



MJ FOSTER <mjfoster0430@gmail.com>

Order Confirmation for YouFibre - OR563905

1 message

YouFibre <hello@youfibre.com>
To: mjfoster0430@gmail.com

Wed, Jul 30, 2025 at 3:33 PM



Please check the information below carefully.



Thank you for your order, MJ

Your order number is **OR563905**.

Many thanks for choosing YouFibre as your broadband provider. Here is a summary of your order, please give it a check over. You can track your order at youfibre.com/myaccount.

Your details

Name	Mj Foster
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Address	2 SEMPLE ROAD, CARLISLE, CA1 3AZ
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Email	mjfoster0430@gmail.com
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Phone	+447877038635
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Your home broadband package

	Price/month
You 1000 - Fixed price	£43.99
<ul style="list-style-type: none">• 18 months broadband service• 900 Mbps average upload and download speed• Wi-Fi 6 router included	
Standard installation	Free
Total discount	-£10.00
Monthly total	£33.99

Your Contract Buy Out request

Where applicable, we will pay up to £300 towards the early termination charges you incur as a result of you terminating your broadband contract with your existing service provider. If you are eligible for Contract Buy Out (in accordance with our [Price Book](#)), you will receive a refund to your bank account **after** installation, subject to meeting the following criteria:

- You have an **active** broadband service with YouFibre.
- You have **paid** your first invoice and have an **active** Direct Debit.
- You have **provided proof** of your final bill with your existing service provider. The bill must be in your name, be written to the address we are providing our Service to and include any early termination charges you have incurred further to ending your contract with your previous service provider.

We look forward to getting you connected!

Team YouFibre



Seek us out on our socials



Important: The Legal Section

Your contract with YouFibre

We'll provide your Service in accordance with your contract with us. Your contract comprises the following documents: [YouFibre's Residential Broadband Terms and Conditions](#), your Order, our Order Confirmation, our [Price Book](#), our [Privacy and Cookie Policy](#) and [Acceptable Usage Policy](#).

We provide additional guidance in our [Legal Centre](#) - including information on how we calculate [Early Termination Charges](#).

Your right to cancel

You can end our Contract at any time by giving us 30 days' notice by contacting our customer care team (details below). If you are on a Fixed Term contract, there are certain circumstances where you can end your agreement early without having to pay the Early Termination Charges, such as your legal right to cancel your Service up to 14 days from the day after you receive your Order Confirmation (the 'cooling-off' period), please see our [Terms and Conditions](#) for more details.

Increases in your service charges

We will not apply a Consumer Price Index (CPI) increase during your Fixed Term Contract. After your Fixed Term, you will automatically move onto our Monthly Rolling Package at our standard price, as set out in our Price Book at the time, unless you renew on another Fixed Term Contract.

If you are not in a Fixed Term Contract and pay our Monthly Rolling Package prices, those prices may increase each year in accordance with the consumer price index (published in January each year).

Changes to service

In line with our terms and conditions, we may revise your Service from time to time, as well as the terms and conditions themselves. If those changes are significant, you can get in touch with us to terminate your contract in accordance with our terms and conditions.

How to contact us

You can phone our Customer Support Team on [0330 822 2222](tel:0330 822 2222) or contact them 24/7 via [Live Chat](#) (through our website at [youfibre.com](https://www.youfibre.com)).

You can also email us at hello@youfibre.com or write to us at YouFibre Limited, Unit H, The Courtyard, Tewkesbury Business Park, Tewkesbury, GL20 8GD.

Complaints

Our [Complaints Code of Practice](#) tells you how to make a complaint.

You can access all the documents in our Legal Centre at <https://www.youfibre.com/legal/>.

YouFibre Limited.

Unit H, The Courtyard, Tewkesbury Business Park, Tewkesbury,
GL20 8GD England.

www.youfibre.com

[Legal Centre](#) | [Privacy Policy](#)

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