

DSW MIS Account Interface

ITM GOI, Gwalior

dsw@itmgoi.in

HOME

MOU INFORMATION

Add

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STUDENT SECTION

Notice

STAFF SECTION

Admin Staff Daily Performance Report

Recommended Staff Daily Performance Report

PLACEMENT FORM REPORT

Placement Form Report

INTERNSHIP REPORT

Report

Report II

LEAVE APPLICATION

PASSWORD

GRIEVANCE

Grievance

Grievance Details

Ticket No.	Roll No.	Grievance	Remark
53	0905IT221076 Last Comment:2024-01-11 09:01:11	Attendance system and their process is very complicated and not student understanding	<p>Contact your mentor he will explain you</p> <p>hope it is solved</p> <p>Reply to Student</p>
52	201370677 Last Comment:2023-09-25 06:28:57	Dear sir/mam i have complete all my dues on 09-07-2023 and submitted all the documents but i have not received my caution money yet	<p>have you contacted your then mentor in the institute</p> <p>Reply to Student</p>
	0005IT111060	It department hod have not any	<p>I suggest you first discuss your concerns with ho W/O so that he note a case all</p>

Student
Grievances
suggestion at
DSW A/C
ITM

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51	0905IT211060 Last Comment:2023-09-21 23:49:54	It department hod have not any communication skills that are required to communicate to student , sir is so arrogant	I suggest you first discuss your concerns with he HOD so that he gets a cues of the same Reply to Student
50	0905AL221029 Last Comment:2023-06-07 10:52:27	There should be a technical support department or something like that, for students as they face some technical and software related problems which can be resolved by by proper guidance.	I hope this has been addressed b your HoD Reply to Student
49	0905CS221067 Last Comment:2023-04-25 11:18:01	Display of attendance is not accurate.. Lab attendance is not accurate at all. Neglecting the attendance issue all the other facilities are good.	Reply to Student
	0905CS2111141	Hello, Due to some reasons the contact number I provided previously will not be	

Student Grievances
suggestion at DSW A/C
ITM

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48	0905CS211141 Last Comment:2022-07-30 12:45:02	functional in a month. I am therefore willing to get it changed to 9407563254. Kindly help me out. Thank you.	Pls send it to your mentor and hod Reply to Student
47	0905CS201138 Last Comment:2022-03-09 09:32:34	Respected sir, With due respect i would like to draw your kind attention toward poor condition of college washrooms.Flushes of urinary pots are not working,taps are leaking,there are no mugs and there is no arrangement of soap/handwash in washrooms.Washrooms seems to very unhygienic.This condition is with almost	A proposal for constructing more washrooms is being sent to the Management. Soon it will be sorted out. Reply to Student
46	0905CS191016 Last Comment:2022-02-14 03:27:56	I did my pre-registration and submitted my fees also but still .my attendance section is not opened . Almost more then 2 weeks are done.	There me a technical glitch. ERP Cell will resolve the problem soon. Reply to Student
		Respected Authority, The classes	

Student Grievances
suggestion at DSW
A/C ITM

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Grievance

Your Grievance	Dear sir/mam i have complete all my dues on 09-07-2023 and submitted all the documents but i have not received my caution money yet
Hon'ble Director ITM	have you contacted your then mentor in the institute
Reply	

Submit

DSW A/C Interface to Reply Student Suggestion

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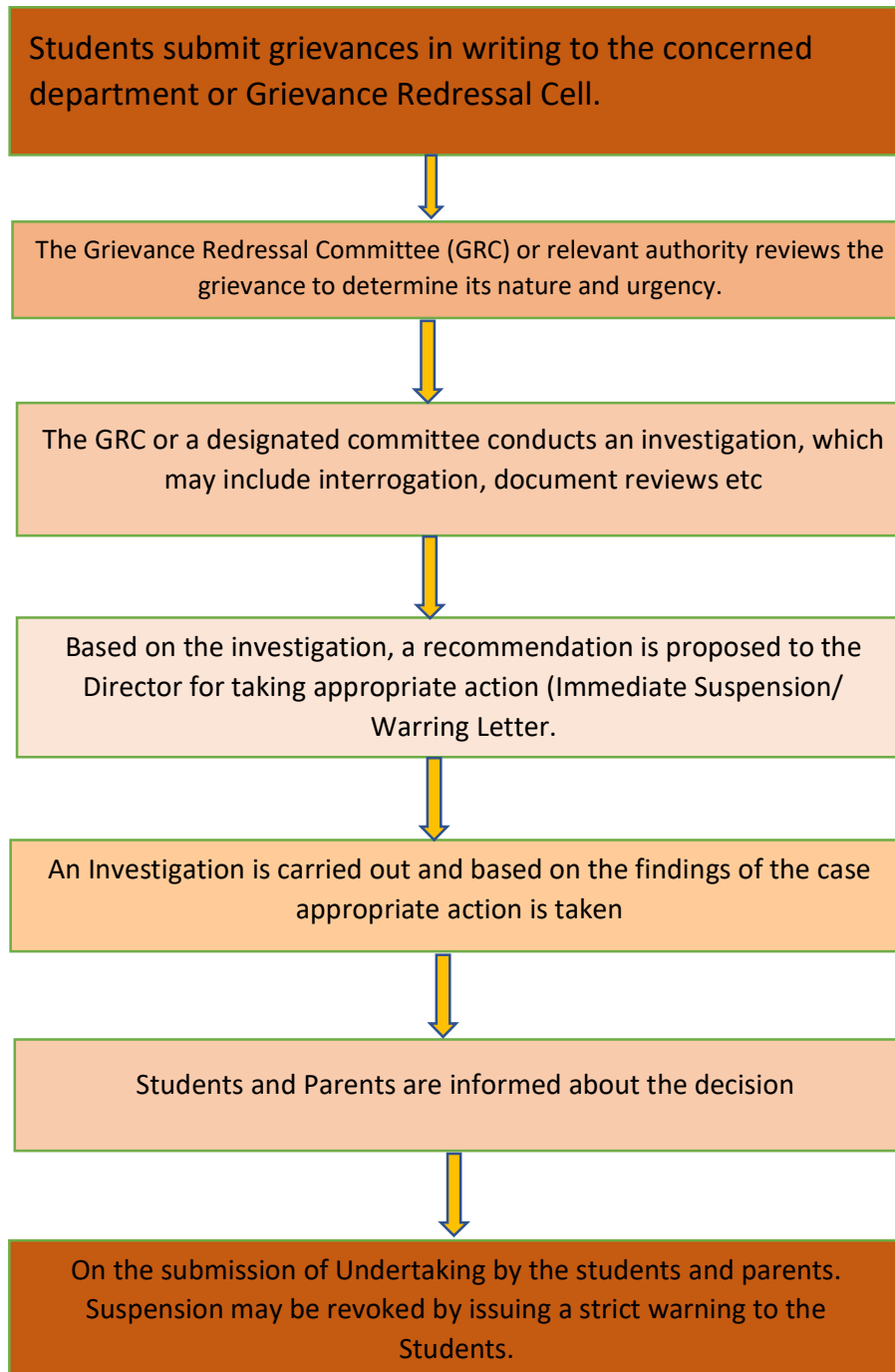
PASSWORD

GRIEVANCE

Grievance

Grievance	
Grievance No.	53
Your Grievance	Attendance system and their process is very complicated and not student understanding
Hon'ble Director ITM	Contact your mentor he will explain you
Reply to Student	

Offline Grievance Redressal Mechanism



Sample - Offline Grievance Redressal

out / po
30/11/2019

DOMS Page No.
Date / /

सेवा में,
निदेशक महोदय
आई टी एम जी. ओ. आई
वाराणसी (म.प्र.)

विषय → हमारे द्वारा की गई अनुशासनहीनता बाबत
महोदय,

पिछले निवेदन के दिनांक 16/10/2019 को
अमन सिकरवार के जन्मदिवस के अवसर पर, मैं और
मेरे दोस्तों (शुभम पांडे, अभिषेक सिकरवार) ने
कॉलेज कैंपस में जन्मदिन मनाने का जो तरीका
होना चाहिए। वह अनुशासनहीनता का आखण है। हमारे द्वारा
कॉलेज कैंपस में अनुशासनहीनता की गयी, इसे हम
सभी स्वीकार करते हैं तथा कॉलेज द्वारा जो भी
अनुशासनहीनता के कारण सजा दी जायेगी। उस भी
स्वीकार करते हैं परन्तु हम सभी आपकी बाख्शत
करना चाहते हैं कि भविष्य में किसी भी प्रकार की अनुशासन-
हीनता नही की जायेगी, और यदि पुनः इस तरह की
अनुशासनहीनता हुई तो हम सभी सजा के पात्र होंगे
महोदय आपसे निवेदन है कि इस दफा हमें माफ कर
दिया जाये।

धन्यवाद
दिनांक → 17/11/2019

समस्त प्राप्ति
① अमन सिकरवार
② शुभम पांडे
③ अभिषेक सिकरवार

for the DSU
for the DSU
17/11/2019

⇒ 9098823943
8269098807