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Experienced IT professional with 13+ years specializing in ERP applications, SaaS, PaaS, chatbot development, and social monitoring tools. Currently a Technical Project Manager at Bagan Innovation Technology, adept at strategic oversight, project execution, and team leadership. Proven track record in driving innovation and achieving business objectives. Ready to contribute expertise and leadership to your team.

Our Team -> https://business.baganintel.com/en/team

Expected Salary -> 55,000 - 60,000 THB

Core Competencies

- Team Leadership
- Project Management
- Project Coordination
- System Administration
- Client Communication
- Customer Issue Resolution
- Aws Cloud
- Cloud Computing
- Systems Engineering
- API Development
- Problem-Solving
- Database Design

- Full-stack Development
- Software Architectural Design
- Object-Oriented Programming (OOP)
- Web Application Development
- Database Administration
- Window Application Development

Key Skills

- PHP (Laravel, CodeIgniter)
- Node JS (Express, Nest JS)
- React JS
- C# , ASP.Net
- .NET Framework
- HTML
- Javascript
- Facebook Graph API
- JSON
- XML
- E-Commerce

- MvSOL
- Transact-SQL (T-SQL)
- Facebook APIs
- Microsoft SQL Server
- MongoDB
- RDBMS
- NoSQL
- Nginx
- Docker
- Linux
- Production Deployments

- Linux/Window
- Visual Studio
- RDLC
- Bootstrap (Framework)
- AWS EC2 S3
- Git (GitHub, BitBucket)
- Canva/Figma
- Jira/Trello
- Root Cause Analysis
- PaaS (Platform as a Service)
- SaaS (Software as a Service)

Experience

1. Technical Project Manager

11/2021 - Present

BAGAN INNOVATION TECHNOLOGY (SINGAPORE) PRIVATE LIMITED

- Manage AWS server maintenance, ensuring optimal performance.
- Liaise with clients for requirements gathering and effective communication.
- Lead application design, collaborating with development teams.
- Assist team members in bug-fixing activities, promoting a proactive problem-solving approach.
- Communicate with stakeholders across departments for project alignment.

2. Team Lead 3/2017 - 10/2021

BAGAN INNOVATION TECHNOLOGY (SINGAPORE) PRIVATE LIMITED

- Led and supported team members through training, fostering skill development and collaboration.
- Configure and set up production servers, ensuring optimal performance and reliability.
- Oversee production deployments, maintaining a focus on quality and reliability.
- Contribute as a Full-stack Developer, actively involved in development tasks and project implementation.
- Assist team members in bug-fixing activities, promoting a proactive problem-solving approach.
- Regularly report to the Project Manager, providing comprehensive updates on team progress and project status.

3. Senior Software Developer

4/2013 - 07/2017

Galaxy Software Co. Ltd

- Lead the development and maintenance of Windows projects utilizing C#.NET.
- Manage projects including a Restaurant Management System and an Inventory Control System,
- collaborating with a team of three members.
- Proficiently utilize MSSQL through Native queries, stored procedures, and views for efficient
- database operations.
- Proactively address customer issues by visiting customer sites, resolving problems, and
- assisting to ensure customer satisfaction.

4. Software Engineer

11/2010 - 03/2013

Winner Computer Group Co. Ltd

- Develop and maintain ASP.NET web applications for government web portals.
- Utilize ASP.NET, RDLC, Crystal Report, and IIS Webservice technologies.

Education

University of Computer Studies, Yangon, Myanmar

2007-2011

• Bachelor of Computer Sciences (Honours) [B.C.Sc. (Hons)]

ProfessionalCertificates

- Software Engineering Course(ACE Data system)
- Certificate In Software Architecture & Design of Modern Large Scale Systems (Udemy)

Language

English

Projects

1. Tharapa Chatbot (E-commerce on chatbot)

Bagan Innovation Technology

Messenger Chatbot Create tools that can create Messenger and Viber bots. Tech Stack (Vuejs, Nodejs, Facebook APIs, Laravel, MYSQL, MongoDB, AWS EC2 RDS)

link: https://tharapa.ai/ && https://baganintel.ai/en/bibot && https://chatbot.tharapa.ai

2. Tharapa Livechat

Bagan Innovation Technology

LiveChat Tool for Facebook Messenger and Viber. Tech Stack(Vuejs,Nodejs,AWS EC2)

3. Tharapa E-commerce

Bagan Innovation Technology

E-commerce Platform that can connect with Tharapa Chatbot. Tech Stack(Laravel, MYSQL, AWS EC2 S3)

4. <u>Social Listener (BI Miner)</u>

Bagan Innovation Technology

Social Listening Tool which can monitor Facebook public pages. Crawling data using Facebook Graph API, storing in MongoDB, and visualization data on analytics data. Tech Stack(Laravel, Cron Jobs, Nodejs, MYSQL, Mongodb, Facebook APIs, AWS EC2 S3)

5. BOSS POS

Bagan Innovation Technology

Point of Sales and Inventory Control Management System. Tech Stack(PHP(CI),Android (Native), C#.NET, MSSQL, RDLC Report, AWS RDS)

6. GSCafePOS

Galaxy Software Services

Restaurant Management System which includes features of POS, Waiter Tablet, Print Directly to Kitchen, etc... Tech Stack (C#.NET, ADO.NET, .NET Framework 4.5, MSSQL, Visual Studio, RDLC, IIS WebServer, Web Services, JSON, Android, Eclipse, SQLite, SDK (11~15), Team Foundation Server)

7. <u>iStock</u>

Galaxy Software Services

Inventory Control Management System (Sale, Purchase, Multi-Currency, Outstanding, Inventory(FIFO, LIFO, AVERAGE)). Tech Stack (C#.NET, ADO.NET, .NET Framework 4.5, MSSQL, Visual Studio, RDLC, Team Foundation Server)

8. Document Flow Management System

Winner Computer Group

Description: Document flow management portal for Myanmar Custom House. Tech Stack: C#, ASP .Net, MS Visual Studio 2005, RDLC, and Crystal Report, MSSQL

Personal Detail

- Name Pyae Phyo Hein
- Gender Male
- Marital Status Married
- Nationality Myanmar

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