EDUCATION

*Software Development B.S. Degree* TO BE COMPLETED JULY 2024

Brigham Young University-Idaho Rexburg, Idaho, USA

*Web and Computer Programming Certificate*  Dec 2022

Brigham Young University-Idaho Rexburg, Idaho, USA

* Proficient with Python, C#, HTML, CSS, JavaScript, GitHub, Azure DevOps, .NET, Render, MongoDB, MySQL, PostgreSQL, Next.JS, React, Vercel
* Cooperate with fellow students world-wide using Slack and Teams
* Learn and apply new technology and techniques in future programming
* Develop dynamic webpages, adhering to industry standards and best practices

*International Cultural Studies- Communications B.A. Degree* June 2008

Brigham Young University-Hawaii Laie, HI, USA

* Understand, appreciate, and value different world views and cultures
* De-escalation techniques and conflict resolution

EXPERIENCE

*CVS Digital Engineering Accelerator Program Internship* May 2023 – Aug 2023

**CVS** **Health** Remote

* Increase coding knowledge of Angular and Bootstrap
* Collaborate with Polaris Frontend and Vega Backend teams
* Active in daily Standups – create and complete user stories and report on progress

*Advanced Medical Support Assistant*  Feb 2017 – Mar 2023

**Department of Veteran’s Affairs, Clinical Contact Center** Newington, CT/Remote

* Collaborate with healthcare providers and staff within and without VA Health Care Systems, enhancing effectiveness of communications and care for veterans
* Demonstrate efficiency in satisfying calls in a timely manner, boosting call numbers by 10%
* Volunteer as a facilitator to learn new technology and train co-workers towards competency

*Employment Coordinator*  Dec 2014 – Feb 2017

**Human Resources Unlimited, Lighthouse Clubhouse** Springfield, MA, USA

* Supervise groups of 10-15 people to hiring events, enhancing job experience for members
* Join with Director and Supervisors to analyze past employment initiatives to create more innovative and beneficial ones