



Jovana Puric

QA Automation Engineer

Passionate about new technologies and seeking to leverage my extensive knowledge into Software Testing Role



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<https://github.com/puricpuric/FinaliusProjectus>

Experience

Freelance and Personal Software Testing and QA Projects:

- Created, filed and prioritized test cases using Jira and Qase
- Analyzed, prioritized and reported bugs for theperfumepeople.net, saucedemo.com, demoblaze.com and factorial calculator website
- Carried out UAT and black box testing for websites
- Carried out API tests using Cypress&Postman
- Created and executed automation POM test script using Java and Selenium framework for saucedemo.com

ESL Teacher & New Teaching Staff Trainer @The Nest Learning Centre |

Shenzhen, China/remote Feb '19- present (4 years)

- Trained and provided guidance on the curriculum and classroom management for new teaching staff
- Created appropriate additional activities to better support the curriculum
- Observed classes and made assessments on the new teachers performances
- Supported and encouraged new teachers in sharing their resources and knowledge
- Conducted lessons for students on a group and individual level

ESL Teacher @ Sky International | Shenzhen, China

Aug '17- Jan '19 (1 year, 6 mos)

- Conducted lessons for students on a group and individual level
- Created corresponding activities to better support the curriculum as well as to comprehensively achieve the learning goals
- Managed classroom behavior and group dynamics in order to meet the planned learning goals
- Graded papers and wrote students reports based on individual progress
- Created a positive class environment and encouraged students to reach their learning goals

Customer support & content creation @ sredime.rs | Belgrade, Serbia

Oct '16- Jun '17 (9mos)

- Created SEO content targeted to increase website traffic and generate higher conversion rate to services booked through sredime.rs
- Communicated via phone and email on daily basis with salon owners and website users
- Assisted customers and maintained a strong relationship
- Managed data and content in CRM

Lead generation & market research @ donesi.com| Belgrade, Serbia

Sep '15- Feb '16 (6mos)

- Provided high-quality leads to the sales team
- Cooperated with the sales team and increased contract closing rate between restaurant owners and donesi.com by 50%
- Carried out detailed documentation and communicated with international sales teams via Salesforce
- Created and optimized food-related content for donesi.com blog

References

- Available upon request

Education

Bachelor in Social Policy and Social Work

- Faculty of Political Science

University of Belgrade

- Uniwersytet Kardynała Stefana Wyszyńskiego | Warsaw, Poland

Courses

QA Software Tester Certificate |

Comtrade school, Belgrade

Skills

- **Programming:** Java, Python
- **Frontend:** HTML, CSS
- **Databases:** SQL
- **Automation:** Selenium, Cypress
- **API:** Postman
- **Tracking tools:** Jira, Qase
- **Project management:** Agile