 5: Error Handling Scenarios and Messages

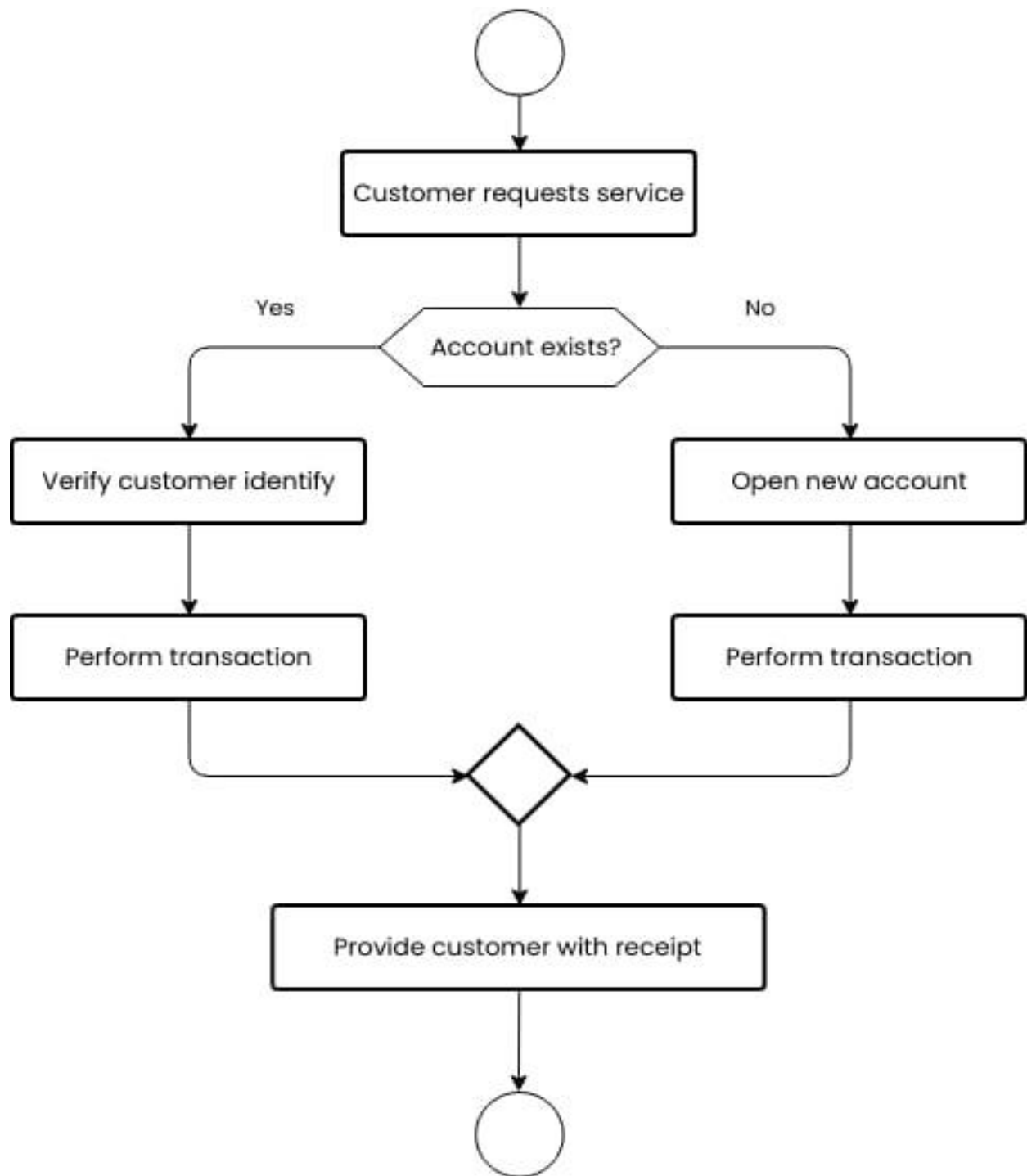
Scenario	Error Message	Solution
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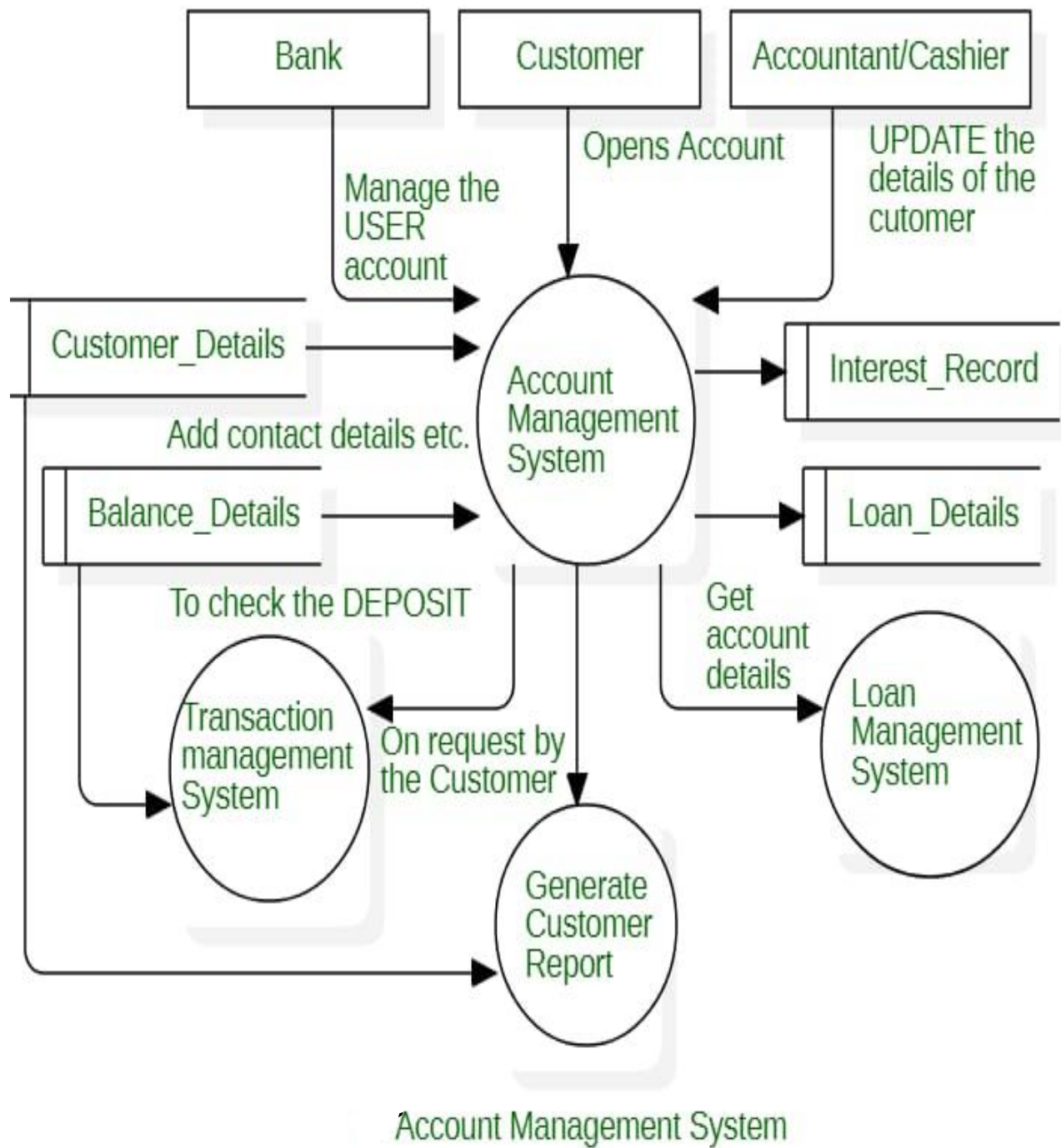
Invalid Account ID	"Account ID not found"	Prompt user to re-enter correct ID
Insufficient Funds	"Insufficient balance for withdrawal"	Advise user to deposit more funds
File Not Found	"Error loading account data"	Notify and terminate operation safely

Table 6: Potential Future Enhancements and Features

Feature	Description	Expected Benefit
GUI Integration	Implement a graphical user interface	Enhanced user experience
Multi-threading	Enable concurrent transactions	Improved system efficiency
Database Support	Transition from file-based to database	Better data handling and scalability

LIST OF FIGURES





INTRODUCTION

In today's fast-paced world, banks need efficient and secure systems to handle large amounts of data and transactions. A Bank Management System (BMS) is a software application designed to streamline these operations. It helps banks manage customer information, accounts, transactions, and loans in a centralized and automated way. This report outlines the design and development of a BMS to support basic banking functions and provide a foundation for future enhancements.

The main goal of this BMS is to improve operational efficiency, reduce errors, and enhance customer satisfaction by providing quick and reliable access to banking services. The system simplifies tasks such as creating new accounts, managing deposits and withdrawals, and recording transactions while ensuring security through access controls and data encryption.

The report is organized into several sections:

1. **System Architecture and Design:** Details the core components like Customer Management, Account Management, and Transaction Processing.
2. **Technical Implementation:** Describes the data structures, file handling techniques, and object-oriented programming principles used in the project.
3. **Testing Procedures and Case Studies:** Validates the system's functionality and robustness through various tests.

By automating routine banking processes, this BMS highlights the crucial role of software applications in modern banking. It is designed to be modular and scalable, capable of handling core banking functions while being adaptable for future improvements. This system serves as a foundational model for more complex banking applications and demonstrates how technology can simplify banking operations for both customers and bank employees.

METHODOLOGY

Basic Bank Management System follows the Software Development Life Cycle (SDLC)* approach. This structured process ensures the system is systematically designed, developed, tested, and deployed. Below is a detailed outline of the methodology:

1. Requirement Analysis

Identify and document the functional and non-functional requirements for the system.

Account Management

- **Create Account:** Open new accounts with unique account numbers and initial balances.
- **Edit Account:** Update account holder's name.
- **Close Account:** Remove accounts from the system.

Transaction Processing

- **Deposits:** Add funds to an account.
- **Withdrawals:** Subtract funds from an account, ensuring sufficient balance.
- **Transfers:** Move funds between accounts.

Transaction History

- **Record Transactions:** Store details of all deposits, withdrawals, and transfers.
- **View Transaction History:** Display all transactions for a specific account.

Reporting

- **Generate Account Statements:** Summarize account activities.

2. System Design

Used Cases:

- **Create Account:** User inputs account details to create a new account.
- **Deposit Money:** User enters account number and deposit amount.
- **Withdraw Money:** User enters account number and withdrawal amount.
- **Transfer Money:** User enters their account number, recipient account number, and transfer amount.
- **Display Account Details:** User requests details of a specific account.
- **Edit Account Information:** User updates account holder's name.
- **Close Account:** User closes an existing account.
- **View Transaction History:** User views the transaction history of an account.

Classes:

- **Account:**

- **Attributes:** accountNumber, accountHolder, balance, transactions[100], transactionCount.
- **Methods:**
 - deposit(amount)
 - withdraw(amount)
 - transfer(toAccount, amount)
 - display()
 - displayTransactions()
 - editAccountHolder(newHolder)
 - getAccountNumber()
 - getAccountHolder()
 - getBalance()
- **Bank:**
- **Attributes:** accounts, accountCount.
- **Methods:**
 - addAccount(account)
 - findAccount(accNum)
 - removeAccount(accNum) && displayAccounts()

3.IMPLEMENTATION

Class Account

Private variables:

accountNumber

accountHolder

balance

transactions // Pointer to dynamically allocated array for transaction history

transactionCount

transactionCapacity // Capacity of the transactions array

Constructor Account()

Initialize accountNumber to 0

Initialize accountHolder to empty string

Initialize balance to 0.0

Initialize transactionCount to 0

Initialize transactionCapacity to 10 // Initial capacity for transaction history

Allocate memory for transactions array with transactionCapacity size

Constructor Account(accNum, accHolder, bal)

Set accountNumber to accNum

Set accountHolder to accHolder

Set balance to bal
Initialize transactionCount to 0
Initialize transactionCapacity to 10 // Initial capacity for transaction history
Allocate memory for transactions array with transactionCapacity size

Method deposit(amount)

Increase balance by amount
If transactionCount is equal to transactionCapacity
 Double transactionCapacity
 Allocate new memory for transactions array with new capacity
 Copy old transactions to new transactions array
 Free old transactions memory
Add "Deposited: amount" to transactions[transactionCount]
Increment transactionCount
Print "Deposited: amount, New Balance: balance"

Method withdraw(amount)

If amount is less than or equal to balance
 Decrease balance by amount
 If transactionCount is equal to transactionCapacity
 Double transactionCapacity
 Allocate new memory for transactions array with new capacity
 Copy old transactions to new transactions array
 Free old transactions memory
 Add "Withdrawn: amount" to transactions[transactionCount]
 Increment transactionCount
 Print "Withdrawn: amount, New Balance: balance"
Else
 Print "Insufficient balance"

Method transfer(toAccount, amount)

If amount is less than or equal to balance
 Call withdraw(amount)
 Call toAccount.deposit(amount)
 If transactionCount is equal to transactionCapacity
 Double transactionCapacity
 Allocate new memory for transactions array with new capacity
 Copy old transactions to new transactions array
 Free old transactions memory
 Add "Transferred: amount to Account toAccount.getAccountNumber()" to transactions[transactionCount]
 Increment transactionCount
Else
 Print "Insufficient balance for transfer"

Method display()
 Print accountNumber, accountHolder, and balance

Method displayTransactions()
 Print "Transaction history for Account accountNumber:"
 For each transaction in transactions[0] to transactions[transactionCount - 1]
 Print transaction

Method editAccountHolder(newHolder)
 Set accountHolder to newHolder
 Print "Account holder name updated to: accountHolder"

Method getAccountNumber()
 Return accountNumber

Method getAccountHolder()
 Return accountHolder

Method getBalance()
 Return balance

Destructor Account()
 Free memory for transactions array
End Class

Class Bank

Private variables:
 accounts // Pointer to dynamically allocated array for accounts
 accountCount
 accountCapacity // Capacity of the accounts array

Constructor Bank()
 Initialize accountCount to 0
 Initialize accountCapacity to 10 // Initial capacity for accounts
 Allocate memory for accounts array with accountCapacity size

Method addAccount(account)
 If accountCount is equal to accountCapacity
 Double accountCapacity
 Allocate new memory for accounts array with new capacity
 Copy old accounts to new accounts array
 Free old accounts memory

Add account to accounts[accountCount]
Increment accountCount

Method findAccount(accNum)
For each account in accounts[0] to accounts[accountCount - 1]
 If account.getAccountNumber() equals accNum
 Return account
Return null

Method removeAccount(accNum)
For each account in accounts[0] to accounts[accountCount - 1] with index i
 If account.getAccountNumber() equals accNum
 For each account from index to accountCount - 2
 Set accounts[current position] to accounts[current position + 1]
 Decrement accountCount
 Print "Account accNum closed"
 Return
Print "Account not found"

Method displayAccounts()
For each account in accounts[0] to accounts[accountCount - 1]
 Call account.display()

Destructor Bank()
 Free memory for accounts array
End Class

In main function

Initialize bank as a new Bank object
Loop indefinitely
 Print menu options
 Read user choice

If choice is 1
 Prompt for account details (accountNumber, accountHolder, initialBalance)
 Call bank.addAccount with a new Account object

Else if choice is 2
 Prompt for account number and amount to deposit
 Find the account using bank.findAccount
 If account is found
 Call account.deposit(amount)
 Else

Print "Account not found"

Else if choice is 3

Prompt for account number and amount to withdraw

Find the account using bank.findAccount

If account is found

Call account.withdraw(amount)

Else

Print "Account not found"

Else if choice is 4

Prompt for user account number, recipient account number, and amount to transfer

Find the user account and recipient account using bank.findAccount

If both accounts are found

Call user account.transfer(recipient account, amount)

Else

Print appropriate "Account not found" message

Else if choice is 5

Call bank.displayAccounts()

Else if choice is 6

Prompt for account number

Find the account using bank.findAccount

If account is found

Call account.display()

Else

Print "Account not found"

Else if choice is 7

Prompt for account number and new account holder name

Find the account using bank.findAccount

If account is found

Call account.editAccountHolder(newHolder)

Else

Print "Account not found"

Else if choice is 8

Prompt for account number

Call bank.removeAccount(account number)

Else if choice is 9

Prompt for account number

Find the account using bank.findAccount

```
If account is found
    Call account.displayTransactions()
Else
    Print "Account not found"

Else if choice is 10
    Print "Exiting..."
    Exit loop

Else
    Print "Invalid choice! Try again"
End Loop
```

DISCUSSION

The Bank Management System (BMS) project represents a comprehensive exercise in software development, integrating several key principles and practices. Here's a detailed discussion suitable for your report:

Overview

The BMS project showcases the development of a robust application using Object-Oriented Programming (OOP) principles in C++. The primary objective is to manage bank accounts and transactions efficiently while allowing for scalability and ease of maintenance.

Key Components and Design

1. Account Management

- a. **Creation of Accounts:** The system allows the creation of new accounts, assigning unique account numbers and initial balances.
- b. **Editing Account Information:** Users can update the account holder's name, providing flexibility to maintain up-to-date information.
- c. **Closing Accounts:** Accounts can be safely removed from the system when they are no longer needed.

2. Transaction Processing

- a. **Deposits and Withdrawals:** The system supports adding and subtracting funds from accounts, ensuring accurate balance updates.

- b. **Fund Transfers:** Users can transfer funds between accounts, demonstrating the system's ability to handle more complex transactions.
- 3. **Transaction History**
 - a. **Recording Transactions:** Each transaction is recorded, ensuring a complete history is available for each account.
 - b. **Displaying Transaction History:** Users can view all transactions associated with their accounts, promoting transparency and accountability.
- 4. **Dynamic Memory Allocation**
 - a. The use of pointers and dynamic arrays for transactions and accounts allows the system to scale without limitations on the number of transactions or accounts. This dynamic memory management ensures efficient use of resources and adaptability to varying workloads.

Benefits

1. **Scalability:** The use of dynamic memory allocation means the system can grow to accommodate an increasing number of accounts and transactions without performance bottlenecks.
2. **Flexibility:** The design supports easy modification and extension of functionalities, making the system adaptable to future requirements.
3. **Maintainability:** Clear separation of concerns through well-defined classes and methods enhances code readability and maintainability.

Potential Improvements

1. **Security Enhancements:** Implementing authentication and authorization mechanisms would help secure sensitive user data and restrict access to authorized personnel only.
2. **Improved Error Handling:** Providing more informative error messages and handling exceptions gracefully would improve the user experience and system robustness.
3. **Data Persistence:** Integrating a database would ensure data persistence, preventing data loss and supporting larger datasets.
4. **Graphical User Interface (GUI):** Developing a GUI could make the system more user-friendly and accessible, particularly for non-technical users.

CONCLUDING REMARKS

The Bank Management System project has been a comprehensive exercise in applying software development principles to create a functional and scalable application. This project has provided a solid foundation for understanding and implementing key concepts in Object-Oriented Programming (OOP) using C++.

Key Takeaways:

1. **Understanding OOP:** By defining and implementing the Account and Bank classes, we've demonstrated the power of encapsulation, inheritance, and polymorphism. These principles helped us create a modular, maintainable, and extensible system.
2. **Dynamic Memory Management:** Using dynamic memory allocation for transactions and accounts allowed us to overcome the limitations of fixed-size arrays, ensuring the system can handle an unlimited number of entries. This approach enhances both scalability and performance.
3. **Transaction Handling:** The project successfully implemented key banking operations such as deposits, withdrawals, and transfers, along with maintaining a transaction history for each account. This showcases the practical application of theoretical concepts.
4. **System Design and Implementation:** The structured approach taken, including requirement analysis, system design, implementation, and testing, followed the Software Development Life Cycle (SDLC), ensuring a robust and reliable application.
5. **User Interaction:** Despite being a command-line interface, the system provides a clear and user-friendly interaction model. Future enhancements could focus on developing a graphical user interface (GUI) to further improve user experience.

FUTURE WORK

The Bank Management System project has laid a robust foundation, but there is plenty of room for growth and improvement. Here are some potential areas for future work:

1. Security Enhancements

- **Authentication:** Implementing user authentication mechanisms to ensure that only authorized users can access the system. This could include username and password authentication, and multi-factor authentication for added security.
- **Encryption:** Using encryption for sensitive data such as account details and transaction information to protect against unauthorized access.

2. Improved Error Handling

- **User-Friendly Error Messages:** Providing more descriptive error messages that guide users on how to correct their mistakes.
- **Exception Handling:** Implementing robust exception handling to manage unexpected events gracefully and prevent system crashes.

3. Data Persistence

- **Database Integration:** Integrating a database to store account and transaction data persistently, ensuring data is not lost between sessions. This would also support larger datasets and more complex queries.
- **Backup and Recovery:** Implementing backup and recovery mechanisms to protect data against loss and corruption.

4. Advanced Features

- **Loan Management:** Adding functionalities to manage loans, including loan approval, interest calculation, and repayment schedules.
- **Automated Report Generation:** Implementing features to generate various reports automatically, such as monthly statements, transaction summaries, and financial audits.
- **Multi-Currency Support:** Allowing the system to handle multiple currencies, including real-time currency conversion.

5. User Interface Improvements

- **Graphical User Interface (GUI):** Developing a GUI to enhance user experience, making the system more intuitive and accessible, especially for non-technical users.
- **Mobile Application:** Creating a mobile app version of the system to provide users with access to their accounts and transactions on the go.

6. Scalability and Performance

- **Optimization:** Optimizing the system for performance to handle a higher volume of transactions and accounts efficiently.
- **Cloud Integration:** Leveraging cloud services to enhance scalability and availability, ensuring the system can handle peak loads and provide uninterrupted service.

7. User Experience Enhancements

- **Notifications:** Implementing notification features to alert users of important events, such as low balance warnings, successful transactions, and upcoming loan repayments.