## IBM’s Solution Overview

IBM will provide end to end AMS integrated services for Oracle fusion cloud modules- HCM, CRM, Financials, Supply Chain, Manufacturing, Planning & Budgeting, and Project Management. The project is scoped for sixty months with two month transition and 58 month steady state AMS starting from 1-Aug-2017. We differentiate through innovation in solution and strong service delivery capabilities.

IBM offers end to end integrated AMS services that integrates operations across all modules.With our agile transition methodology, all stakeholders are engaged iteratively reducing the risk. Knowledge Management through proper documentation. IBM offer support coverage 24 X 7 for priority 1 & 2 and on-call support provision for all <<Client>> Geographies. IBM onshore team will be located at Cambridge, UK and primary offshore support will be done from India and China.