

SOCIETY

Super Admin

Societies → Pending Approvals

The screenshot shows the Super Admin dashboard with a sidebar on the left containing links for Dashboard, Societies (selected), All Societies, Pending Approvals (selected), Add Society, Platform Users, Platform Billing, System Settings, and Reports & Analytics. The main area displays a summary of pending approvals: 3 Pending, 24 Approved (This Month), and 2 Rejected (This Month). Below this, a section titled "Awaiting Approval" lists three societies with their details and action buttons:

- Palm Gardens (Professional): Located in Chennai, Tamil Nadu. Requested 280 units on 2024-12-18. Buttons: Details, Reject, Approve.
- Metro Heights (Basic): Located in Kolkata, West Bengal. Requested 150 units on 2024-12-20. Buttons: Details, Reject, Approve.
- Garden View Residency (Enterprise): Located in Ahmedabad, Gujarat. Requested 400 units on 2024-12-21. Buttons: Details, Reject, Approve.

Reject and approved button is not work

Platform Users

- In the **All Users**, **Society Admins**, and **Access Control** menus, none of the functions are working.
- The **Actions** buttons in these sections are not responding.

Platform Billing

- In **Subscriptions**, **Invoices**, and **Revenue Reports**, none of the **Actions** buttons are working.
- The **Export** button is also not functioning in any of these sections.

System Settings

- In the **General** settings menu, the **Save Changes** button is not working.

Admin

- Under Admin → Helpdesk, both Tickets and Live Chat menus have issues.
- None of the buttons in these sections are working.

Financial → Invoices

The screenshot shows the ADDA Community Manager interface. The left sidebar has a dark theme with categories like 'Financial' (selected), 'Billing', 'Invoices' (highlighted in blue), 'Payments', 'Accounting', 'Income & Expense', 'General Ledger', 'Trial Balance', 'Journal Entries', 'Bank Management', and 'Vendor Payments'. The top bar shows 'Green Valley Apartments' and a search bar. The main area is titled 'Invoices' with a subtitle 'Manage and track all society invoices'. It shows summary boxes for 'Total Invoices' (1,245), 'Paid' (987), 'Pending' (158), and 'Overdue' (100). Below is a search bar and a table of recent invoices:

Invoice ID	Unit	Resident	Amount	Issue Date	Due Date	Status	Actions
INV-2025-001	A-101	Rajesh Kumar	₹15,000	2024-12-01	2025-01-05	paid	<i>eye</i> <i>print</i> <i>trash</i>
INV-2025-002	B-205	Priya Sharma	₹18,500	2024-12-01	2025-01-05	paid	<i>eye</i> <i>print</i> <i>trash</i>
INV-2025-003	C-304	Amit Patel	₹16,200	2024-12-01	2025-01-05	pending	<i>eye</i> <i>print</i> <i>trash</i>
INV-2025-004	A-502	Neha Gupta	₹22,000	2024-11-01	2024-12-20	overdue	<i>eye</i> <i>print</i> <i>trash</i>

Invoices are not being created Even after filling in all required fields and clicking **Create Invoice**, the invoice is not saved.

Financial → Payment

The screenshot shows the ADDA Community Manager interface. The left sidebar has a dark theme with categories like 'Financial' (selected), 'Billing', 'Invoices', 'Payments' (highlighted in blue), 'Accounting', 'Income & Expense', 'General Ledger', 'Trial Balance', 'Journal Entries', 'Bank Management', and 'Vendor Payments'. The top bar shows 'Green Valley Apartments' and a search bar. The main area is titled 'Payments' with a subtitle 'Track and manage all payments'. It shows summary boxes for 'Total Payments' (₹42,50,000) and 'Total Payers' (248). Below is a search bar and a table of recent payments. A modal window titled 'Record Manual Payment' is open, prompting for 'Invoice Number' (INV-2025-002), 'Amount (₹)' (15000), 'Payment Method' (Cheque), 'Payment Date' (23-12-2025), 'Transaction ID / Reference' (TNX1234567), and 'Remarks' (Optional notes). At the bottom right of the modal are 'Cancel' and 'Record Payment' buttons.

- “None of the buttons are working, and no notifications are appearing.”

Accounting →

In *Journal Entries*, the **New Entry** button is not working.

Bank Management →

The **Add Bank** button is also not working.

Purchase →

In the following menus, no functions are working:

- Purchase Requests
- Purchase Orders
- GR/SR

Security →

In the following menus, no functions are working:

- Visitors
- Vehicles
- Parcels

Staff Management → **Domestic Helpers** →

The **Register New Helper** button is not working.

Move In / Out →

No functions are working in this module.

Residents

Resident	Name	Email	Phone	Vehicles	Type	Join Date	Actions
Rajesh Kumar RES-001				2	owner	2022-01-15	Edit Email
Priya Sharma RES-002				1	owner	2022-03-20	Edit Email
Amit Patel RES-003	C-304	amit.patel@gmail.com +91 98765 43212		2	tenant	2023-06-10	Edit Email
Neha Gupta RES-004	A-502	neha.gupta@gmail.com +91 98765 43213		5	owner	2021-11-05	Edit Email

- Directory
- Amenities
- Events

Tino menu me koi function work nhi kr rha he or action button bhi proper work nhi kr rhe he

Administration →

Complaints

Complaint	Reporter	Category	Priority	Status	Assigned	Actions
CMP-2025-001 Water Leakage in Bathroom 2 hours ago	Rajesh Kumar A-101	Maintenance	high	open	Assign	Resolve ...
CMP-2025-002 Lift Not Working - Block B 5 hours ago	Priya Sharma B-205	Maintenance	urgent	in progress	Maintenance Team	Resolve ...
CMP-2025-003 Noise Disturbance from A-302 1 day ago	Amit Patel C-304	Noise	medium	open	Assign	View Details Add Comment Assign Staff Change Priority Delete
CMP-2024-345 Garden Maintenance Required 3 days ago	Neha Gupta A-502	Cleanliness	low	resolved	Gardening Team	Resolve ...
CMP-2024-344 Security Camera Not Working 4 days ago	Vikram Singh D-108	Security	high	in progress	Security Team	Resolve ...

When trying to delete, the data is not getting deleted, and the functions are not working properly.

Assets

Vendors

Defaulters

Facility Requests

In all these menus, the functions are not working.

Resident → Helpdesk

Tickets

Live Chat

In this menu as well, the functions are not working.

Community → Forum

The screenshot shows the ADDA Resident App interface. On the left is a dark sidebar with various menu items: SOS / Emergency, Services, QR Access, Helpdesk, Community (with Forum selected), Amenities, Events, Notices, Facility Requests, Marketplace, Settings, and a user profile for Resident User resident@society.com. The main content area is titled "Community Forum" and has a sub-header "Connect with your neighbors and share updates". It features four summary boxes: "Total Posts" (6), "This Week" (4), "Active Discussions" (3), and "My Posts" (2). Below these are sections for "Categories" (All, Announcements, Proposals, Issues, Events, Lost & Found) and "Search posts..." with a "Latest" dropdown. A post by user RS titled "Proposal: Community Garden Initiative" is displayed, showing a message about proposing a garden, posted 5d ago, with 24 likes, 12 comments, and 156 shares. Another post by PP is partially visible below it.

- “The New Post button is not working in this section.”

Community → Events

The screenshot shows the ADDA Resident App interface. The left sidebar has a dark blue background with white icons and text for SOS / Emergency, Services, QR Access, Helpdesk, Community (with a dropdown menu for Forum, Amenities, Events, Notices, Facility Requests, Marketplace, and Settings), and a Resident User profile at the bottom. The main content area is titled "Green Valley Apartments - Block A, Tower 1" and has a search bar. It displays five event cards:

- Diwali Celebration** (orange card): "Community Diwali celebration with cultural programs, rangoli competition, and grand dinner." Date: Nov 12, 2025 at 06:00 PM, Location: Community Hall. Attendees: 250/300. Organized by Cultural Committee. Buttons: View Details, Share Event, Add to Calendar.
- Yoga Workshop** (green card): "Free yoga and meditation session for all residents. Led by certified yoga instructor." Date: Jan 15, 2025 at 07:00 AM, Location: Garden Area. Attendees: 45/50. Organized by Health & Wellness. Buttons: View Details, Share Event, Add to Calendar.
- Annual General Meeting** (blue card): "Discuss society matters, budget allocation, and future development plans." Date: Jan 20, 2025 at 05:00 PM, Location: Community Hall. Attendees: 120/250. Organized by Management Committee. Buttons: View Details, Share Event, Add to Calendar.
- Kids Sports Day** (purple card): "Sports day for kids." Date: Not specified, but labeled as "upcoming". Organized by Sports Committee. Buttons: View Details, Share Event, Add to Calendar.
- Classical Music Night** (teal card): "Cultural night featuring classical music performances." Date: Not specified, but labeled as "upcoming". Organized by Cultural Committee. Buttons: View Details, Share Event, Add to Calendar.

- “In this section, **View Details**, **Share Event**, and **Add to Calendar** are not working.”

Resident → MarketPlace

The screenshot shows the ADDA Resident App interface. The left sidebar has a dark blue background with white icons and text for SOS / Emergency, Services, QR Access, Helpdesk, Community (with a dropdown menu for Forum, Amenities, Events, Notices, Facility Requests, Marketplace, and Settings), and a Resident User profile at the bottom. The main content area is titled "Green Valley Apartments - Block A, Tower 1" and has a search bar. It displays a "Buy & Sell Marketplace" section with the following statistics:

- 5 Active Listings
- 8 Sold This Month
- 2 My Listings
- 5 Saved Items

Below these stats is a search bar and a "Latest" filter. Three small cards are shown below:

- Like New (yellow badge)
- Good (yellow badge)
- Good (yellow badge) with a red "SOLD" button

- “In this section, the **Sell Item** button is not working.”

Guard

Guard Station→Domestic Helpers

Domestic Helpers Management

Helper	Type	Assigned Units	Today's Status	Rating	Verification	Actions
SD Sunita Devi +91 98765 43210	Maid Mon-Sat	A-101, A-102, A-103, +1 more	Present In: 8:00 AM	★ 4.5	Verified Docs Complete	⋮
L Lakshmi +91 98765 43211	Cook Mon-Sun	B-201, B-202	Present In: 7:30 AM	★ 4.8	Verified Docs Complete	⋮
R Ramu +91 98765 43212	Driver Mon-Sat	C-301	Absent	★ 4.2	Verified Docs Pending	⋮

- “In this section, the **Register New Helper** button is not working.”

Guard Station→ Parsal

Parcel Management

Parcel ID	Tracking Number	Description	Status	Actions
PCL-001	AMZ123456789	Box	collected	⋮
PCL-002	FLIP987654321	Medium package	pending	Mark Collected
PCL-003	DTDC456789123	Envelope	pending	Mark Collected
PCL-004	BDT741852963	A-502 Neha Gupta	overdue	⋮
PCL-005	FEED159753468	D-108 Vikram Singh	collected	⋮

“In this section, the **Add** button is not working, and when clicking on **View** or **Mark Collected**, no function is triggered, so there is no indication that the parcel has been collected.”

