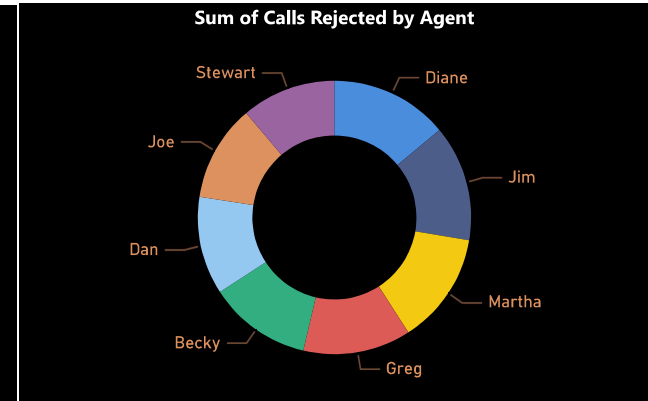
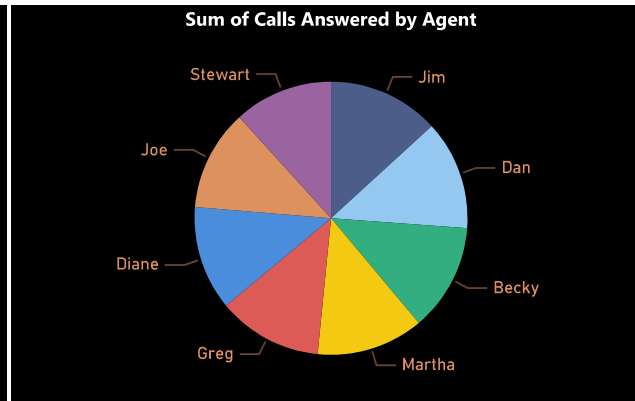
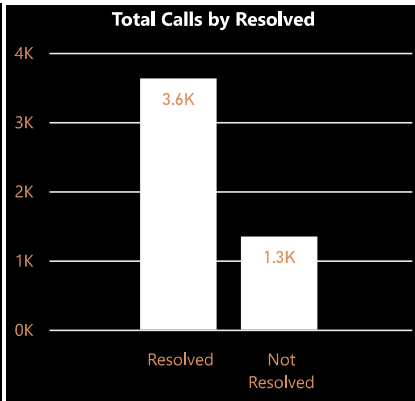
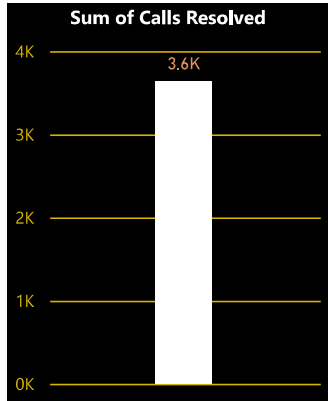


CALL CENTER PERFORMANCE REPORT

Total Calls	Total Agents	Total Calls Answered	Calls Rejected	% calls answered	% calls rejected
4973	8	4034	939	81.1%	18.9%



01-01-2021

30-03-2021

Avg Satisfaction rate by Agent

Dan

Highest Calls Answered Agent

Jim

Month

January

February

March

