From: JJ
To: pvatkins@pacbell.net
Subject: [DreamHost] Transcript of your conversation with JJ
Date: Thursday, April 25, 2019 3:27:32 PM

Hi pvatkins@pacbell.net,

Here's the transcript of your conversation with JJ (DreamHost).

Chat started: April 25, 2019
Timezone: America/Los_Angeles

DreamBot 3:19 PM

Welcome!

What brings you to DreamHost.com today?

pvatkins@pacbell.net 3:19 PM

I'm looking to find the right product.

DreamBot 3:19 PM

Exciting!

How should we go about doing that?

pvatkins@pacbell.net 3:19 PM

Put me in touch with a member of the Sales Team

DreamBot 3:19 PM

Sounds good. I will let the team know that you are looking to get in touch now!

In case we get disconnected, what is your email?

JJ 3:20 PM

Hi, how can I assist you today?

pvatkins@pacbell.net 3:20 PM

pvatkins@pacbell.net

Hi JJ

I am contacting you regarding coastsidearc.org hosted on DreamHost

JJ 3:21 PM

Thank you for this information, do you have access to your DreamHost control panel right now?

pvatkins@pacbell.net 3:23 PM

No, the account was under the name of scott Mercer, who has resigned as the club's webmaster.He wants me to set up a new account, but I want to have the domain name for that account.

In the name of the club

JJ 3:25 PM

That can be done but would require you to have access to the original account, or atleast assistance from the current owner. This would allow you to transfer the domain from one DreamHost account to another. In that case you only need to setup a DreamHost account with a Hosting plan and then initiate the transfer process.

This Help article provides additional information on this process.
https://help.dreamhost.com/hc/en-us/articles/215903177

pvatkins@pacbell.net 3:27 PM

can you send me a transcript of this conversation.

JJ 3:27 PM

Certainly, I will email you at pvatkins@pacbell.net

View in Drift