

Helping the Enterprise get the most from Atlassian software



Adaptavist helps the world's largest, most complex Enterprises plan, deliver and manage their information technology assets through the application lifecycle.



Working with Atlassian tools since 2005 and operating globally, we offer four complementary world-class services - Professional Services, Managed Services, Training and Atlassian add-ons. We can also help you procure and manage your Atlassian Licenses on a 30-day invoice basis. Our consultants help clients get the most from Atlassian software by understanding the business context in which it is used.

Recognised with the Atlassian President's Award for Technical Excellence, Adaptavist has the experience and expertise to deal with the most complex organisations and large-scale Atlassian implementations.

COMPLETE APPLICATION LIFECYCLE MANAGEMENT (CALM)

In today's competitive environment successful Enterprises depend on managing their information and software assets effectively to deliver the best possible value. Being successful means doing it better than your competitors.

Adaptavist's CALM methodology is how we help organisations take a holistic view of the process of creating, delivering and managing their software and applications. Many organisations struggle because they find that their information technology and their business requirements aren't part of the same process.

CALM has been developed with real-world understanding of the complexity of the Enterprise. In many instances, the application lifecycle is actually many disparate processes at work in the same organisation. Adaptavist helps organisations ensure that the right balance, the right processes and the right tools are present and maintained in the application lifecycle.

Four key benefits of CALM:

- Improve predictability, reduce risk and time-to-market
- Support innovation and competitive advantage
- Increase efficiency and productivity
- Acquire and retain the best talent



We offer the experience, skills and perspective to optimise your application lifecycle for high-performance and innovation. Our approach is based on a holistic view that combines technical understanding with business awareness.



Our training offering, Adaptavist Academy, provides a universal approach to knowledge transfer and training in Atlassian tools and related technologies.



Atlassian Managed Services (AMS) from Adaptavist offers a way to reduce the cost, complexity and risk of your organisation's investment in Atlassian tools.



Adaptavist creates products that extend and enhance Atlassian software.

ATLASSIAN LICENSING

We help plan for your current and future needs with estate management, renewals and co-termining. All available on full, flexible invoice terms.

Helping the Enterprise get the most out of the Atlassian Suite



Adaptavist offers the experience, skills and perspective to optimise your application lifecycle for high-performance and innovation. We help align your strategic IT and operational objectives with your application lifecycle tools and processes.

Globally-renowned Atlassian Experts, we are one of the world's largest Atlassian-dedicated consultancies with a ten-year track record in consulting, implementation, managed services, training and add-on development.

ATLASSIAN PLATINUM SOLUTION PARTNER, OPERATING GLOBALLY

Established in 2005, Adaptavist is a global consultancy focused on the Atlassian tool set and an Atlassian Platinum Solution Partner for the Enterprise. Over the last 10 years our products and services have helped more than 2,000 organisations in 60 countries. Our client base includes over half of the Fortune 500.

FOR THE FULL APPLICATION LIFECYCLE

We deliver professional services that support the full application lifecycle from requirements gathering and strategy to performance tuning and DevOps and everything in between. We see ourselves as a partner to our clients, seeking to understand their situation and develop a plan that meets their long-term needs whilst addressing short-term challenges. Importantly, this is how our clients see us too.

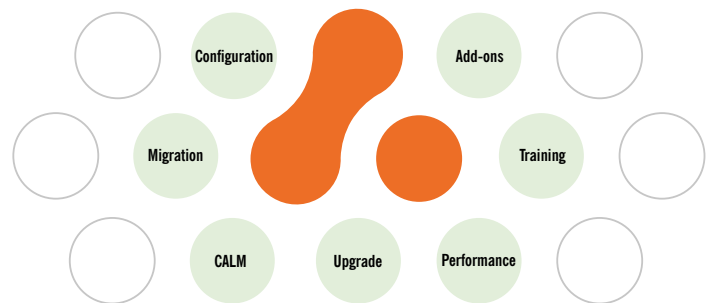
We manage and operate ongoing services on an outsourced basis as well as performing a coaching role, helping clients through training and knowledge-transfer programmes. Adaptavist's CALM (Complete Application Lifecycle Management) approach recognises the complexity of the application lifecycle, and the fact that it is often actually many complex processes working against each other. Our approach takes a holistic view that harnesses technical understanding with awareness of the realities of the business.

Software and applications are now core to almost every business process from finance and logistics to product development and marketing. Creating applications needs to be an enabler that adds value and competitive advantage.

REAL-WORLD EXPERIENCE AND ATLASSIAN EXCELLENCE

Our consultants have unparalleled Atlassian experience and, importantly, real world understanding of the business context. Our consultants help our global clients create strategic roadmaps facilitating IT business transformation as part of wider process improvement or M&A integration programmes. We understand that what we do needs to deliver ROI.

Our team includes former VPs, senior executives of Fortune 500 companies and experts who have delivered CMMI Level 5 and understand how to manage business change. They are Scrum Masters, Java gurus, Agile experts and Programme Directors. After hiring great talent, we equip them with the right tools and support in pursuit of one simple goal – continued excellence.



GLOBAL REACH AND CLIENT-CENTRED DELIVERY

Our global headquarters is located at the heart of London's technology hub. However, we have a truly global delivery capability. We deliver professional services for clients in more than 60 countries and now have team hubs in locations across the USA and Europe including Boston, San Francisco, Munich, Dusseldorf and Warwick.

We have a range of engagement models, and flex these to offer clients the mode that works for them. Sometimes nothing beats being on-site for solution development and knowledge-sharing. This is usually augmented with virtual collaboration tools and remote working.

"We deliver professional services for clients in more than 60 countries..."



OUR PROFESSIONAL SERVICES COMPONENTS

- 1 Complete Application Lifecycle Management (CALM)** – We help enterprise customers leverage the Atlassian Suite, often replacing a number of legacy systems. These are often complex projects involving a number of stakeholders, and utilise a range of Atlassian products. We help companies in every sector make the application lifecycle a strategic activity.
- 2 Configuration and best practices** – We engage at both a strategic and tactical level to understand the context that the tools are being used in so that our recommendations are actionable and sympathetic to your organisation. We've implemented Atlassian tools in a wide range of scenarios and have real-world experience of best practice.
- 3 Migration services** – We find that Enterprises that rely on Atlassian tools tend to outgrow both self-hosted set-ups and Atlassian OnDemand. We have successfully managed complex migrations from both in-house Atlassian versions and OnDemand systems, as well as other software applications.
- 4 Upgrade services** – Adaptavist has a wealth of experience providing services for an upgrade across multiple major versions of the Atlassian suite. We have particular skills in upgrading complex, large-scale estates where there are multiple add-ons or customisations or where infrastructure is a complicating factor.
- 5 Performance tuning and high availability** – When organisations that depend on Atlassian tools have performance issues, Adaptavist is the global partner of choice. Our reputation for investigating, diagnosing, fixing and tuning Atlassian tools is second-to-none. Clients who have issues with large user bases and multiple, integrated Atlassian applications need emergency assistance. Adaptavist understand the cost of non-availability and poor performance and have helped some of the world leading organisations.
- 6 Add-on development** – Sometimes Atlassian tools like JIRA and Confluence need to be enhanced and extended to meet specific use cases. Besides creating some of the most downloaded add-ons in the Atlassian ecosystem, Adaptavist create custom add-ons to meet a customer's exact needs. For example, we extended JIRA Agile for one of the largest travel companies in the world in order to provide visibility and predictability of their Sprints.
- 7 Training** – Our training services team – known as the Adaptavist Academy – develops and delivers training materials across the spectrum. Our services encompass one-to-one mentoring to help shape strategy, knowledge transfer to large-scale client teams and training for individuals as part of their professional development.

See how we can help you, talk to our experts today ➤

ABOUT ADAPTAVIST

Adaptavist, established in 2005, is a London-headquartered IT services company providing premium professional services, support, hosting and licenced products to a wide range of national and international clients including over half of the Fortune 500 companies.

Adaptavist, an Atlassian Platinum Solution Partner for the Enterprise and Atlassian Training Partner, is widely recognised as one of the most technically advanced partners in the Atlassian ecosystem.



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Your business-critical Atlassian platform

If your organisation relies on Atlassian tools such as JIRA, Confluence, Bamboo, BitBucket or Crucible for key business processes like application development, project management or collaboration, you need to know that you can depend on them.

Atlassian Managed Services (AMS) from Adaptavist offers a way to reduce the cost, complexity and risk of your organisation's investment in Atlassian software.

WHEN ATlassian IS BUSINESS-CRITICAL

Many Enterprises find that when their use of Atlassian applications reaches a certain point, maintaining their Atlassian estate is business-critical. Downtime or poor performance is unacceptable and costly. We find that these businesses need a partner who can take full responsibility for the availability, health and performance of their Atlassian solution.

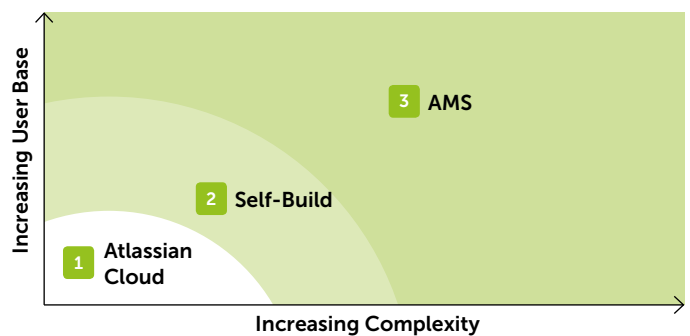
TRAINING AND PROFESSIONAL SERVICES

AMS offers a complete management solution. From infrastructure, operating system and database to application configuration and management, we take ownership of the platform as well as providing user administration and service desk functions all within a single SLA. AMS can support the full range of Atlassian products and add-ons as well as training and professional services. We can also migrate and manage existing Atlassian infrastructure or deploy new infrastructure on your behalf.

BENEFITS OF AMS

Migrating to a fully-managed Atlassian platform offers four key benefits.

- Reduce total cost of ownership whilst having access to a 24x7x365 service
- Enable your teams to maintain their focus on their core functions
- Reduce your risk for services reliant on Atlassian software
- Increase your agility – adopt new Atlassian functionality more quickly, scale the platform and use any add-ons that you need



TIME TO MOVE TO AMS?

- 1 Atlassian Cloud** is appropriate for smaller organisations. Low-cost and accessible but with limited functionality and scalability.
- 2 Self-Build** can be a good option for short-term deployments. However, it can become a drain on resources and a challenge to existing skills.
- 3 Adaptavist AMS** is the best option for large-scale, mission critical Atlassian implementations that have integration into other systems and custom functionality.

Case Study

LEADING UK RETAILER: Our client is a leading multi-channel retailer. They were using Cloud versions of JIRA and Confluence but, as their use of the tools became more embedded, they were unable to meet their needs within Atlassian Cloud. They wanted a wider range of add-ons, an SLA and standard commercial terms as well as security and compliance guarantees.

Adaptavist worked with the client to understand their current and future requirements and the context in which their 2,000+ users interacted with the tools. We then delivered an ISO/IEC27001-compliant platform comprising of JIRA, Confluence, Subversion, FishEye, Crucible and Crowd; merged two JIRA instances; consolidated their licences; and implemented a set of add-ons that enable new capabilities within their application lifecycle.

Products inspired by users, developed by Adaptavist



Adaptavist creates products that extend and enhance Atlassian software. Our products are developed with Enterprise needs in mind which we constantly validate through our interactions in Managed Services, Professional Services and Training. Technical excellence – high performance, scalability readiness, availability, security compliance – are characteristics which distinguish our products on the Marketplace.

Adaptavist's product portfolio addresses a range of customer needs including Confluence theming, single sign-on, communication and collaboration and user management. A selection of our Add-Ons are featured below.

WHY ADAPTAVIST ADD-ONS

Adaptavist offers Enterprise-grade add-ons that enhance, integrate and extend Atlassian software. With dedicated support, Atlassian Verified status, and 12 years' experience working with Atlassian software, Adaptavist add-ons speed up development cycles, allow for customisation at scale, and extend the power of Atlassian products. In fact, Adaptavist was the first Marketplace vendor and now has 25 million users. Over half of the Fortune 500 use Adaptavist add-ons.

SCRIPTRUNNER FOR JIRA

ScriptRunner for JIRA is the most trusted JIRA customisation platform. With Workflow enhancements, expanded search capabilities, and ability complete JIRA modification and integration.



With ScriptRunner for JIRA you can:

- Scale the administration of JIRA with powerful built-in scripts
- Make your Workflow your own with custom conditions, validators and post functions
- Search with ease with over 20 new JQL Functions
- Customise JIRA menus, issue views, fields and more with a few clicks

SCRIPTRUNNER FOR CONFLUENCE

ScriptRunner for Confluence makes your Confluence administration more efficient, your spaces/content more user-friendly, and allows you to manage internal and external information architecture at scale.



With ScriptRunner for Confluence you can:

- Manage your knowledge better with powerful administrative scripts for pages and spaces
- Customise the UI of Confluence and your page content with macros and custom notifications
- Find the information you need with enhanced CQL functions

SCRIPTRUNNER FOR BITBUCKET

Your code is important, keep it safe with ScriptRunner for Bitbucket. Extend and automate projects, workflows and repositories and ensure your teams follow good practices.



With ScriptRunner for Bitbucket you can:

- Enforce good Git practice with custom hooks and permissions to keep your code clean
- Synchronise Bitbucket and GitHub projects to manage repositories in one place
- Encourage and develop smooth Git workflows for the quickest path from idea to delivery

TEST MANAGEMENT FOR JIRA

Adaptavist Test Management is the first full-featured, Enterprise-ready test management solution that lets you centralise the entire testing process directly inside JIRA.



This test management solution offers full traceability of requirements, a free and flexible REST API, and the ability to automate bulk tests and CI tools. It's the only test management add-on to offer folder hierarchies for test libraries, test case versioning, a free REST API, and shared test steps for centralised, reusable tests.



SMARTDRAW FOR CONFLUENCE

For over 20 years, SmartDraw has been used by millions of delighted customers. Now, in partnership with Adaptavist, SmartDraw brings the first Enterprise-grade business diagramming tool to the Atlassian stack. SmartDraw for Confluence offers powerful design automation tools, over 4,500 professionally-designed diagram templates, and a massive library of themed visualisations, objects and icons.



CONTENT FORMATTING FOR CONFLUENCE

A collection of over 30 tools that make your Confluence spaces easier to set up and navigate. It makes Confluence more visually rich and dynamic, and gives you the ability to create reusable templates. It makes it easy for content creators to increase the impact and user experience of Confluence.



FORMS FOR CONFLUENCE

A powerful and flexible tool for creating forms directly in Confluence. Forms are a great way to get valuable information from your users. Whether you're asking for feedback, reporting an issue or even want to set up a new starter form, Forms for Confluence helps you create the perfect data entry form directly in Confluence. Save form responses within Confluence or send them to an email address.



COMMUNITY FORUMS FOR CONFLUENCE

Add powerful forums right inside your Confluence pages. Community Forums for Confluence allows your teams to discuss any topic in a collaborative environment. Creating a forum is easy - thanks to blueprints, you can build your first discussion in seconds. Create forums, sub-forums and categories of discussions for your internal and external teams.



THEMEBUILDER FOR CONFLUENCE

Make your Confluence instances and spaces more visually dynamic and tailored to your brand. ThemeBuilder for Confluence is perfect for the web developer, enabling flexible customisation of Confluence. Create your own bespoke themes, page layouts and content presentation using Built-in Macros, HTML5 and CSS.



UMBRELLA SSO

Umbrella SSO delivers single sign-on for all behind-the-firewall Atlassian applications – JIRA, Confluence, Bitbucket, Bamboo and Fisheye/Crucible. Umbrella SSO seamlessly integrates with your existing infrastructure and enables Atlassian applications to participate fully in Enterprise environments.



See how we can help you, talk to our experts today ➤

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