

Activity 1:

User Stories (Priority):

1. Ask Orientation Questions (2)
2. Provide Chatbot Feedback (4)
3. Admin Update FAQs and Orientation Data (5)
4. Scalability and Load Testing (3)
5. Accessibility Compliance (6)
6. Prompt Engineering for Optimized Chatbot Responses (1)

Iteration:

1:

Prompt Engineering for Optimized Chatbot Responses

Ask Orientation Questions

2:

Scalability and Load Testing

Provide Chatbot Feedback

3:

Admin Update FAQs and Orientation Data

Accessibility Compliance

Activity 2:

For the implementation phase, we chose **User Story 1: Ask Orientation Questions** due to its central role in the application.