# Module-5

**Managing Health and Safety** 

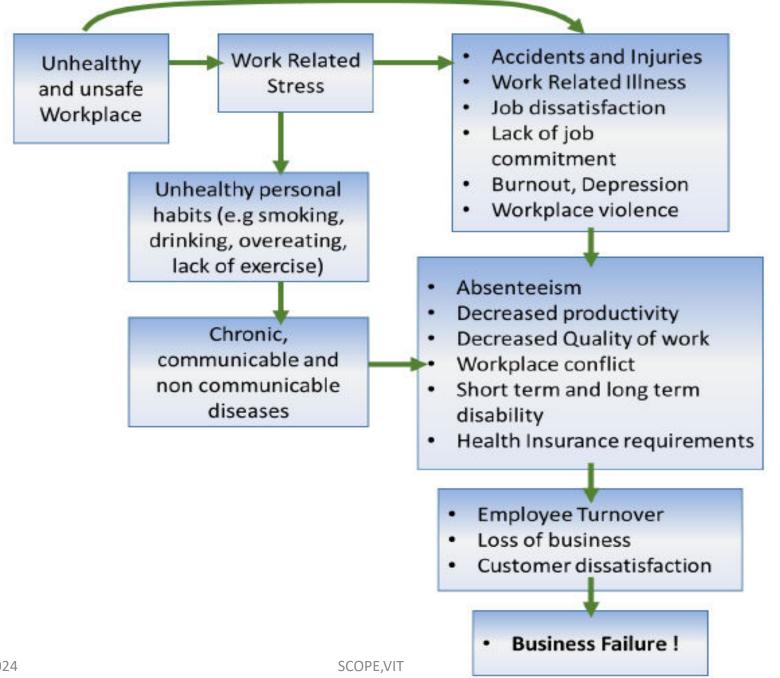
- The main focus in occupational health is on three different objectives:
  - (i) the maintenance and **promotion of workers' health and working capacity**
  - (ii) the improvement of **working environment** and work to become encouraging to safety and health
  - (iii) development of work organisations and working cultures in a direction which supports health and safety at work, and in doing so also promotes a positive social climate and smooth operation, and may enhance productivity of the undertakings.

### Importance

Moral case- Ensuring safety and well-being of workers, and providing an environment that causes no harm to mental, or physical health, is a moral obligation of organisations.

to toxic chemicals and other risk factors is unethical. Hence, providing healthy, safe and secure working environment becomes an ethical obligation of organisations.

Legal case- There are many laws in our country that mandate organisations to have a healthy, safe and secure working environment.



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• Different types of **breaches** in health, safety and security

### 1. Physical hazards

- are the most common hazards and are present in most workplaces at some time.
- For example, frayed electrical cords, unguarded machinery, exposed moving parts, constant loud noise, vibrations, working from ladders, scaffolding or heights, spills, tripping hazards.

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### 2. Ergonomic hazards

- occur when the type of work you do, your body position and/or your working conditions put a strain on your body.
- For **example**, poor lighting, improperly adjusted workstations and chairs, frequent lifting, repetitive or awkward movements.

• Different types of breaches in health, safety and security

### 3. Chemical hazards

- are present when you are exposed to any chemical preparation (solid, liquid, or gas) in the workplace.
- For **example**, cleaning products and solvents, vapours and fumes, carbon monoxide or other gases, gasoline or other flammable materials.

• Different types of breaches in health, safety and security

# 4. Biological hazards

- come from working with people, animals, or infectious plant material.
- For **example**, blood or other bodily fluids, bacteria and viruses, insect bites, animal and bird droppings.

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### 5. Electrical Hazards

• as there are many equipment in the workplace that are run by electricity, which if due precautions are not taken can cause fire, electric shock, electrocution.

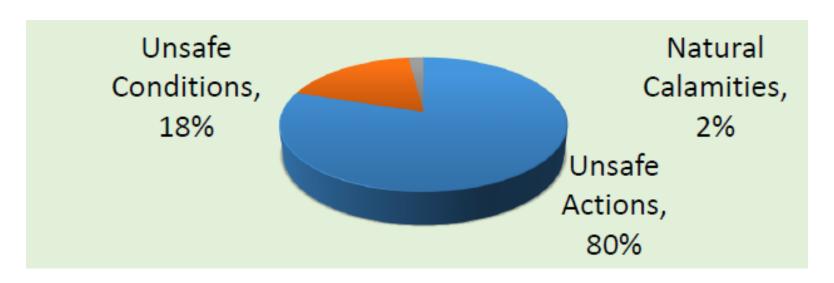
 Types of health and safety hazards at a workplace Safety hazards

that cause accidents that **physically injure** workers. For example, many tall buildings that have glass windows, **require cleaners to hang from the rooftop to clean the glasses.** If the rope snaps, or if there is some other mistake, it can get fatal for the cleaner.

**Health hazards** that result in the development of some disease.

### • Understanding 'Safety'

Accident is an unplanned and undesired occurrence, which may or may not result in injury, or damage to self, others and/or property. Main causes of accidents are:



- Understanding 'Safety'
  - Safety is freedom from accidents, injury or damage; it is a pro-active means to give protection from known dangers.
  - A safe workplace is free of risks and hazards.

### Understanding 'Safety'

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- Hazards are the potential to cause harm (accidents, injury or damage) e.g. Naked wires
  - Heavy equipment and machines
  - Heat being generated in the computers, Servers, etc.
  - Sharp edges on furniture
- Risks are the likelihood of harm (accidents, injury or damage)
   e.g.Plugging equipment with naked wires
  - Lifting heavy equipment in a wrong posture
  - Working in a non-temperature regulated environment with Technology that heats up
  - Using duplicate parts in IT equipment that could pose a safety threat

# Common Safety Hazards

- Some safety and health related hazards and how they can be controlled are as follows:
  - 1. Surfaces/Places related Hazards & Risks
  - 2. Equipment/items related Hazards & Risk
  - 3. Materials & Chemical Hazards & Risks
  - 4. Physical Hazards & Risks
  - 5. Electrical Risks

### 1. Surfaces/Places related Hazards & Risks:

- Dirty, dusty and littered areas can lead to infections as well as accidents from slipping, tripping, etc.
- Wet/oily/soapy surfaces are can lead to accidents by slipping or falling and breaking of glassware.
- Working with wooden tables that have nails protruding on the surface.

### How to Control?

- Keep the work area neat and tidy
- Wet areas should be mopped and kept dry
- Handling glassware properly
- Precautions should be taken while dealing with surfaces with sharp or pointed edges or object protruding

### 2. Equipment/items related Hazards & Risk:

- Certain equipment used in the workplace like staplers, heavy laptops and computers, etc. which if not used carefully can cause physical hurt.
- How to Control?
  - Never use a tool to do a job for which it was not designed
  - Handling the equipment properly as required

### 3. Materials & Chemical Hazards & Risks:

- Cleaning chemicals used by housekeeping, kept in the washroom and housekeeping cabinets
- Solutions for cleaning IT equipment
- Pest control sprays, etc.

### How to Control?

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- While using hazardous materials & chemicals ensure the following
  - Wear gloves, avoid skin coming into contact with the chemical
  - Keep the chemical away from eyes and nose
  - Never mix chemicals unless particularly advised by the product manufacturer
  - Do not ingest any chemical, if by mistake someone swallows some chemical see a doctor immediately.

## 3. Materials & Chemical Hazards & Risks:

- How to Control?
  - Identify common warning signs associated with different types of hazardous materials



### 4. Physical Hazards & Risks:

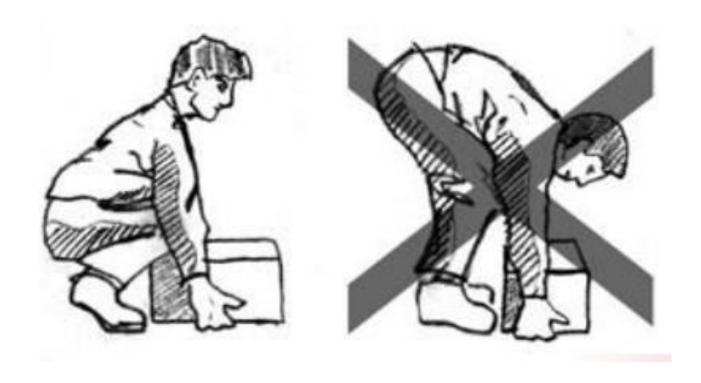
- Any obstruction at the entry/exits/blind turns could be dangerous in a time of emergency when people have to run in or out.
- Overstocked cupboards or shelves can be hazards as they can topple over anytime.
- Work may require lifting or moving heavy objects, which if not done properly can cause injury or aches.

# 4. Physical Hazards & Risks:

- How to control?
  - Entry/exits/blind turns should be clear of obstructions/faults at all times.
  - Cupboards and shelves should be neatly arranged, preferably supported by the wall or fixed on the floor.
  - Warning signs should be placed if a physical hazard cannot be removed.
  - Always try to use a machine or tool if required to lift a heavy object.
  - If it is not possible then try to split the load and lift it in more than one turns. Can also take help.
  - If one has to lift a heavy object, then follow right lifting practices while lifting or moving heavy objects.

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### 4. Physical Hazards & Risks:



### 4. Physical Hazards & Risks:

WARNING SIGNS



Danger – General



High voltage



Danger – Watch your step







Danger – Watch your step

### 5. Electrical Risks

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- Electricity is an amazing thing when used properly, but can very easily hurt, harm and even fatally injury a person that comes in contact with it.
- Whenever one works with power tools or electrical circuits there is a risk of electrical hazards, especially electrical shock.
- Electric Shock: An electrical shock is received when electrical current passes through the body. One gets an electrical shock if:
  - touching a live wire and an electrical earth, or
  - touching a live wire and another wire at a different voltage.

    SCOPE,VIT

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#### 5. Electrical Risks

- Freeing a victim from electrocution
  - The first person to reach a shocked worker should cut off the current if this can be done quickly.
  - If this is not possible, the victim should be removed from contact with the charged equipment. Either the equipment/wire should be pulled away or the victim.
  - Bare hands should not be used, use a dry board, dry rope, leather belt, coat, overalls or some other non-conductor.
  - Be sure to stand on a non-conducting surface when pulling dry rubber slippers, dry wooden board, etc..

# **Identifying job hazards**

- The following are the major steps to identifying and analyzing job hazards:
  - Step 1- Decide whether a job is to be analyzed
  - Step 2- Break the job down into a sequence of steps
  - Step 3- Identify the potential hazards
  - **Step 4- Hazard Mitigation**

- Step 1- Decide whether a job is to be analyzed, based on the following criteria:
  - Incident frequency and severity-
    - Jobs where incidents occur frequently, or where they occur infrequently but result in disabling injuries.
  - Potential for severe injuries or illness-
    - The consequences of the incident, hazardous conditions, or exposure to harmful substances are potentially severe.
  - Newly established jobs-
    - Due to lack of experience in these jobs, hazards may not be evident or anticipated.
  - Modified jobs-
    - New hazards may be associated with changes in job procedures.
  - Infrequently performed jobs-
    - Employees may be at greater risk when undertaking nonroutine jobs, and an analysis provides a means of reviewing hazards.

- Step 2- Break the job down into a sequence of steps.
  - Ensure that each step is not too specific, or too general.
  - Steps should be kept in the correct sequence. Document using the company template.
  - Make notes on what is done, rather than how it is done.

- **Step 3-** Identify the potential hazards. Based on observations of the job, knowledge of incident and injury causes, and personal experience, list the things that could go wrong at each step.
- The following is a list of questions that may be used to help identify potential hazards:
  - Can any body part get caught in or between objects?
  - Do tools, machines, or equipment present any hazards?

- The following is a list of questions that may be used to help identify potential hazards:
  - Can the worker make harmful contact with moving objects?
  - Can the worker slip, trip, or fall?
  - Can the worker suffer strain from lifting, pushing, or pulling?
  - Is the worker exposed to extreme heat, or cold?
  - Is excessive noise, or vibration a problem?
  - Is there a danger from falling objects?

- The following is a list of questions that may be used to help identify potential hazards:
  - Is lighting a problem?
  - Can weather conditions affect safety?
  - Is harmful radiation a possibility?
  - Can contact be made with hot, toxic, or caustic substances?
  - Are there dusts, fumes, mists, or vapors in the air?

- **Step 4** Hazard Mitigation- Upon completion of the first three steps of the job hazard analysis, determine the appropriate controls to overcome the hazards.
- Elimination, substitution, isolation, engineering controls, administrative controls, and personal protective clothing and equipment.

- Complies with his organisation's current health, safety and security policies and procedures.
- Reports any identified breaches in health, safety and security policies and procedures to the designated person.
- Identifies and corrects any hazards that he can deal with safely, competently and within the limits of your authority.

- Reports any hazards that he is not competent to deal with to the relevant people in line with organisational procedures.
  - o Warns others who may be affected.
- Follows the emergency procedures promptly, calmly and efficiently.
- Identifies and recommends opportunities for improving health, safety and security to the designated person.
- Completes any health and safety records legibly and accurately.

- Coordinates with the appropriate people for his information needs.
- Is reliable; gets information from reliable sources
- Communicates with colleagues clearly, concisely and accurately.
- Integrates his work effectively with others.
- Shares essential information on time.
- Takes help from the appropriate people when there are any problems in the information.
- Follows the company rules while analysing data.

- Honours his commitments.
  - If for some reason, he is unable to carry out his promises, he informs in advance and suggests alternatives.
- Maintains good relationships with colleagues.
  - o Sorts out problems with them, if any.
  - o Shows respect for others.

- Follows the policies, procedures and culture of the organisation.
- Keeps abreast with the technological developments.
- Takes care of quality issues.
  - Maintains the data in the required formats
  - Keeps data up-to-date
  - Provides accurate information
  - Provides complete information
- Gives importance to the needs of the colleagues and responds to their feedback.

### How and when to report hazards

- After developing the ability to identify hazards, the Information Security Analyst should report them to his line manager, or the person assigned the responsibility in the company policy.
- This should be done immediately without any delay.

# How and when to report hazards

Work in groups and fill the following table based on whatever they have learnt so far.

Tasks	Sub Tasks	Performance Evaluation Criteria
<del>-5/10/2024</del>	SCOPE,VIT	38

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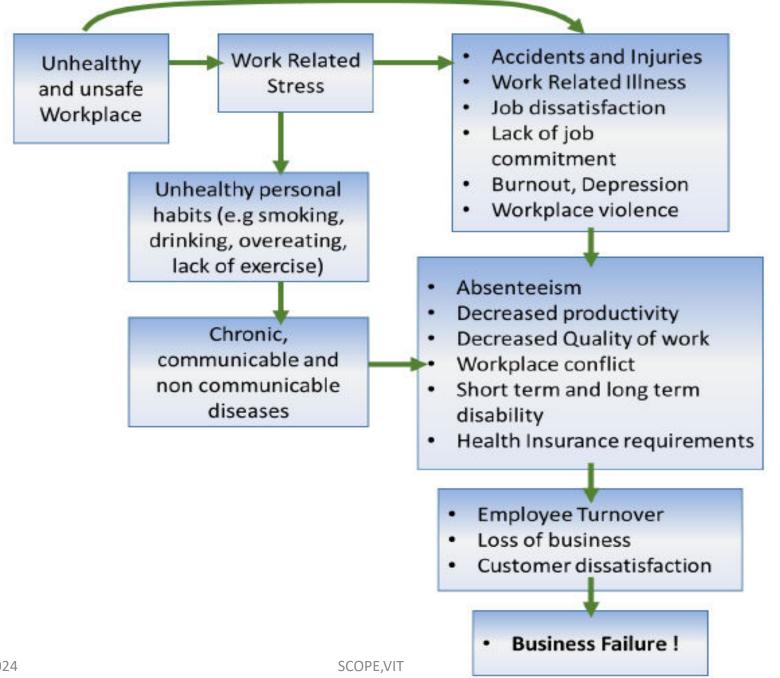
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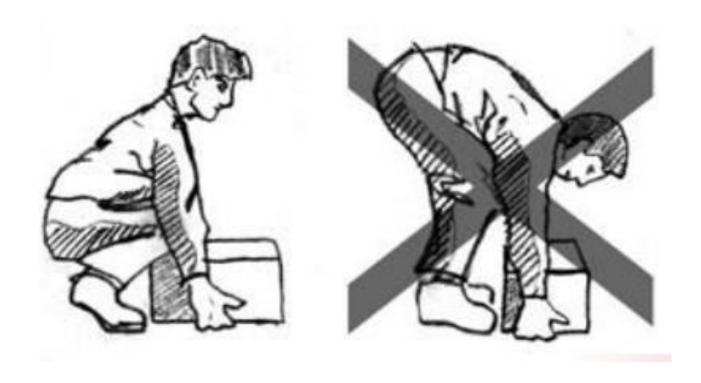
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