

MATT PUTHOFF

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QUALIFICATIONS PROFILE

Performance-focused, highly analytical, and success-driven professional, offering hands-on background in operations management. Effective at developing and implementing innovative plans and process improvement initiatives to attain set-forth objectives and streamline company operations. Highly capable of working within stressful and critical environments without compromising the quality of work and performance. Equipped with articulate communication and interpersonal aptitudes in establishing strong rapport with professionals at all levels.

CORE COMPETENCIES

Customer Service and Relations ▪ People Management ▪ Training and Development
Regulatory Compliance ▪ Cross-functional Collaboration

RELEVANT EXPERIENCE

CAMS, Inc. (Columbus Advanced Manufacturing Systems) ▪ Delaware, OH

Applications Engineer

Mar 2019–Present

- Apply knowledge base in real-time to find solutions to customer concerns and issues
- Communicate with customer through email, phone, and video conferencing to provide real-time support
- Work in partnership with the Sales Team to support prospective clients with use of the software and answer any and all questions
- Provide application solutions for process development on new product introduction
- Ability to work from data such as solid models, part and tool drawings
- Provide reliable and efficient problem solving in real-time
- Directly train customers onsite at their facility or in a classroom setting at CAMS' headquarters

R&R Fabrications ▪ St. Henry, OH

Senior Production Supervisor

Jul 2014–Feb 2019

- Worked directly with Operations Manager to plan for long-term growth and KPIs
- Demonstrated expertise in programming all new parts of CNC routers
- Communicated with customers on a daily basis
- Maintained active involvement with the total workflow of the entire organization
- Closely collaborated with the Sales Team assisting with quoting of new parts and projects
- ***Earned distinction as the first supervisor to execute a continuous improvement plan to identify new ways for process optimization***

CNC Machinist/Programmer

Aug 2012–Jul 2014

EDUCATION

MBA: 2017, Western Governors University ▪ Salt Lake City, UT
BS in Psychology: 2011, Wright State University ▪ Fairborn, OH
St. Henry High School ▪ St. Henry, OH

PROFESSIONAL DEVELOPMENT

Next Level Leadership Trainings: VIP24 Graduate
Alphacam CAD/CAM Training | FANUC 30i Programming Training