

# What is Sentiment Analysis?



Process of computationally identifying and categorizing opinions from piece of text, and determine whether the writer's attitude towards a particular topic or the product, is positive, negative, or neutral





# Sentiment/ Feedback



iOS or Android doesn't matter to

me. I am good with both



Neutral

iOS is great! I love its simplicity





Good



I love iOS but I hate Android



Bad



# Step 1: Tokenization

## The movie was great!

Tokenization

- The
- Movie
- Was
- Great
- !

# Step 2: Cleaning the data

## The movie was great!

Remove the special characters

- The
- Movie
- Was
- Great

Ĺ

# Step 3: Removing Stop Words

## The movie was great!

Remove the stop words

#### The

Movie

#### Was

Great

Į

# Step 4: Classification

#### The movie was great!

Positive: +1

Negative: -1

Neutral: 0

The

Movie

Was

• Great

+/-

+/-

Classify them as positive,

negative and neutral. Eg:

It was a great movie

# Step 4: Apply Supervised Algorithm for Classification

The movie was great!

Positive: +1

Negative: -1

Neutral: 0

• Movie 0 Was • Great  Train your model with Bag of Words or Lexicons, and test it on the analysing statement

words

 More the accuracy score better will be the classification

# Step 5: Calculation

## The movie was great!

+1

Positive: +1

Negative: -1

Neutral: 0

The

Movie

Was

Great

I.

+1+0 = 1

Since the polarity is greater than 0 so the given statement is

positive