## Association Emergency Meeting with J9 Owners

MINUTES MARCH 16, 2023 8:00PM IST VIRTUAL - ZOOM

| MEETING CALLED BY          | NITINAM, SECRETARY, PWCAOA   |
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| PRESENTER                  | NITINAM, SECRETARY, PWCAOA   |
|                            | ABDUL SATTAR (PRESIDENT) NITIN AM (SECRETARY) SENTHIL (BOM / ADMINISTRATION) PRITAM MARIK (BOM / LIFTS)  |
| REGISTRANTS /<br>ATTENDEES | SUNIL GUPTA RUPAK BHATTACHARYA RAMESH GUPTA MANINDRA RAJAK KUMAR DITYA SHIBU DR. ATIF BASAVARAJ J MANJUNATH GANDUDI SOMAK BHATTACHARYA DRUPAD BHATT BABAJAN BABA VIJAY GANESH PAVAN S L  |
| AGENDA                     | SELECTION OF VENDOR AND SOLUTION FOR J9 LIFT ISSUE.  |
| SEQUENCE OF<br>EVENTS      | PRESIDENT MR. ABDUL SATTAR STARTED WITH OPENING GREETING, SET AGENDA AS J9 LIFT, PASSED FOCUS TO BOM/LIFTS MR. PRITAM MARIK TO EXPLAIN COMPLETE ORDEAL OF J9 LIFT SO FAR.  MR. PRITAM MARIK NARRATED THE CHAIN OF EVENTS WITH MULTIPLE VENDORS, KONE AND HIS STRUGGLE TO PROCURE GENUINE SPARE PARTS VIA OTHER 3RD PARTY VENDORS.  FOCUS WAS HANDED OVER TO MR. NITIN AM  MR. NITIN EXPLAINED WHY WE (PWCAOA) SHOULD OPT KONA AGAINST OTHERS AND BACKED HIS STAND WITH REASONING.  MR. PRITAM AND MR. SENTHIL PROPOSED TO CHANGE COMPLETE MACHINERY TO LOCAL ONE.  DISCUSSIONS TOOK PLACE ON FOLLOWING:  ADVANTAGES OF COMPREHENSIVE AND NON-COMPREHENSIVE AMC, WHAT IS PROPOSED BY KONE.  KONE TERMED PWC AS RURAL AREA IN INITIAL YEARS, THINGS HAVE CHANGED NOW.  ADVANTAGES AND DISADVANTAGES OF BANGALORE BASED LOCAL LIFT COMPANY  FLEXIBILITY OF LOCAL VENDORS  9 COMPANIES TRIED AND FAILED TO PROVIDE SOLUTION FOR MORE THAN 6 WEEKS.  MONEY FACTOR — COST EFFECTIVENESS WITH LOCAL VENDORS VS QUALITY WITH KONE AT HIGHER PRICE.  IT IS PROPOSED BY MR. SENTHIL ABOUT REPLACING COMPLETE KONE SYSTEM WITH LOCAL, WHICH WAS OBJECTED BY PRESENT OWNERS.  MR. SHIBU AND MR. RUDRA (J9 OWNERS) WARRENTED DIRE NEED TO GO WITH QUALITY SERVICES FROM KONE AND NOT RISK SAFETY WITH 3RD PARTY VENDORS OR JUGAD WITH LIFT EQUIPMENT. |
|                            | POLL TO SELECT VENDOR WAS PUT UP, WITH 100% VOTES, KONE IS SELECTED AS SOLUTION PROVIDER TO RESOLVE J9 LIFT ISSUE.  (OFFLINE 3 MORE VOTES WERE CONVEYED THROUGH PROXY FOR A J9 OWNER HOLDING 3 UNITS. WHICH WERE NOT COUNTED)  VOTING RESULTS ARE 90% FOR KONE AND 10% FOR OZONE/BIJLI   |
| ACTION ITEMS               | MR. NITIN CONFIRMED OWNERS THAT BASED ON THIS MEETING OUTCOME, PO SHALL BE RELEASED TOMORROW AT THE EARLIEST TO RESOLVE THIS ISSUE. KONE AS SOLUTION PROVIDER WILL RESOLVE J9 LIFT ISSUE AT THE EARLIEST POSSIBLE.   |
| RECORDING                  | RECORDING OF MEETING IS AVAILABLE AT: https://youtu.be/P652ntyFvDc   |