# Patrick McBride

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## PROFESSIONAL SUMMARY

Dedicated software engineer with a passion to develop applications using various technologies. Eager to be a part of a team to share my enthusiasm for programming skills and engaging in certifications and training to remain current in the field.

## EDUCATION

**Indiana University**                                                                                      Bloomington, IN
*Bachelor of Science in Computer Science*                                                      December 2020
Specialization: Software Engineering

**Ivy Tech Community College**                                                                    Bloomington, IN
*Associate of Science in General Studies*                                                              May 2017
Major: General Studies

## EMPLOYMENT HISTORY

**Sam's Club**                                                                                                Bloomington, IN
*Member Support Staff*                                                                         August 2020 - Present
- Provide timely customer service via trouble shooting member questions and concerns
- Assist members in processing returns and provide clarity on membership benefits
- Efficiently train new staff on operations and policies used in member support role
- Discuss opening and closing shift protocols with supervisors for clarity of transition

**University Information Technology Services, Indiana University**          Bloomington, IN
*Technology Center Consultant*                                                             May 2019 - Present
- Provide timely customer service via trouble shooting questions on campus specific technologies
- Maintain understanding of changing campus technologies and use techniques to assist customers
- Proactively educate university students, faculty, and staff on various available campus technologies
- Maintain a clean and professional environment for students, faculty and staff

**Davis and McBride Educational, LLC**                                                 Bloomington, IN
*Youth Employability Skills/Creative Director*                                 November 2016 - Present
- Manage company YouTube channel, writing descriptions and fielding comments
- Communicate with businesses to ensure acceptable content
- Filmed, edited, and uploaded a series of video interview with industry partners
- Produce YES! Curriculum instructional videos for teaching and career recruiting purposes

## LEADERSHIP EXPERIENCE

**Hoosier Hills Career Center**                                                               Bloomington, IN
*Computer Technology Support*                                                     August 2015 - May 2016
- Studied basic programming in Python
- Used Virtual Machines to install and experiment with operating systems: Linux and Windows
- Performed Layer 1 Networking and RAID setup as well as conducted hardware installation

**Boy Scouts of America**                                               Ellettsville, IN
  • Eagle Scout, Troop 119                                      July 2005 - July 2017
  • Assistant Scoutmaster, Troop 119
  • Assistant Senior Patrol Leader, Troop 119


## TECHNICAL SKILLS

**Scripting Languages**: Java, Python, C, C++
**Web Development**: HTML, CSS, Javascript, Angular.js
**Platforms**: Linux, Microsoft Windows
**Databases**: SQL, Microsoft Access
**Miscellaneous**: Junit user testing, Agile process flow, Jira