

Private and confidential  
PAUL VAN SCHAİK  
16 KADER AVENUE  
ACKLAM  
MIDDLESBROUGH  
TS5 8NQ

07 April 2025  
NHS number: 628 197 5472

## Your referral is being reviewed

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ACKLAM MEDICAL CENTRE has referred you to:  
**Urgent Suspected Cancer Gastroenterology Clinical Assessment Service-South Tees  
Hospitals NHSFT-RTR.**



**You do not need to do anything at this stage.**

You will be contacted by either:

**Urgent Suspected Cancer Gastroenterology Clinical Assessment Service-South Tees  
Hospitals NHSFT-RTR**

if you need to be seen

or

**ACKLAM MEDICAL CENTRE**  
if the clinic sends any other advice.

## What to do if you have not been contacted

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 Please wait until 9th April 2025.

If you have not been contacted by this date, call **Urgent Suspected Cancer Gastroenterology Clinical Assessment Service-South Tees Hospitals NHSFT-RTR** using the referral details shown here.

**Urgent Suspected Cancer Gastroenterology Clinical Assessment Service-South Tees Hospitals NHSFT-RTR**

 **01642 282576**

9am to 4pm Monday - Friday

### Referral details

Booking reference number

**0004 5152 7839**

Access code

**manager meadow**

## Changing your referral

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If you need to change or cancel this referral, use one of the options below. You will need to provide your referral details shown on page 1.

### To cancel or change



Go to

**[www.nhs.uk/referrals](http://www.nhs.uk/referrals)**



or phone the  
NHS appointment line on  
**0345 608 8888**



or text phone **0345 850 2250**

The NHS appointment line is open Monday to Friday - 8am to 8pm, weekends and bank holidays - 8am to 4pm. A full translation service is available. All calls are charged at local rates.

The NHS constitution gives you the right to get some treatments within a set amount of time and get help to choose another clinic or hospital if you have to wait too long for some treatments.

To find out more visit [www.nhs.uk/nhsconstitution](http://www.nhs.uk/nhsconstitution), or contact the organisation that referred you.

Mr. Paul Van Schaik  
16 Kader Avenue  
Acklam  
Middlesbrough  
Cleveland  
TS5 8NQ

NHS Number: 628 197 5472  
Date of birth: 18 May 1959  
Telephone: 07432 026110, 01642 828878, 07432  
026110, 01642 342320  
Email: pvschaik@yahoo.com

Today's date: 07 April 2025

## Referral Advice Information

### 1. YOUR REFERRAL

You have been referred today for further advice, investigations and/or treatment to:  
Gastroenterology Clinic

### 2. YOUR DETAILS

Please check your details above and inform us if any of them are incorrect.

### 3. YOUR APPOINTMENT

If you have not heard anything about your appointment date, please phone:  
The James Cook Hospital 01642 282853

When you are offered an appointment date (by post or phone) please do your best to fit in with this. If you cannot keep the appointment please let the hospital know as soon as possible. Your appointment will be made as soon as possible. Whilst waiting to be seen, it is our policy not to chase or expedite appointments, as this can cause an unnecessary burden on resources. If however your condition significantly changes or worsens whilst waiting, please do contact us.

If you have been referred urgently or under the "Two Week Wait Suspected Cancer" system, please attend your appointment within the specified time frame. Whilst the majority of patients do not have cancer, it is important that you are seen quickly so serious illness can be excluded and your mind put at rest. Also if you do need treatment, this can be started quickly which often leads to a better outcome.

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## Preparing for your appointment

You might want to prepare and write down some questions to ask at your appointment. You can also bring someone with you to your appointment, as it can be helpful to have a friend or a relative with you.

### Your checklist for your appointment

- ☐ Have I understood everything and has a Patient Information Leaflet (PIL) been supplied if needed?
- ☐ If I need a Fit Note, has the hospital provided me with one that covers the length of time required?
- ☐ If I need to start taking a new medicine straightaway, has the hospital provided me with a supply to last at least seven days (or less, if I need to take the medicine for a shorter period)?
- ☐ Do I understand what the medication is for, how to take it and any potential side effects?
- ☐ Do I need a hospital follow-up appointment and if so, do I know how this is organised?
- ☐ Do I have the contact details for the specialist's office if I have a further question?
- ☐ Do I have the contact details of anyone else who can give me more information or support if I need it?

### What do I do if I have any questions?

If you have any specific questions related to your hospital care, your specialist will be able to help you with this, so it is important that you make sure you know how you can contact your specialist's office. If you have any general questions related to your health, please contact us on 01642 827697.

## Handy Hints

- Check that the GP practice has your up to date contact details.
- If you do not get your appointment details within a week, contact your GP practice and tell them it is an urgent suspected cancer referral.
- A call from the hospital or surgery may be from an unknown number.
- Try to bring a family member or friend with you for support.
- Think about arranging transport, time off work or child-care for the day of your appointment.
- Make sure you know where you are going.
- Allow extra time in case it takes longer than you expect.
- Make sure your mobile phone is charged.
- Ask how long it will take to get your results and make a note of it.
- Bring a pen and paper with you to make notes.
- Some people can claim for help with transport to hospital. <https://www.nhs.uk/nhs-services/help-with-health-costs/healthcare-travel-costs-scheme-htcs/>

## Urgent Suspected Cancer Referral (USC) Patient Information Leaflet

### What is an urgent suspected cancer referral?

Your GP has arranged an urgent assessment by a specialist team. This is to investigate your symptoms. You may have some tests to find out what is wrong and if it could be cancer.

A USC referral means that you should be given information about whether you have cancer or not within 28 days of the referral being received by the hospital.

### How is my appointment made?

You may be given your appointment by the GP practice, or the hospital may contact you by telephone or letter in the next few days.

- Check the GP practice has your up to date contact details

If you do not get a call or appointment within 1 week, please contact the hospital by telephone **01642 282853 or 01642 854973**.

**Tell your GP practice if it is difficult for you to manage a telephone call or if you have any other communication needs.**

## **What if I cannot make the appointment offered?**

**It is very important that you attend your appointment.** If you can't make it, contact the hospital on **01642 282853** or **01642 854973** as soon as you can to rearrange it.

Your GP believes your symptoms need to be investigated as soon as possible. It is important that, if possible, you are flexible when arranging this first appointment. This may be a telephone appointment.

## **How do I get to the hospital?**

If you cannot use public transport, drive, or arrange your own transport you may be able to use the ambulance service. Speak to the receptionist at your GP practice as soon as possible if ambulance transport is needed.

## **Why am I being urgently referred?**

The signs and symptoms you have may be caused by some common conditions, but it is important that the hospital knows about your GP's concerns so that they can investigate your condition including checking for cancer.

Most people referred on an urgent suspected cancer referral **do not** have cancer.

## **What will happen at my appointment?**

Details on what will happen at your first appointment, and any tests you might need, will usually be sent with your appointment confirmation.

For many people, the first contact from the hospital might be by telephone. The team will discuss your referral and you may be offered a test as your first appointment. In some cases, the specialist team will review your case and no tests will be needed.

To help your specialist to understand the cause of your symptoms you may need some tests. The tests may be needed either:

- Before you see your specialist
- During your first specialist appointment
- Or, arranged by the specialist after your first appointment.

You may find it useful to write down any questions you want to ask during your appointment.

The specialist team will give you a lot of information and many people find it useful to take a friend or relative along with them for support.