Cluster Innovation Centre, University of Delhi, Delhi-110007

Examination : End Semester Examination – Nov/Dec 2021

Name of the Course : B.Tech (Information Technology and Mathematical

Innovations)

Name of the Paper : Business Automation and Strategy

Paper Code : 911717 Semester : VII Duration : 3 Hours

Maximum Marks : 75

Instructions:

This question paper contains six questions, out of which any four are to be attempted. Each question carries equal marks.

- 1. Describe Business Process Reengineering with example.
- 2. Describe cross functional business processes with example.
- 3. Describe ERP system & its functionalities.
- 4. Describe ERP architecture and Project teams.
- 5. Describe advantage & disadvantages of ERP.
- 6. Describe ERP Maintenance.