



ĐẶNG HỮU KHOA



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male



07/09/1995



Eco Green – 39B Nguyễn Văn Linh – Tân Thuận Tây – Quận 7 – TP. HCM



Using my skill, expertises, work experiences to make values for the company.



EDUCATION

Can Tho University – Mechatronics Engineering (8/2013 – 2/2018)

ABOUT MYSELF

I am a proactive person in my work, willing to learn and explore new things to meet job requirements.



SKILLS

English

Javascript

-Proficient in developing application in low-code Platforms. Including design and implementing applications, modules, workflows, user interfaces
- Troubleshooting and problem solving.
-Strong teamwork skills, effective communication, and collaboration with colleagues, clients, and third parties to meet project requirements.



PERSONALITY

- Careful
- Progressive
- Active
- Friendly

EXPERIENCES

05/2021 – 2023 (now)



- HTML/CSS/JS.
- Being a ServiceNow Software Engineer in SCC Company (Specialist Computer Center). Proficient in Service Catalog: Service Portal, Workflow, Flow Designer, Client-side script, Server-side script, Virtual Agent, Import Set
- Experience working in Agile development environments, utilizing methods such as Scrum or Kanban to manage and improve projects.
- Strong programming skills in Javascript.

04/2018 - 04/2021

DIEBOLD NIXDORF VIET NAM

Customer Service Engineer



- Installing, maintaining, repairing ATM machine under contract with banks.
- Being in charge of the operation of ATM machine in Mekong Delta.
- Having experience working with software and hardware of ATM machine.
- Keeping promptly presence when the ATM machine have occurred trouble suddenly.
- Keep a good relationship with customers.
- Keep in touch with leader continually.

ACHIEVEMENTS

2018-2021: Contributing to annual develop of the company.

2022-2023:

- CSA, CAD certificates.
- Build an integration app to integrate between 2 systems ServiceNow – Microsoft Teams. (role in project: main researcher).
- Build an Smart Flow in order to apply almost same processes of catalog item. (role in project: developer).