Fix errors with a crashing script | Qwiklabs

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9-11 minutes

Introduction

You're an IT professional who's in charge of the deployment and maintenance of software in your company's fleet. A piece of software that's deployed on all machines in your fleet is throwing an error on a number of these machines. You haven't written the software and don't have access to the source code. You'll need to examine the environment where the software is running in and try to work out what's going on.

What you'll do

- Understand the error messages
- Track down the root cause and work to fix it
- Understand what to do when you can't modify the program that's throwing errors

You'll have 90 minutes to complete this lab.

ImportError

Since you haven't written the software and don't have access to the source code, you'll need to examine the environment where the software is running and try to work out what's going on. There's a python script named infrastructure in /usr/bin directory that reads data from a CSV file and prints them to the terminal in a nicely formatted manner. Let's run this script and see whether it generates any errors.

Now change the directory to root, and run the script.

```
cd /
python3 /usr/bin/infrastructure
```

Output:

The script crashed, displaying an ImportError. This error is raised when an import statement has trouble importing a specific module. You could also see the module that the import statement hasn't found (i.e. matplotlib). We'll need to import this module before we continue to run the script again.

Fix:

In order to fix this error, you first need to install **pip3** which is a Python package installer. This downloads and configures new python modules with single-line commands.

```
sudo apt install python3-pip
```

Now, install the matplotlib python library using pip3:

```
pip3 install matplotlib
```

Matplotlib is a plotting library for the Python programming language and its numerical mathematics extension **NumPy**(installed upon installing matplotlib). It provides an object-oriented API for embedding plots into applications using general-purpose GUI toolkits. Even simpler, it's a visualization library in Python for 2D plots of arrays.

NoFileError

After installing the necessary modules, run the script again.

```
python3 /usr/bin/infrastructure
```

Output:

```
student-00-59248518082e@linux-instance:/$ python3 /usr/bin/infrastructure
Scanning for data.csv...
NoFileError: Could not find data.csv in the working directory
```

This time it returns a NoFileError with a message that it could not find data.csv file in the working directory. Try debugging this issue.

Fix:

Let's navigate to the working directory and see if the data.csv file exists.

```
cd ~
ls
```

Output:

```
student-00-d6ce1d22e3ea@linux-instance:~$ ls
data.bak
```

As you can see, the file data has the extension .bak. As we mentioned earlier, the script infrastructure works on CSV files. Interpret the error message, which also says that it didn't find a data.csv file. We've now found the root cause of the issue. Let's move forward by renaming the file data.bak to data.csv.

```
mv data.bak data.csv
```

Now, navigate back to the root directory and run the script again.

```
cd /
python3 /usr/bin/infrastructure
```

Output:

```
student-00-59248518082e@linux-instance:/$ python3 /usr/bin/infrastructure
MissingColumnError: Could not find column company in data.csv
```

This now gives a MissingColumnError. It says that it couldn't find a column named "company" within the data.csv file.

MissingColumnError

Let's check the data.csv file for the missing column name.

```
cat ~/data.csv
```

Output:

```
student-00-d6ce1d22e3ea@linux-instance:~$ cat ~/data.csv
firstname,surname,,job title
Oliver,Jefferson,Quam Vel Corporation, IT Resident
Xenos,Snow,Tellus LLC, CTO
Emerson,Delgado,Sagittis Ltd, CFO
Ignatius,Henderson,Id Risus Quis Ltd, CTO
Abel,Burnett,Dui Cum Sociis Limited, CEO
Dustin,Daugherty,Pharetra Corp., IT Resident
Thaddeus,Macdonald,Magna Nam Ligula LLP, CTO
Guy,Chen,Dictum Eu LLP, IT Resident
```

So, the column name is actually missing. Let's add the column name and run the script again.

Grant the permissions to the data.csv file.

```
sudo chmod 777 ~/data.csv
```
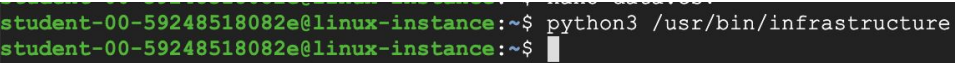
Open data.csv file using nano editor.

```
nano ~/data.csv
```

Add the missing column name and save the file by clicking Ctrl-o, followed by Enter key and Ctrl-x.

Now, run the script again:

```
python3 /usr/bin/infrastructure
```

Output:

```
student-00-59248518082e@linux-instance:~$ python3 /usr/bin/infrastructure
student-00-59248518082e@linux-instance:~$ 
```

This time you fixed all the errors!