

DIGITAL  
LIFE

Ms. Aafreen Khan  
Flat No 104  
Af Station Yelahanka 1st Floor Zainab Buliding 2nd Main 2nd Cross  
Babanagar  
Bangalore East Bangalore Karnataka India 560063

Jio Number : 9353749857  
Account Number : 600143637971  
Statement Date : 28-Feb-2022  
Statement Time : 21:35:34  
Security Deposit : 0.00  
Jio Membership : Prime

Registered Mobile : +919353749857 | Aadhaar Number : XXXX XXXX 5205

## Account Usage and Recharge Statement from 01-Feb-2022 to 28-Feb-2022

Refer following pages for details of charges

			Amount ( ` )																																												
1	Plan Recharges		299.00																																												
2	Usage Charges																																														
	Off-Net / Premium / ISD & IR Calling	00:00:00	0.00																																												
	SMS	0	0.00																																												
	Data	0.000 GB	0.00																																												
	VAS	0	0.00																																												
			0.00																																												
3	Add On Packs		80.00																																												
<div> <div>Total Usage Summary</div> <table> <tr> <th></th><th>Total Usage</th><th>Chargeable Usage</th><th>Chargeable Amount ( ` )</th></tr> <tr> <td>Voice Local</td><td></td><td></td><td></td></tr> <tr> <td>On-Net/Off-Net(LL)</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>Off-Net(Mobile)</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>Voice STD</td><td></td><td></td><td></td></tr> <tr> <td>On-Net/Off-Net(LL)</td><td>00:00:31</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>Off-Net(Mobile)</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>Premium / ISD &amp; IR Calling</td><td>00:00:00</td><td>00:00:00</td><td>0.00</td></tr> <tr> <td>SMS</td><td>2</td><td>0</td><td>0.00</td></tr> <tr> <td>Data</td><td>56.309 GB</td><td>0.000 GB</td><td>0.00</td></tr> <tr> <td>VAS</td><td>0</td><td>0</td><td>0.00</td></tr> </table> </div>					Total Usage	Chargeable Usage	Chargeable Amount ( ` )	Voice Local				On-Net/Off-Net(LL)	00:00:00	00:00:00	0.00	Off-Net(Mobile)	00:00:00	00:00:00	0.00	Voice STD				On-Net/Off-Net(LL)	00:00:31	00:00:00	0.00	Off-Net(Mobile)	00:00:00	00:00:00	0.00	Premium / ISD & IR Calling	00:00:00	00:00:00	0.00	SMS	2	0	0.00	Data	56.309 GB	0.000 GB	0.00	VAS	0	0	0.00
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SMS	2	0	0.00																																												
Data	56.309 GB	0.000 GB	0.00																																												
VAS	0	0	0.00																																												
4	Other Purchases		0.00																																												
5	Credit & Adjustments		0.00																																												

## Recharge Option

	Jio Self Care	Jio Store
<b>Credit Card / Wallet</b> Set Auto Recharge through MyJio App. Download the MyJio App from Play Store or App Store	<b>My Jio &amp; Jio.com</b> Recharge using credit / debit card or net banking on My Jio App or visit www. Jio.com and click on Quick recharge. Download the app from Play Store or App Store	<b>Cash / Credit / Debit Card</b> Walk into a Jio Store and recharge by cash, Credit card or debit card.
<b>Jio Auto Pay</b> <b>Bank -(EBPP)</b> Register Jio with your bank for an auto recharge presentment and payment mandate via MyJio app.	<b>Bank - (Direct Debit)</b> Visit the nearest Jio store to set ACH mandate on your bank account.	

## Reach Us

Call 199 (from a Jio number) or 1800-88-99999 (from other networks) | Write to care@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited  
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,  
Ambawadi, Ahmedabad-380006, Gujarat, India  
CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited  
RMZ Icon, No. 51, Palace Road, Vasanth Nagar,  
Bengaluru 560052, Karnataka

PAN: AABC16363G



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Ms. Aafreen Khan

Jio Number : 9353749857

Statement Date : 28-Feb-2022

## Your Jio Plan Details

As On Date : 28-Feb-2022

Current Plan	Valid Till
1 Jio Prime Membership - Congratulations, You Are Now A Jio Prime Subscriber. You Will Be Getting The Benefits Of Jio Prime Membership For 1 Year.	
2 Rs 299-1m-2.0GB/D - Benefits: 1. Unlimited Data - 56 Gb (2.0 Gb/day) 2. Unlimited Calls 3. 100 Sms/day 4. Complimentary Jio Apps validity - 28 Days	01-MAR-22
3 MRP 25 - Benefits: Unlimited Data (2gb High Speed Data, Thereafter Unlimited At 64kbps). Validity: Base Plans Validity	01-MAR-22
4 MRP 25 - Benefits: Unlimited Data (2gb High Speed Data, Thereafter Unlimited At 64kbps). Validity: Base Plans Validity	01-MAR-22

## Important Information

### Tariff & Plans

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & condition applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10 KB/pulse, usage of 11 KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.

### DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS. To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
- To allow promotional SMS only from selected categories, SMS 'START <preferred category no.>' to 1909.  
Categories and associated numbers are:  
1 - Banking / Insurance / Financial Products / Credit Cards; 2 - Real Estate;  
3 - Education; 4 - Health; 5 - Consumer Goods / Automobiles;  
6 - Communication / Broadcasting / Entertainment / IT; 7 - Tourism & Leisure

### Charges

- Any disagreement on charges levied should be informed within 60 failing which all charges will be considered valid.
- Itemized statement will be charged ` 50 per printed copy (Itemized statement contain the details of all voice calls, SMS, VAS charges, data charges, premium rate services and roaming charges).

### Complaints & Services Request

Visit [www.jio.com](http://www.jio.com), login with your Jio ID and password; click on 'Service Request' option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request Number.  
You can also call 198 (toll-free) from your Jio number or 1800 889 9999 from other networks to register your service request / complaint.

### Appellate Authority

In case you are unsatisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.  
Email: [appellate.kar@jio.com](mailto:appellate.kar@jio.com), Telephone number: 1800-889-3999  
Fax : 1800-889-1211 , Address: Reliance Jio Infocomm Limited RMZ Icon, Building No. 51, Palace Cross Road, Vasanth Nagar Bengaluru 560052 Karnataka  
(Working hours: Mon-Fri, 10:30 am to 6:00 pm)