# hw6-1-tf-idf

February 13, 2025

## 1 HOMEWORK 6: TEXT CLASSIFICATION

In this homework, you will create models to classify texts from TRUE call-center. There are two classification tasks: 1. Action Classification: Identify which action the customer would like to take (e.g. enquire, report, cancle) 2. Object Classification: Identify which object the customer is referring to (e.g. payment, truemoney, internet, roaming)

We will focus only on the Object Classification task for this homework.

In this homework, you are asked compare different text classification models in terms of accuracy and inference time.

You will need to build 3 different models.

- 1. A model based on tf-idf
- 2. A model based on MUSE
- 3. A model based on wangchanBERTa

You will be ask to submit 3 different files (.pdf from .ipynb) that does the 3 different models. Finally, answer the accuracy and runtime numbers in MCV.

This homework is quite free form, and your answer may vary. We hope that the processing during the course of this assignment will make you think more about the design choices in text classification.

```
[1]: # !wget --no-check-certificate https://www.dropbox.com/s/37u83g55p19kvrl/
clean-phone-data-for-students.csv
```

### [2]: !pip install pythainlp

Requirement already satisfied: pythainlp in

/Users/pupipatsingkhorn/miniconda3/envs/datascience/lib/python3.11/site-packages (5.0.5)

Requirement already satisfied: requests>=2.22.0 in

/Users/pupipatsingkhorn/miniconda3/envs/datascience/lib/python3.11/site-packages (from pythainlp) (2.32.3)

Requirement already satisfied: charset-normalizer<4,>=2 in

/Users/pupipatsingkhorn/miniconda3/envs/datascience/lib/python3.11/site-packages (from requests>=2.22.0->pythainlp) (3.3.2)

Requirement already satisfied: idna<4,>=2.5 in

/Users/pupipatsingkhorn/miniconda3/envs/datascience/lib/python3.11/site-packages (from requests>=2.22.0->pythainlp) (3.10)

Requirement already satisfied: urllib3<3,>=1.21.1 in

/Users/pupipatsingkhorn/miniconda3/envs/datascience/lib/python3.11/site-packages (from requests>=2.22.0->pythainlp) (2.3.0)
Requirement already satisfied: certifi>=2017.4.17 in
/Users/pupipatsingkhorn/miniconda3/envs/datascience/lib/python3.11/site-packages (from requests>=2.22.0->pythainlp) (2025.1.31)

### 1.1 Import Libs

```
[3]: %matplotlib inline
import pandas
import sklearn
import numpy as np
import matplotlib.pyplot as plt
import pandas as pd

from torch.utils.data import Dataset
from IPython.display import display
from collections import defaultdict
from sklearn.metrics import accuracy_score

import warnings
warnings.filterwarnings('ignore')
```

[4]: SEED = 42

### 1.2 Loading data

First, we load the data from disk into a Dataframe.

16175

A Dataframe is essentially a table, or 2D-array/Matrix with a name for each column.

```
[5]: data_df = pd.read_csv('clean-phone-data-for-students.csv')
```

Let's preview the data.

count

```
[6]: # Show the top 5 rows
display(data_df.head())
# Summarize the data
data_df.describe()
```

```
Sentence Utterance
                                                              Action
                                                                             Object
    0
        <PHONE_NUMBER_REMOVED>
                                        Counte... enquire
                                                                payment
    1
                     internet
                                             enquire
                                                            package
    2
                                               suspend
                                 report
    3
             internet
                                    enquire
                                                  internet
    4
                                  report phone_issues
[6]:
            Sentence Utterance
                                  Action
                                            Object
```

16175

16175

unique	13389	10	33
top	enquire	service	
freq	97	10377	2525

### 1.3 Data cleaning

We call the DataFrame.describe() again. Notice that there are 33 unique labels/classes for object and 10 unique labels for action that the model will try to predict. But there are unwanted duplications e.g. Idd,idd,lotalty\_card,Lotalty\_card

Also note that, there are 13389 unquie sentence utterances from 16175 utterances. You have to clean that too!

#### 1.4 #TODO 0.1:

Sentence Utterance

- You will have to remove unwanted label duplications as well as duplications in text inputs.
- Also, you will have to trim out unwanted whitespaces from the text inputs.

This shouldn't be too hard, as you have already seen it in the demo.

Action

```
[7]: display(data_df.describe())
display(data_df.Object.unique())
display(data_df.Action.unique())
```

Object

```
count
                    16175
                             16175
                                      16175
                    13389
                                          33
unique
                                10
top
                    enquire service
                       97
                             10377
                                       2525
freq
array(['payment', 'package', 'suspend', 'internet', 'phone_issues',
       'service', 'nonTrueMove', 'balance', 'detail', 'bill', 'credit',
       'promotion', 'mobile_setting', 'iservice', 'roaming', 'truemoney',
       'information', 'lost_stolen', 'balance_minutes', 'idd',
       'TrueMoney', 'garbage', 'Payment', 'IDD', 'ringtone', 'Idd',
       'rate', 'loyalty_card', 'contact', 'officer', 'Balance', 'Service',
       'Loyalty_card'], dtype=object)
array(['enquire', 'report', 'cancel', 'Enquire', 'buy', 'activate',
       'request', 'Report', 'garbage', 'change'], dtype=object)
```

```
# TODO 1: Data Cleaning

# Filter cols

cols = ["Sentence Utterance", "Object"]

data_df = data_df[cols]

data_df.columns = ['input', 'raw_label']

# Lowercase: label

data_df['clean_label']=data_df['raw_label'].str.lower().copy()
```

```
data_df.drop('raw_label', axis=1, inplace=True)

# Trim white spaces: input
data_df['input'] = data_df['input'].str.strip()

# Remove duplicate: input
data_df = data_df.drop_duplicates(subset=['input'], keep='first')

# Display summary
display(data_df.describe())
display(data_df['clean_label'].unique())
```

```
input clean_label
count
                                                     13367
                                                                  13367
                                                     13367
unique
                                                                     26
        <PHONE_NUMBER_REMOVED>
                                      Counter...
top
                                                    service
freq
                                                                   2108
array(['payment', 'package', 'suspend', 'internet', 'phone_issues',
       'service', 'nontruemove', 'balance', 'detail', 'bill', 'credit',
       'promotion', 'mobile_setting', 'iservice', 'roaming', 'truemoney',
       'information', 'lost_stolen', 'balance_minutes', 'idd', 'garbage',
       'ringtone', 'rate', 'loyalty_card', 'contact', 'officer'],
      dtype=object)
```

Split data into train, valdation, and test sets (normally the ratio will be 80:10:10, respectively). We recommend to use train\_test\_split from scikit-learn to split the data into train, validation, test set.

In addition, it should split the data that distribution of the labels in train, validation, test set are similar. There is **stratify** option to handle this issue.

https://scikit-learn.org/stable/modules/generated/sklearn.model\_selection.train\_test\_split.html Make sure the same data splitting is used for all models.

```
[9]: # TODO: Split data
from sklearn.model_selection import train_test_split

def split_data(data_df, random_state=SEED):
    """split_data splits the data into train:validation:test=8:1:1 sets."""

def _filter_data(data_df):
    X = data_df["input"]
    y = data_df["clean_label"]
    # Drop classes with fewer than 10(8:1:1) instances
    class_counts = y.value_counts()
    valid_classes = class_counts[class_counts >= 10].index
    filtered_data = data_df[data_df["clean_label"].isin(valid_classes)]
    # Update X and y after filtering
```

```
X = filtered_data["input"]
        y = filtered_data["clean_label"]
        return X, y
    X, y = _filter_data(data_df)
    # First split: Train (80%) and Temp (20%)
    X_train, X_temp, y_train, y_temp = train_test_split(
        X, y, test_size=0.20, stratify=y, random_state=random_state
    # Second split: Validation (10%) and Test (10%)
    X_val, X_test, y_val, y_test = train_test_split(
        X_temp, y_temp, test_size=0.50, stratify=y_temp,__
 ⇔random_state=random_state
    # Display dataset sizes
    print(f"Train size: {len(X train)}")
    print(f"Validation size: {len(X_val)}")
    print(f"Test size: {len(X test)}")
    return X_train, X_val, X_test, y_train, y_val, y_test
X_train, X_val, X_test, y_train, y_val, y_test = split_data(data_df)
```

Train size: 10690 Validation size: 1336 Test size: 1337

```
[10]: # data = data_df.to_numpy()

# unique_label = data_df.clean_label.unique()

# label_2_num_map = dict(zip(unique_label, range(len(unique_label))))

# num_2_label_map = dict(zip(range(len(unique_label)), unique_label)))

# print("Create Mappings")

# display(num_2_label_map)

# display(label_2_num_map)

# print("Before Mappings")

# display(data[:, 1])

# Mapping...

# data[:,1] = np.vectorize(label_2_num_map.get)(data[:,1])

# print("After Mappings")
```

```
# display(data[:, 1])

# def strip_str(string):
# return string.strip()

# # Trim of extra begining and trailing whitespace in the string
# print("Before")
# print(data)
# data[:,0] = np.vectorize(strip_str)(data[:,0]) # Trimming...
# print("After")
# print(data)
```

### 2 Model 1 TF-IDF

Build a model to train a tf-idf text classifier. Use a simple logistic regression model for the classifier.

For this part, you may find this tutorial helpful.

Below are some design choices you need to consider to accomplish this task. Be sure to answer them when you submit your model.

- Q. What tokenizer will you use? Why?
- Q. Will you ignore some stop words (a, an, the, to, etc. for English) in your tf-idf? Is it important? PythaiNLP provides a list of stopwords if you want to use (https://pythainlp.org/docs/2.0/api/corpus.html#pythainlp.corpus.common.thai\_stopwords)
- Q. The dictionary of TF-IDF is usually based on the training data. How many words in the test set are OOVs?

```
[11]: # TfidfVectorizer + LoRq
      print("TfidfVectorizer + Logistic Regression")
      from sklearn.feature_extraction.text import TfidfVectorizer
      from sklearn.linear_model import LogisticRegression
      from sklearn.pipeline import Pipeline
      from pythainlp.corpus import thai_stopwords
      import time
      # Define Thai stopwords
      thai_stopwords_list = list(thai_stopwords())
      # Create a TF-IDF vectorizer
      vectorizer = TfidfVectorizer(
          tokenizer=None, # Using default tokenizer
          stop_words=thai_stopwords_list, # Ignore Thai stopwords
          max_features=5000 # Limit vocabulary size
      )
      # Define the Logistic Regression model
```

```
params = {
          "solver": "liblinear", # for binary classification
          "random_state": SEED,
      model = LogisticRegression(**params)
      # Create a pipeline: TF-IDF transformation + Logistic Regression
      text_clf = Pipeline([
          ('tfidf', vectorizer),
          ('clf', model)
      1)
      # Train the model
      start_time = time.time()
      text_clf.fit(X_train, y_train) # training...
      end_time = time.time()
      print(f"Training time: {end_time - start_time:.4f} seconds")
      # Predictions
      y_pred_train = text_clf.predict(X_train)
      y_pred_val = text_clf.predict(X_val)
      y_pred_test = text_clf.predict(X_test)
      # Evaluate model accuracy
      train_acc = accuracy_score(y_train, y_pred_train)
      val_acc = accuracy_score(y_val, y_pred_val)
      test_acc = accuracy_score(y_test, y_pred_test)
      print(f"Train Accuracy: {train_acc:.4f}")
      print(f"Validation Accuracy: {val_acc:.4f}")
      print(f"Test Accuracy: {test_acc:.4f}")
     TfidfVectorizer + Logistic Regression
     Training time: 0.3595 seconds
     Train Accuracy: 0.7350
     Validation Accuracy: 0.6235
     Test Accuracy: 0.6156
[12]: # TfidfVectorizer + LoRg + pythainlp.tokenize
      print("TfidfVectorizer + Logistic Regression + pythainlp.word_tokenize")
      from pythainlp.tokenize import word_tokenize
      # Define Thai stopwords
      thai_stopwords_list = list(thai_stopwords())
      # Define a custom tokenizer using pythainlp.word_tokenize
```

```
def thai_tokenizer(text):
    return word_tokenize(text, keep_whitespace=False)
# Create a TF-IDF vectorizer with the Thai tokenizer
vectorizer = TfidfVectorizer(
    tokenizer=thai_tokenizer, # Use pythainlp for tokenization
    stop_words=thai_stopwords_list, # Ignore Thai stopwords
    max_features=5000, # Limit vocabulary size
)
# Logistic Regression model
params = {
    "solver": "liblinear", # for binary classification
    "random_state": SEED,
model = LogisticRegression(**params)
# Pipeline: TF-IDF transformation + Logistic Regression
text_clf = Pipeline([("tfidf", vectorizer), ("clf", model)])
# Train the model
start_time = time.time()
text_clf.fit(X_train, y_train) # Training
end_time = time.time()
print(f"Training time: {end_time - start_time:.4f} seconds")
# Predictions
y_pred_train = text_clf.predict(X_train)
y_pred_val = text_clf.predict(X_val)
y_pred_test = text_clf.predict(X_test)
# Evaluate model accuracy
train_acc = accuracy_score(y_train, y_pred_train)
val_acc = accuracy_score(y_val, y_pred_val)
test_acc = accuracy_score(y_test, y_pred_test)
print(f"Train Accuracy: {train_acc:.4f}")
print(f"Validation Accuracy: {val acc:.4f}")
print(f"Test Accuracy: {test_acc:.4f}")
TfidfVectorizer + Logistic Regression + pythainlp.word_tokenize
```

```
Training time: 0.7610 seconds
Train Accuracy: 0.7546
Validation Accuracy: 0.6916
Test Accuracy: 0.6642
Q. What tokenizer will you use? Why?
```

Ans: pythainlp.word\_tokenize because it is specifically designed for Thai text processing. As shown in the results: - Higher accuracy for every sets. - Better generalization (Improved val\_acc). - Slightly longer training time due to more precise tokenization but still acceptable (not exceeding 2 seconds).

Q. Will you ignore some stop words (a, an, the, to, etc. for English) in your tf-idf? Is it important? PythaiNLP provides a list of stopwords if you want to use (https://pythainlp.org/docs/2.0/api/corpus.html#pythainlp.corpus.common.thai\_stopwords)

#### Ans:

Yes, ignored Thai stopwords using pythainlp.thai\_stopwords(), because it helps remove unnecessary words that don't contribute to classification, improving model efficiency.

Q. The dictionary of TF-IDF is usually based on the training data. How many words in the test set are OOVs?

```
[13]: test_words = set(" ".join(X_test).split())
    train_words = set(" ".join(X_train).split())
    oov_words = test_words - train_words
    print(f"00V words in test set: {len(oov_words)}")
```

OOV words in test set: 2261

**Ans:** 2261