

# Recognition

Awarded To

*Pulkit Indora*

I'd like to recognize Pulkit for his outstanding work in R5 in resolving the performance issue related to queue pileup due to webhook failure. He worked on this from design to implementation and conducted thorough performance validation. With this fix, we will no longer face any performance issues with webhooks, and we now have better control over the timeout feature of webhooks. Pulkit excels in ticket ownership and cross-team collaboration. He has helped multiple customers facing issues with Smart Connect and Dynamic GP invoices. He has a great mindset for customer support and consistently goes above and beyond to ensure customer satisfaction. Thank you pulkit .



*5/23/2024*

Award Date

*Sagar Shankala*

Given By