DateDim =

ADDCOLUMNS (

CALENDAR (

MIN ( 'FinalTranscript KPI RowLevel'[Timestamp] ),

MAX ( 'FinalTranscript KPI RowLevel'[Timestamp] )

),

"Year", YEAR ( [Date] ),

"Month Number", MONTH ( [Date] ),

"Month", FORMAT ( [Date], "MMM" ),

"Month Year", FORMAT ( [Date], "MMM-YYYY" ),

"Quarter", "Q" & FORMAT ( [Date], "Q" ),

"Day", DAY ( [Date] ),

"Day of Week", FORMAT ( [Date], "DDD" ),

"Weekday Number", WEEKDAY ( [Date], 2 ) -- Monday = 1, Sunday = 7

)

AgentDim =

DISTINCT (

UNION (

SELECTCOLUMNS (

'FinalTranscript KPI RowLevel',

"Agent Name", 'FinalTranscript KPI RowLevel'[Agent Name]

),

SELECTCOLUMNS (

'FinalTranscript KPI AgentDate',

"Agent Name", 'FinalTranscript KPI AgentDate'[Agent Name]

)

)

)