



Puneet Yadav

Senior Quality Analyst

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🏠 Noida, India

JOB OBJECTIVE

Targeting opportunities as a **Quality Assurance expert**, emphasizing a commitment to enhancing Healthcare Application Testing, preferably **Remote across India and On-site Delhi/NCR**.

ACADEMIC DETAILS

- ❖ **Graduate** from Dr. Bhim Rao Ambedkar University, Agra in **2017**

CORE COMPETENCIES

- ❖ Healthcare Compliance (HIPAA)
- ❖ Quality Assurance
- ❖ Test Strategy Development
- ❖ Project Management
- ❖ Risk Management
- ❖ Defect Tracking & Resolution
- ❖ CI/CD Integration
- ❖ API Testing
- ❖ Database testing
- ❖ Stakeholder Management
- ❖ Process Optimization

IT SKILLS

- ❖ Testrail
- ❖ Selenium WebDriver
- ❖ Agile Methodologies
- ❖ SQL
- ❖ MongoDB
- ❖ CI/CD Pipelines
- ❖ Jira
- ❖ Katalon
- ❖ Postman
- ❖ Rainforest QA
- ❖ Amazon AWS

SOFT SKILLS

- ❖ Detail-Oriented
- ❖ Problem-Solving
- ❖ Adaptability
- ❖ Collaboration
- ❖ Time Management
- ❖ Leadership

PROFILE SUMMARY

- ❖ Detail-oriented Senior Quality Analyst with **nearly 6 years** of experience in **Quality Assurance**, with a particular focus on ensuring Software Quality within the Healthcare and E-Commerce Industry.
- ❖ Leading the **Quality Assurance initiatives at Crownstack and MDLand**, ensuring that all software systems are rigorously evaluated for reliability, accuracy, and compliance with industry standards.
- ❖ Cultivated a diverse skill set that integrates both manual and automated testing methodologies, enhancing the overall quality assurance process.
- ❖ Enhanced testing efficiency through the strategic implementation of automated testing frameworks, leading to optimized workflows and reduced testing cycles.
- ❖ Maintained extensive knowledge of compliance standards, particularly HIPAA, ensuring that all testing processes align with regulatory requirements to protect sensitive patient information.
- ❖ Contributed to project delivery, successfully leading initiatives that enhanced software reliability and user satisfaction.
- ❖ Addressed and thoroughly investigated client-reported issues, providing timely and effective resolutions to ensure client satisfaction and maintain project deadlines.
- ❖ Conducted project demos for clients before each major release, actively participated in business meetings, and performed thorough post-deployment testing to ensure smooth transitions and project success.

WORK EXPERIENCE

Senior Quality Analyst | Crownstack | Noida | Jun 2022 – Present

- ❖ Spearheading end-to-end QA processes for healthcare domain projects in the United States, ensuring software reliability, accuracy, and regulatory compliance with HIPAA standards.
- ❖ Leading the creation and execution of comprehensive test strategies, including manual and automated testing, to ensure seamless functionality across platforms.
- ❖ Optimizing the integration of automation testing frameworks like Katalon into CI/CD pipelines, reducing manual testing efforts and accelerating time-to-market.
- ❖ Developing and executing SQL queries to validate data integrity, accuracy, and ensure seamless data migration in database testing processes.
- ❖ Collaborating closely with developers, business analysts, and project managers to align QA objectives with project goals, ensuring timely and high-quality delivery.
- ❖ Regularly presenting project updates, risks, and test results to stakeholders, ensuring transparency and effective communication.
- ❖ Mentoring and guiding junior QA team members, fostering professional growth and enhancing team performance.
- ❖ Proactively identifying process inefficiencies and implementing innovative QA methodologies, driving improvements in testing efficiency and effectiveness.
- ❖ Introducing advanced test automation strategies, reducing regression testing time by 60%.
- ❖ Enhancing collaboration across cross-functional teams, streamlining defect resolution and improving overall project timelines.
- ❖ Managing defect tracking in JIRA and participating in Agile/Scrum ceremonies, providing QA insights on user stories and acceptance criteria.
- ❖ Conducting regular audits and trainings to ensure adherence to HIPAA compliance, proactively addressing potential risks related to patient data privacy.

Quality Assurance and Software Test Engineer | ECM Technologies Pvt. Ltd. | Noida | Dec 2018 – Jun 2022

- ❖ Executed manual and automated testing for healthcare management systems, ensuring compliance with client requirements across patient records, billing, and communication modules.
- ❖ Developed and managed comprehensive test plans and cases to validate key application functionality and performance.
- ❖ Ensured database integrity by writing and executing SQL queries, supervising seamless data integration processes.
- ❖ Collaborated with developers to resolve defects and maintain high product quality throughout the project lifecycle.
- ❖ Delivered testing results, defect logs, and risk assessments to stakeholders, ensuring alignment with project goals and timelines.
- ❖ Proposed and implemented process improvements, enhancing testing accuracy and reducing rework cycles.

PERSONAL DETAILS

DOB: 15th September, 1996
Languages Known: English & Hindi

PROJECTS UNDERTAKEN

Project Name: MDLand iClinic (Healthcare)
Tech Stack: Core Java, CSS, Katalon Studio, Eclipse, Bit Bucket, Rainforest QA, TestRails, AWS.
Description: Led quality assurance efforts for MDLand’s iClinic platform, focusing on enhancing the user experience for healthcare providers. Key responsibilities included testing patient management modules, identifying and resolving system bugs, and improving the overall performance and reliability of the platform. Collaborated with cross-functional teams to ensure seamless integration of new features, while maintaining compliance with healthcare regulations and industry best practices.

Project Name: MDLand iPopHealth (Healthcare)
Tech Stack: Core Java, Python, CSS, Katalon Studio, Eclipse, Bit Bucket, Rainforest QA, TestRails, AWS.
Description: Spearheaded quality assurance for MDLand’s iPopHealth platform, with a focus on population health management. Conducted thorough testing of data integration processes, ensuring accuracy and efficiency in handling large datasets. Worked on improving system security measures and ensuring scalability to accommodate growing healthcare data needs. Collaborated closely with developers to implement workflow enhancements, while ensuring adherence to healthcare data compliance standards.

Project Name: E-Commerce Website (Pharmacy)
Tech Stack: Core Java, MySql, C, C++, Selenium, Jenkins, TestNg, Eclipse, Maven.
Description: E-commerce website that sells products like fairness cream, Medicine, Hair oil, Skin care cream and other cosmetics products. It also allows company clients to provide cosmetic products and services through the internet with no barriers of time & distance. This product will enable customers to browse through the shop and purchase online items without having to visit the shop physically.

Project Name: Noon Academy
Tech Stack: Core Java, MySQL, C, C++, Selenium, Jenkins, TestNG, Eclipse, Maven.
Description: Noon Academy, who have taken it upon themselves to transform education and promote their World forward. In addition to the content based on a selection of teachers and trainers to measure, we Invent and harness the latest technologies.

HIGHLIGHTS

- Consistently delivers high-quality work, earning recognition as **Employee of the Month**.
- Makes a significant impact through exceptional performance, innovation, and teamwork, leading to the **Employee Spotlight** award.
- Delivers exceptional results beyond typical expectations, resulting in being a two-time recipient of the **Rockstar Rookie Award**.
- Achieves customer appreciation for excellent work in test and integration activities, recognized with the **Customer Appreciation Award**.
- Receives the **Team Award** twice for on-time delivery of a challenging module.