

Panagiotis Chatzigiannis

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Gender : Male
Date of birth : 14/3/1976

Professional Objective

Obtain a challenging position in order to apply and advance my knowledge, skills and experience in the field of IT Systems Engineering, Product Management and Customers Support.

Professional Experience

Main activities and responsibilities

Oracle 09/2015 – present

Systems Engineer - Oracle Systems Reliability Engineering

- Deployment, configuration and maintenance of Oracle public cloud (OPC) solution based on nimbula orchestrator (xen based) in US , EMEA , APAC region data centers.
- Development of a tooling pipeline to automate administration procedures. Scripting in python and bash. Build using jenkins and deployment via a combination of object storage and chef or docker containers and rundeck.
- EU team coordination for life cycle maintenance activities. Point of contact for the APAC region DC's maintenance activities.
- Level 2 customer support ticket handling. Tooling based on confluence and jira.
- Infrastructure monitoring using ELK stack (Elastic, Kibana, Grafana, Graphite) and Oracle enterprise manager.
- Participate in OPC SRE global on-call rotation

Key Projects

- Oracle Public Cloud

Achievements

- Main contact for EU software lifecycle management activities.
- Reducing the number of days needed to build a functional OPC zone using automated tools.

NOKIA Networks 07/2013 –08/2015

Performance Tester at SGSN

Main activities and responsibilities

- Scrum master SGSN PET team.
- Nokia SGSN Cloud Proof of Concept prototype. Installation , integration and testing on Nokia Openstack based cloud solution.
- Installation, configuration and management of Unix based virtualization solution for hosting linux and Windows servers running performance testing simulators (ELG , IPSL).
- Installation, configuration and management of NOKIA Networks DX and ATCA platform based SGSN testbeds for performance and platform testing during the initial handover of the project to the Athens DC.
- Installation and configuration of Spirent Landslide simulators.
- Platform testing of DX based SGSN in the scope of SG8 CD5 program.
- Installation, configuration and management of NOKIA Networks DX and ATCA platform based SGSN testbeds in the scope of NS4 , NS15 , ATCA SG8 CD6 , programs.
- Installation of the opensource Log.IO solution for SGSN log monitoring.

Key Projects

- SGSN Cloud Proof of concept
- SGSN NS4, DX SG8 CD5 ,ATCA SG8 CD6, NS15

IT Systems Consultant

Main activities and responsibilities

- Installation, configuration and management of Unix based web application server running on cloud hosting infrastructure.
- Handling of user requests and problems.
- Installation, configuration and management of Xenserver Virtualization systems
- Installation, configuration and management on Amazon EC2 , Peer1 , Rackspace cloud infrastructure.
- Web applications, apache, tomcat
- Installation , administration of web applications like Atlassian Jira , Confluence, FishEye..
- DB installation , Mysql, OpenLDAP, Oracle
- Opensource solutions integration

Key Projects

- Amazon EC2 , XenServer, Nagios, Tripwire, Puppet, OpenVPN, Openfiler, Confluence, Jira

Freelancer ECDC Stockholm

08/2010 – 10/2010

Project Manager

Main activities and responsibilities

- Project on site delivery in Stockholm Sweden
- Responsible for the onsite delivery of a training project for the European Centre for Disease Prevention and Control (ECDC).
- Project scheduling and follow-up
- Action leader in specific project tasks, like the preparation of custom training material in electronic and hard copy format for the client's web application. Lecturer and hands on trainer.
- Project evaluation and reporting.
- Continuous process improvement and work study

Key Projects

- ECDC Tessa Training 01/2008 – 10/2010

Achievements

- Requested by the client to lead the next 2 training cycles.

Siemens S.A.

6/2001 – 07/2010

Technical Manager Siemens IT Solutions and Services 2007 - 2010

Main activities and responsibilities

- Managing a team of 15 engineers providing SW / HW and Configuration Management Operations support and a for the Siemens Telecom SW Centre and SIS Software House
- Part of the PM @ Siemens team
- Project management and technical delivery responsible for ECDC EU project.
- Functional System Testing of a web based healthcare related application running as a front-end to a data warehouse system.
- Creation of custom test cases according to continuous changing customer requirements.
- Creation of custom training material in electronic and hard copy format for the client's web application. Lecturer and hands on trainer.
- Responsible for the testbed environment used for Siemens MSC, HiPath 3000, Hipath 4000, Hipath 8000 development and testing purposes.
- Responsible for Revision Control, Bug-Tracking and Release management systems of SIS dept.

Senior IT Systems Engineer 2003 - 2007

Main activities and responsibilities

- Installation, configuration and administration of IBM ClearCase Configuration Management environment
- Installation and configuration of Siemens Telecom solutions for lab and client reference installations.
- Infrastructure monitoring via Nagios and surpass Netmanager
- Administration of Unix and Windows based engineering environment. Handling of users requests.

IT Systems Engineer 2001 - 2003

Main activities and responsibilities	<ul style="list-style-type: none"> • Installation, configuration and administration of IBM ClearCase Configuration Management environment. • Installation and configuration of Siemens Telecom solutions for lab and client reference installations. • Installation and configuration of Unix and Windows servers • Help Desk engineer
Education	
	<i>Technical Educational Institute (T.E.I) of Chalkis</i> 1994 – 2001 “Bsc. Electrical Engineering” <i>Hellenic American College of Athens</i> 1995 – 1998 “Degree in Information Systems & Computer Technology”
Seminars	
	Oracle University 06/2016 Oracle VM Server Q-Training 09/2008 Train the Trainer Siemens Training Institute 10/2007 – 08/2008 Project Management @ Siemens IBM 07/2006 ClearCase and Multisite Administration New Horizons 07/2003 System Administration for the Solaris 9 OS
Special Knowledge	
Operating Systems	<ul style="list-style-type: none"> • Oracle Linux, Red Hat Enterprise Linux, SUSE Enterprise Linux, Debian • NOKIA DX200 and ATCA platform • SUN Solaris 2.6/8/9/10 • HP-UX 10.20/ 11/11i • Microsoft Windows server • Windows, Mac OSX, Chrome OS
Monitoring Software	<ul style="list-style-type: none"> • ELK stack • Oracle Enterprise Manager • Nagios, Centeon • Surpass Netmanager, Switch Commander
Virtualization Systems and Platforms	<ul style="list-style-type: none"> • VMware ESXi, Citrix XenServer, XEN, KVM libvirt • Amazon AWS • Rackspace • Oracle Public Cloud • Docker
Automation and Tools	<ul style="list-style-type: none"> • Jenkins , Hundson • Puppet • Chef

Version Control	<ul style="list-style-type: none"> • Ansible • Git • IBM Rational ClearCase versions 4 to 7 • CVS
Bug Tracking Software	<ul style="list-style-type: none"> • Atlassian Confluence and Jira • IBM ClearQuest • Bugzilla • Trac
Organizational skills and competences	<ul style="list-style-type: none"> • Project Management, Technical Project Management • Trainer

Personal

Mother tongue	Greek
Foreign Languages	Fluency in English , German (understanding)
Interests and activities	Mountain Biking, Rock Climbing
Personal web site	http://pxatzis.blogspot.com

References

<http://gr.linkedin.com/in/pxatzis>