



BUGS & CHAGNES

24.10.2021

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MARKETS → REFUND ARTICLE

When starting a new refund, the field “Project/reference” is not shown. When editing it is there:

The screenshot shows a form titled "Order Details:". It contains a "Market" dropdown menu with the value "77 //Mediamarkt // Friedrich-Ebert-Damm // 2010323". Below it, the "Project/reference" field is highlighted with a red box and contains the text "Abholung PS4 Spielstation". The "Description" field contains the text "Abholung bitte am/ab Montag, den 25.10.2021 beauftragen." and has a rich text editor toolbar with buttons for bold, italic, header, list, link, quote, and a preview button.

Please add/activate this field on creating process too.

REPORTS → SEARCHABLE MARKETS

Actually, we have a simple dropdown field. Please change this to a version with search.

The screenshot shows a form with four dropdown menus: "of visit", "user", "market", and "form". The "market" dropdown is open, showing a search bar and a list of market entries. The entries are: "620 //Dipl. Ing. Fust AG // Buchental // 0000", "618 //Sony Store // Potsdamerstr. // 0000", "547 //Expert // Heuweg // 3014", "546 //Expert // Falkenrotter Straße // 3013", "543 //Expert // Zur Seeschleuse // 3010", "541 //Expert // Luise-Kieselbach-Straße // 3008", and "537 //Euronic // Austräße // 4003".

TICKETS → ASSIGN ORDER

When creating a new order, we have the possibility to assign a ticket to the order. We’re missing a possibility from the other way. Please add a field to tickets with a searchable dropdown of alle orders who not already assigned to another ticket.

Also please show assigned orders in ticket details page.

Also please add a column to ticket overview page wo we see tickets with assigned orders.

BULK ORDERS BUG

QDREI reported that when they use the bulk order function, the market address is not taken into the order / PDF delivery. Please check and fix.

ORDERS → EXPORT

QDREI reported that the market name is not exported in orders. Please check and fix.

USER ROLE: OBSERVER

Please add markets an additional dropdown with observer users. Just like we have with contacts or area managers. So that finally an observer is also assigned to a market.
Then please make sure that an observer can see all his assigned markets and has access to market overview.
Please ensure that only parts/modules can be seen, where they have minimum read permissions.