# **Czechoslovakia Bank Financial Data Analysis**

Project By : Purba Nag

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2017 2018 2019 2020 2021

# Banking Financial Data Analysis of Czechoslovakia Bank

The Czechoslovakia Bank has provided a dataset containing information about its financial activities for the past 5 years.

The objective of this analysis is to provide the Czechoslovakia Bank with actionable insights that can help them make informed decisions about their financial operations.

Total Number Of Banks

18

**No of District** 

77

No of City

77

**No of Accounts** 

4500

**No of Clients** 

5369

**Demographic** 

**Account** 

Loan

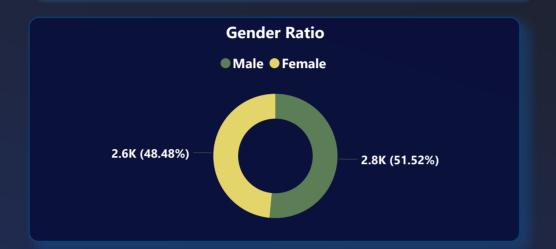
Card

**Transaction** 

**Conclusion** 

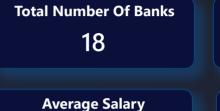
**Clear Filter** 

## **Overview of Demographics**







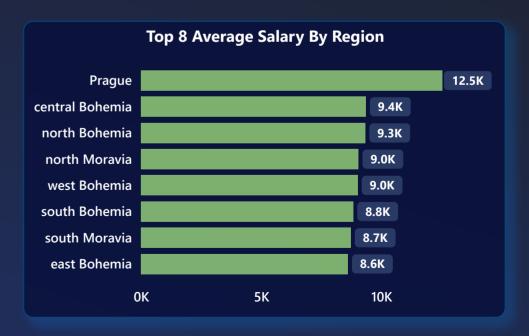


9.03K

Total Number Of Clients 5369

**Average Age** 

43.75



**Demographic** 

**Account** 

Loan

Card

**Transaction** 

Conclusion

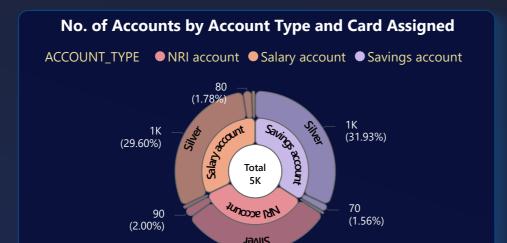
**Clear Filter** 

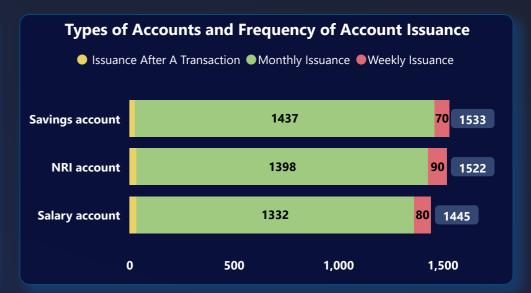
#### **Overview of Account**

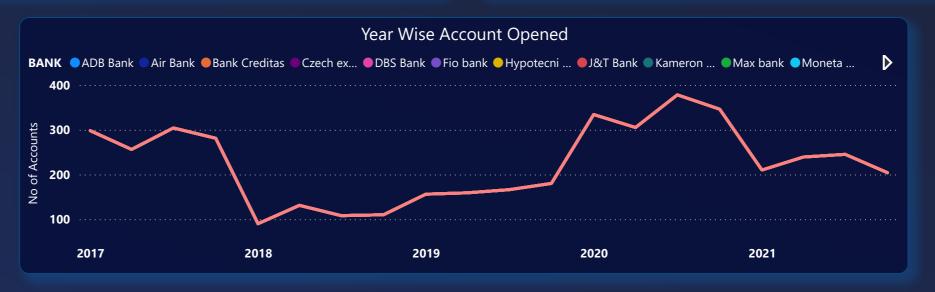
Total no of Accounts

4500









Demographic

**Account** 

Loan

Card

**Transaction** 

**Conclusion** 

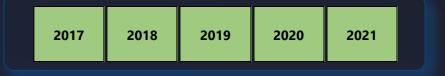
**Clear Filter** 

## **Overview of Loan**

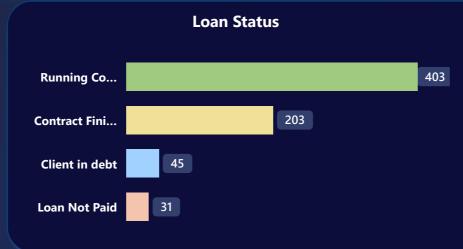
Total Loan Amount 103.26M

Total Loan Borrowers **682** 









<u> </u>	_			
	7,308.00	11,362.00	5,392.00	24.00
	7,305.00	11,359.00	4,502.00	12.00
	7,304.00	11,349.00	6,998.00	60.00
	7,295.00	11,328.00	4,674.00	60.00
	7,294.00	11,327.00	1,632.00	24.00
	7,292.00	11,317.00	5,291.00	60.00
	7,286.00	11,271.00	1,870.00	36.00
	7,284.00	11,265.00	4,399.00	12.00
	7,279.00	11,244.00	6,490.00	24.00
	7,277.00	11,231.00	7,440.00	12.00
	7,271.00	11,186.00	6,541.00	60.00

Average of LOAN\_ID ACCOUNT\_ID Sum of EMI Sum of DURATION

### **Overview Of Card**



Home

**Demographic** 

Account

Loan

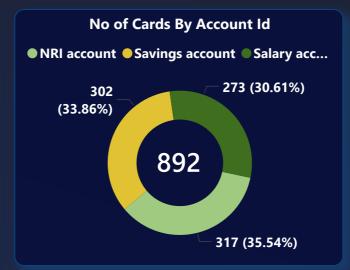
Card

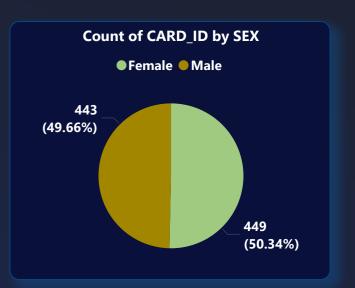
**Transaction** 

Conclusion

**Clear Filter** 









**Demographic** 

Account

Loan

Card

**Transaction** 

**Conclusion** 

**Clear Filter** 

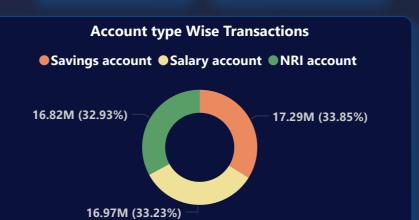


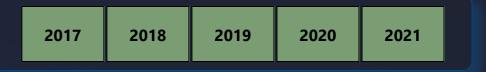
**Total Transactions** 

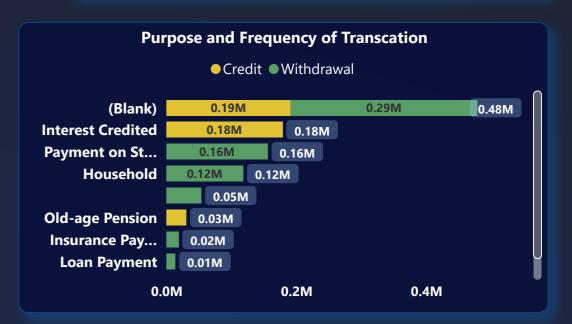
1.05M

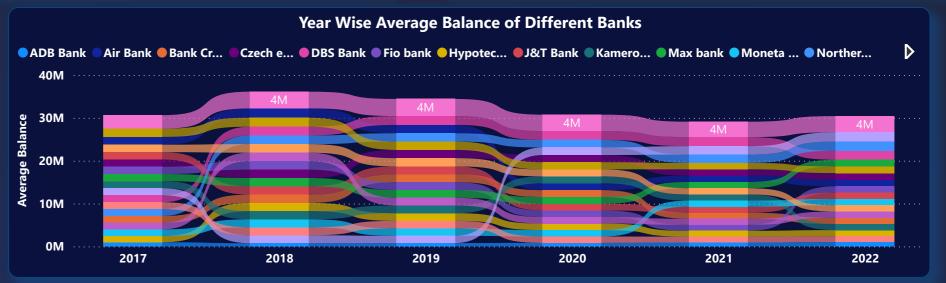
Average TPA

52.42









## **Overview of Conclusion**



#### Home

#### **Demographic**

#### Account

Loan

Card

**Transaction** 

Conclusion

**Clear Filter** 

#### Pros:

- 1) Czechoslovakia has banks in every district and major city.
- 2) The male-female ratio is almost equal.
- 3) Loan borrowers have increased in the past 5 years except 2022.
- 4) Gold Card usage is high, but Diamond Card usage increased in Q3 2021 and Q3 2022 compared to Silver Card.
- 5) Account holder distribution and year-wise withdrawals have an upward trend. Sky Bank is the best performer of all time.

#### Cons:

- 1) There aren't many accounts in Czechoslovakia banks, indicating a lack of awareness among the people.
- 2) Future predictions suggest a decrease in year-wise account openings.
- 3) Gold and Diamond usage is not prevalent among Czechoslovakia's people.
- 4) Yearly loan borrowers have decrease in the past year and are expected to continue declining.

## **Overview of Conclusion**



Home

**Demographic** 

**Account** 

Loan

Card

**Transaction** 

**Conclusion** 

**Clear Filter** 

## To improve customer service and satisfaction levels in the following ways:

- 1) Increase financial literacy initiatives to raise awareness and encourage account openings.
- 2) Offer customized loan products that cater to the specific needs of different customers.
- 3) Provide incentives and rewards to increase Gold and Diamond card usage.
- 4) Focus on improving customer experience through better communication, faster service, and personalized attention.
- 5) Enhance digital banking services to offer greater convenience and accessibility to customers.
- 6) Conduct regular customer surveys to gain feedback and address issues promptly.
- 7) Invest in staff training and development to improve knowledge and skills to better serve customers.

**Demographic** 

Account

Loan

Card

**Transaction** 

**Conclusion** 

**Clear Filter** 

#### **Overview of Conclusion**

## **Czechoslovakia banks can introduce new financial products or services:**

- 1) Launch awareness campaigns to educate people about the benefits of banking and credit cards.
- 2) Introduce new loan products with competitive interest rates to attract more borrowers.
- 3) Invest in digital banking services for better accessibility and convenience.
- 4) Provide personalized financial advice to increase customer satisfaction and loyalty.
- 5) Expand the bank's reach by opening new branches in underrepresented areas.
- 6) Collaborate with other companies to offer bundled services.
- 7) Develop a customer loyalty program.
- 8) Explore alternative revenue streams like investment banking or insurance.