

## VENKAT PRANEETH PUTLA

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### PROFILE SUMMARY

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As a motivated and eager learner, I am currently developing skills in IT support by gaining hands-on experience with troubleshooting hardware and software issues. I am actively learning how to provide first-line technical assistance, manage support tickets, and collaborate with cross-functional IT teams to resolve complex problems. My focus is on understanding client needs, improving communication, and enhancing problem-solving abilities. I am also acquiring knowledge of emerging technologies such as AI chatbots and Robotic Process Automation (RPA) to streamline support processes and deliver efficient service.

### EDUCATION

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B.E(Electronics and Communication Engineering)  
Matrusri Engineering College, Saidabad, Hyderabad

CGPA: 6.8/10  
2021-2024

### EXPERIENCE

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**LabVIEW Industrial Automation Based Professional Training, |Bengaluru, Karnataka May-June/2023**

LabVIEW is a graphical programming environment that provides unique productivity accelerators for test system development, such as an intuitive approach to programming, connectivity to any instrument, and fully integrated user interfaces

**SPR Human Capital solutions | Hyderabad, Telangana**

**Nov/2020 - May/2021**

Fiber Optics Technician Training program provides hands-on instruction in fiber optic cable installation, splicing, testing, and maintenance. The training prepares technicians for certification and successful careers in high-speed network infrastructure

### PROJECTS

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**Four Element Octogonal MIMO Antenna with Enhanced Isolation for ISM/LTE/5G Applications**

To design compact quad-port MIMO antenna,utilizing innovative elements such as tapered feedlines and ground plane stubs and to achieve enhanced bandwidth,isolation,diversity performance for applications in bluetooth,ISM band,WLAN/wi-fi,and 5G.

**Smart Blind Cap Using Arduino**

To develop an ultrasonic sensor based smart cap prototype as an electronic travel aid for blind people that can help them travel independently. The tools used are Arduino UNO(A Tmega328p),ultra sonic sensor, buzzer,cap,wires and battery.

### TECHNICAL SKILLS

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- Front-End Technologies: HTML, CSS,JavaScript
- Frameworks: Bootstrap,MySQL,React.js
- Developer Tools: VS Code, Git, GitHub

### SOFT SKILLS

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- Work Ethic, Problem-solving, Adaptability, Communication, Patience, Flexibility, Time management.

### CERTIFICATIONS

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- Certified in Center of Excellence, Provided by **LabVIEW** Academy.
- Certified in SPR Human Capital Solutions,Optical Fiber.