

Title	1B28-BTP Request at Euston				
Incident Group	CustomerSer	Type	BTP Request (CustomerServ)		
Incident Date	29/10/2021 11:21	Seq	28	Created By	Mark Mitchell

Events		
Logged Date	User	Text
29/10/2021 11:27	Mark Mitchell	The Train Manager Barry Bridges PNS0610 working 1B28 09:50 Birmingham New Street-London Euston 390128 requested the BTP to meet the train at Euston due to a aggressive passenger attempting to punch other passengers in the face and the Train Manager as well,due in on platform 5 at Euston.
29/10/2021 11:30	Mark Mitchell	BTP contacted and will attend Ref.No.167 .
29/10/2021 11:30	Mark Mitchell	London Euston Onboard Manager advised Neil White and will meet the TM and carry out the chain of care.

Description	
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Basic Information			
Location	WATFDJ	To Location	London Euston
Reason	RB	Region	AWC
Area	OXV	Responsible Op	Avanti West Coast
State	Closed	Time Infr Available	
Svc Rec Time Comm		Full T/table Restored	
Headcode	1B28 09:50 Birmingham New Street-London Euston	Train set	390128

Extra Information			
BTP Reference	167	Driver details	PND007 P-Ross
Train manager details	PNS0610		

Responsibility	Informed
OB_DIR	No Informed Parties

Trust IDs	
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Title	Flooding Carluke				
Incident Group	NR	Type	Flooding Weather Issues (NR)		
Incident Date	29/10/2021 13:51	Seq	29	Created By	Dave Roberts

Events		
Logged Date	User	Text
29/10/2021 13:35	Dave Roberts	Network Rail advised that there was fast flowing water off embankment onto up line water above railhead up line at Carluke with the line closed pending inspection.
29/10/2021 13:45	Dave Roberts	P/way advised ETA 1410.
29/10/2021 14:02	Dave Roberts	Network Rail advised that 1Z52 1100 Preston-Glasgow 390148 reports fast flowing water over the up line and standing water gathering on the down line, Up line remains closed.
29/10/2021 14:05	Dave Roberts	P/Way on site.
29/10/2021 14:25	Dave Roberts	Trains still standing at Glasgow awaiting conformation that the line is open at Carluke on the Up Main.
29/10/2021 14:29	Dave Roberts	Network Rail advised that following P/Way advise water gathering opposite signal GML555. Water is 1 inch above the cess leg rail over a distance of 10yards. Catch pit is overflowing at 81m 600yds approx. Attempts to clear same will be carried out by P/Way.
29/10/2021 14:40	Dave Roberts	Network Rail advised that the water level is 1" above railhead and not dislodging any ballast permission for P/way staff to open the line at 5 MPH.
29/10/2021 14:45	Dave Roberts	Network Rail confirms line opened at 5 MPH 1M14 13:35 Glasgow Central-London Euston 221105 /221108 would pass through the area at 3mph and 1M15 14:34 Glasgow Central-London Euston at 5mph.
29/10/2021 14:56	Dave Roberts	1M14 13:35 Glasgow Central-London Euston departed Glasgow 80 minutes late.
29/10/2021 15:02	Dave Roberts	1M15 14:34 Glasgow Central-London Euston 390148 departed Glasgow 24minutes late.
29/10/2021 15:26	Dave Roberts	P/way confirm they have diverted water and track is now fit for linespeed.
29/10/2021 15:29	Dave Roberts	Network Rail advised normal working restored.
29/10/2021 19:23	Dave Roberts	1S06 19:10 London Euston-Glasgow Central departed Euston 15 minutes late utilising PNS 623 Keith Baines due to late running 1M14 13:35 Glasgow Central-London Euston which was 99 minutes late passing Ledburn Junction.

Description

Basic Information			
Location	Carluka	To Location	
Reason	JK	Region	NR
Area	EXN	Responsible Op	Network Rail
State	Closed	Time Infr Available	
Svc Rec Time Comm		Full T/table Restored	
Headcode	1M14 13:35 Glasgow Central-London Euston	Train set	

Responsibility	Informed
NR_EXT	No Informed Parties