

Case: 10x K Factor — Viral, Gamified, Supercharged Varsity Tutors (*Finalized Bootcamp Brief*)

The Challenge

Varsity Tutors has rich products (1:1 scheduled tutoring, instant on-demand tutoring, AI tutoring, live classes, diagnostics, practice, flashcards, etc.). Design and implement a **production-ready growth system** that makes learning feel fun, social, and “alive,” and that **10x’s viral growth** by turning every touchpoint into a shareable, referable moment—across students, parents, and tutors.

Core Objectives

- Ship ≥ 4 **closed-loop viral mechanics** that measurably increase **K-factor** ($K = \text{invites per user} \times \text{invite conversion rate}$).
 - We’ll **tease example loops below**, but **you choose which 4+** to build (and you’re encouraged to propose others).
- Make the platform feel *alive*: presence signals, activity feed, mini-leaderboards, and cohort rooms that show “others are learning with you.”
- Convert **async results pages** (diagnostics, practice tests, flashcards, etc.) into powerful viral surfaces with share cards, deep links, and cohort challenges.
- Prove lift with a controlled experiment and a clear analytics plan.

Required Agents (minimum)

- **[required] Loop Orchestrator Agent** – Chooses which loop to trigger (after session, badge earned, streak preserved, **results page view**, etc.); coordinates eligibility & throttling.

- **[required] Personalization Agent** – Tailors invites, rewards, and copy by persona (student/parent/tutor), subject, and intent.
- **Incentives & Economy Agent** – Manages credits/rewards (AI Tutor minutes, class passes, gem/XP boosts), prevents abuse, ensures unit economics.
- **Social Presence Agent** – Publishes presence (“28 peers practicing Algebra now”), recommends cohorts/clubs, nudges “invite a friend to join this practice.”
- **Tutor Advocacy Agent** – Generates share-packs for tutors (smart links, auto thumbnails, one-tap WhatsApp/SMS) and tracks referrals/attribution.
- **Trust & Safety Agent** – Fraud detection, COPPA/FERPA-aware redaction, duplicate device/email checks, rate-limits, report/undo.
- **[required] Experimentation Agent** – Allocates traffic, logs exposures, computes K, uplift, and guardrail metrics in real time.

Agents communicate via **Model Context Protocol (MCP) servers**. Each decision must include a short rationale for auditability.

Session Intelligence (Transcription → Agentic Actions → Viral)

All live and instant sessions are transcribed and summarized. These summaries power *agentic actions* for students and tutors that also **seed viral behaviors**.

Minimum agentic actions (ship ≥ 4 total)

- **For Students (ship ≥ 2) possible examples:**
 1. **Auto “Beat-My-Skill” Challenge:** From the summary’s skill gaps, generate a 5-question micro-deck with a **share link** to challenge a friend; both get streak shields if friend reaches FVM within 48h.
 2. **Study Buddy Nudge:** If summary shows upcoming exam or stuck concept, create a **co-practice invite** tied to the exact deck; presence shows “friend joined.”
- **For Tutors (ship ≥ 2) possible examples:**

1. **Parent Progress Reel + Invite:** Auto-compose a privacy-safe 20–30s reel (key moments & wins) with a **referral link** for the parent to invite another parent for a class pass.
2. **Next-Session Prep Pack Share:** Tutor receives an AI-generated prep pack and a **class sampler link** to share with peers/parents; joins credit the tutor's referral XP.

(All actions must be COPPA/FERPA safe, with parental gating for minors and clear consent UX.)

Core Requirements

- **Async Results as Viral Surfaces – Diagnostics, practice tests, and other async tools produce results pages** (scores, skills heatmaps, recommendations) that must:
 - Render privacy-safe **share cards** for student/parent/tutor variants.
 - Offer “**Challenge a friend / Invite a study buddy**” CTAs tied to the exact skill deck/class/AI practice set.
 - Provide **deep links** landing new users directly in a bite-size first-value moment (e.g., 5-question skill check).
 - Include cohort/classroom variants for teachers/tutors to invite groups.
 - **“Alive” Layer** – Presence pings, study map, mini-leaderboards per subject, “friends online now,” cohort rooms.
 - **Instant-Value Rewards** – Credits/gems/time passes that are immediately usable (e.g., 15 minutes of AI Tutor, class samplers, practice power-ups).
 - **Cross-Surface Hooks** – Web, mobile, email, push, SMS; deep links prefill context.
 - **Analytics** – Event schema for invites, opens, joins, first-value moment (FVM), retention (D1/D7/D28), and LTV deltas.
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Viral Loop Menu (pick any 4+; you may propose others)

Important: We are **not** prescribing which to build. Choose any 4+ that best fit your squad's thesis, and feel free to add original ideas.

1. **Buddy Challenge** (*Student* → *Student*) – After practice or on results pages, share a “Beat-my-score” micro-deck; both get streak shields if friend reaches FVM.
2. **Results Rally** (*Async* → *Social*) – Diagnostics/practice results generate a rank vs. peers and a **challenge link**; cohort leaderboard refreshes in real time.
3. **Proud Parent** (*Parent* → *Parent*) – Weekly recap card + shareable progress reel; “Invite a parent” for a class pass.
4. **Tutor Spotlight** (*Tutor* → *Family/Peers*) – After 5★ session, generate a tutor card + invite link; tutor accrues XP/leaderboard perks when joins convert.
5. **Class Watch-Party** (*Student Host* → *Friends*) – Co-watch recorded class with synced notes; host invites 1–3 friends; guests get class sampler + AI notes.
6. **Streak Rescue** (*Student* → *Student*) – When a streak is at risk, prompt “Phone-a-friend” to co-practice now; both receive streak shields upon completion.
7. **Subject Clubs** (*Multi-user*) – Join a live subject club; each member gets a unique **friend pass**; presence shows “friends joined.”
8. **Achievement Spotlight** (*Any persona*) – Auto-generated milestone badges convert to social cards (safe by default); clickthrough gives newcomers a *try-now* micro-task.

Technical Specifications

- **MCP** between agents; JSON-schema contracts; **<150ms** decision SLA for in-app triggers.
- **Concurrency:** 5k concurrent learners; peak 50 events/sec orchestrated.
- **Attribution:** Signed smart links (short codes) with UTM + cross-device continuity.
- **Data:** Event bus → stream processing → warehouse/model store; PII minimized; child data segregated.
- **Explainability:** Each agent logs **decision**, **rationale**, **features_used**.

- **Failure Mode:** Graceful degradation to default copy/reward if agents are down.
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Infrastructure Constraints

- **Privacy/Compliance:** COPPA/FERPA safe defaults; clear consent flows.
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Ambiguous Elements (you must decide)

- Optimal **reward mix** (AI minutes vs. gem boosts vs. class passes) by persona and CAC/LTV math.
 - **Fairness** in leaderboards (new users vs. veterans; age bands).
 - **Spam thresholds:** caps on invites/day; cool-downs; school email handling.
 - **K-factor definition** for multi-touch joins (view → sign-up → FVM).
 - **Tutor incentives** and disclosures.
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Success Metrics

- **Primary:** Achieve $K \geq 1.20$ for at least one loop over a 14-day cohort.
- **Activation:** +20% lift to *first-value moment* (first correct practice or first AI-Tutor minute).
- **Referral Mix:** Referrals $\geq 30\%$ of new weekly signups (from baseline []%).
- **Retention:** +10% D7 retention for referred cohorts.
- **Tutor Utilization:** +5% via referral conversion to sessions.

- **Satisfaction:** $\geq 4.7/5$ CSAT on loop prompts & rewards.
 - **Abuse:** $<0.5\%$ fraudulent joins; $<1\%$ opt-out from growth comms.
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Deliverables (Bootcamp)

1. **Thin-slice prototype** (web/mobile) with ≥ 4 working loops and live presence UI.
 2. **MCP agent code** (or stubs) for Orchestrator, Personalization, Incentives, Experimentation.
 3. **Session transcription + summary hooks** that trigger ≥ 4 **agentic actions** (≥ 2 tutor, ≥ 2 student) feeding viral loops.
 4. **Signed smart links** + attribution service.
 5. **Event spec & dashboards:** K, invites/user, conversion, FVM, retention, guardrails.
 6. **Copy kit:** dynamic templates by persona, localized [en + ____].
 7. **Risk & compliance memo** (1-pager): data flows, consent, gating.
 8. **Results-page share packs** for diagnostics/practice/async tools (cards, reels, deep links).
 9. **Run-of-show demo:** 3-minute journey from trigger \rightarrow invite \rightarrow join \rightarrow FVM.
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Analytics & Experiment Design

- **K-factor tracking:** `invites_sent`, `invite_opened`, `account_created`, `FVM_reached`.
- **Attribution:** last-touch for join; multi-touch stored for analysis.
- **Guardrails:** complaint rate, opt-outs, latency to FVM, support tickets.

- **Dashboards:** cohort curves (referred vs. baseline), loop funnel drop-offs, LTV deltas.
 - **Results-page funnels:** impressions → share clicks → join → FVM per tool (diagnostics, practice tests, flashcards).
 - **Transcription-action funnels:** session → summary → agentic action → invite → join → FVM.
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Acceptance Criteria

- **≥ 4 viral loops** functioning end-to-end with MCP agents.
- **≥ 4 agentic actions** (≥2 tutor, ≥2 student) triggered from session transcription, each feeding a viral loop.
- Measured K for a seeded cohort and a clear readout (pass/fail vs **K ≥ 1.20**).
- Demonstrated presence UI and at least one leaderboard or cohort room.
- Compliance memo approved and **results-page sharing** active for diagnostics/practice/async tools.