

### **Electronic Ticket Receipt**

**Booking Reference: JGHKFO** 

At check-in, you must show a photo ID.

Office

ROYAL BRUNEI AIRLINES INTERNET BOOKING WWW.FLYROYALBRUNEI.COM BRUNEI DARUSSALAM **Telephone**: +673-2212222

Passenger Ticket number

Chin Pak Voon Mr (03JAN66) 672 2422453714

#### **Itinerary**

From	То	Flight	Class	Date	Departure	Arrival	Resa (1)	<b>NVB</b> (2)	<b>NVA</b> (3)	Last check-in	Baggage (4)	Seat	
BANDAR SERI BEG BRUNEI INTL	KUALA LUMPUR KUALA LUMPUR INTL Terminal M	BI0871	0	03Oct	09:00	11:20 Fare Ba	Ok	01Sep	10Oct	OE7RSD	30K		
Operated by	r Cittilitat IVI	ROYAL BRUNEI				Marketed by				ROYAL BRUNEI			
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Frequent flyer numb	er	100459	9505										
KUALA LUMPUR KUALA LUMPUR INTL	BANDAR SERI BEG BRUNEI INTL	BI0874	0	07Oct	21:35	23:50	Ok	01Sep	10Oct		30K		
Terminal M						Fare Ba	ısis			OE7RSD			
Operated by		ROYAL	ROYAL BRUNEI				Marketed by				ROYAL BRUNEI		
Frequent flyer number		100459	100459505										

(1) Ok = confirmed (2) NVB = Not valid before (3) NVA = Not valid after (4) Each passenger can check in a specific amount of baggage at no extra cost as indicated above in the column baggage. Each piece of baggage may not exceed 32 kilos

#### Your Next Step



#### Prior to check-in

- Be sure to bring along your valid passport and a printed copy of this document when travelling.
- Check carry-on and checked baggage allowances via www.flyroyalbrunei.com/check-in.



#### Check-in

 Visit www.flyroyalbrunel.com/ check-in to proceed with online check-in and for more information on flying with us.



#### Flying with us

- Ensure you have all the necessary documentation for travel and take note of your departure time.
- Allow sufficient time to get through check-in, immigration and security clearance so that you arrive at the boarding gate on time.

#### Receipt

Name : Chin Pak Voon Mr (03JAN66)

 Ticket number
 : 672 2422453714

 Form of payment
 : MS : 199 : BND0

Fare : BND 174

**Taxes** : BND 12 BN BND 12 MY BND 1 H8

Total Amount : BND 199

Issuing Airline and date : ROYAL BRUNEI 19Aug18 IATA : 04392150

Restriction(s)/Endorsements: Vldonbi/Non-Ref.Rrte/ Penaltyapply/Augfabulous/ NogoshoFare Calculation: BWN BI KUL63.86BI BWN63.86NUC127.72END ROE1.362276

# Online check-in @home

Available 24 hours to 60 minutes\* prior to scheduled flight departure time.

\*Up to 3 hours for London & Melbourne





## Earn up to 1,000 Bonus Miles

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Royal Brunei Airlines wishes you a very pleasant trip.

This document establishes the creation of your electronic ticket(s) in our computer systems.

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ( GDS ), with its privacy policy. These are available at http://www.iatatravelcenter.com/privacy or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.(applicable for interline carriage)

- 1. Air transportation on Royal Brunei Airlines is subject to our Conditions of Carriage which can be viewed at www.flyroyalbrunei.com/termsandconditions.
- 2. Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof entirely within a country. For such passengers, the treaties, including special contracts of carriage embodied in applicable tariffs, govern and may limit the liability of the carrier for death of or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.
- 3. This electronic ticket is non-transferable. It can only be used by the person whose name is indicated on this electronic ticket. Please retain a copy of your electronic ticket receipt, and all valid travel documents, throughout your journey for security and immigration purposes. Please note government regulations may require that we provide information on or permit access to passenger(s) data.
- 4. For payment made through credit card, you may be required to present the valid credit card for verification purposes upon Check-In.
- 5. Kindly present your valid travel documents/passport upon check-in, please take note that Royal Brunei Airlines reserves the right to refuse carriage if your passport is found to be damaged or has less than 6 months validity.
- 6. Economy Class cabin baggage is limited to 1 piece per passenger and weigh not more than 7kg (15lbs); Business Class passengers may be allowed 2 pieces each with a combined weight of both pieces not exceeding 12kg (26lbs). Cabin baggage must not exceed 115cm (45 inches) in total linear dimensions.
- 7. In compliance with global occupational health and safety regulations for baggage handling, each single piece of baggage that is checked-in shall not exceed 32kg.
- 8. Dangerous Goods (Hazadous Materials). For safety reasons, dangeorus goods must not be packed in checked or cabin (unchecked) baggage except as specifically permitted. Dangerous goods include but are not limited to: compressed gases, corrosive, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances and briefcases with installed alarm devices. For security reasons, other restrictions may apply. For further information, please refer to www.flyroyalbrunei.com/dangerous-goods.
- 9. Reservations and boarding passes may be canceled if you fail to comply with applicable Check-In requirements for your flights. In addition, your onward and/or return reservation may be canceled for failure to meet these Check-In requirements or fly each segment of your itinerary.
- 10. For any travel-related changes or additional in-flight requests, please contact your nearest Royal Brunei Airlines office at least 72 hours before departure. Additional fees may apply to some booking changes, ticket reissues and other additional in-flight requests. For further information, please contact your nearest Royal Brunei Airlines office, or visit www.flyroyalbrunei.com.
- 11. If you have any feedback or complaints pertaining to our services, you may direct your feedback or complaints to <a href="feedback@rba.com.bn">feedback@rba.com.bn</a>. If the matter cannot be settled through negotiation, you have the option to refer your case to CAA UK Complaint Handling Service (PACT). PACT can be contacted at <a href="mailto:passengercomplaints@caa.co.uk">passengercomplaints@caa.co.uk</a>. Further information can be obtained on <a href="mailto:www.caa.co.uk/passengercomplaints">www.caa.co.uk/passengercomplaints</a>.