## Script 1: All service charges are reported as $0.00 when checking out

### Script Description

When a guest checks out after incurring service charges during their stay, the services are reported, but the cost of each is recorded as $0.00

### Testing Requirements

### Create a guest and then check in the guest. Then and a service charge to their booking

|  |  |
| --- | --- |
| Register & Book a guest into a room |  |
| Phone number | 12345678 |
| Guest Name | Daffodil |
| Guest Address | 6 Tulip Cres |
| Room Type | S |
| Number of Occupants | 1 |
| Arrival Day | 10 |
| Arrival Month | 10 |
| Arrival Year | 2018 |
| Length of Stay | 2 |
| Card Type | V |
| Card Number | 1 |
| Card CCV | 1 |

This registration will create a booking Confirmation Number of: 1092018101 for room number 101

|  |  |
| --- | --- |
| Check-in Guest |  |
| Confirmation Number | 1092018101 |

|  |  |
| --- | --- |
| Create Service Charge |  |
| Room Number | 101 |
| Service Type | B |
| Service Charge | 10.00 |

### Setup

* Register a guest
* Book a guest into a room
* Check in guest
* Create a Service Charge

***Data required:***

### No additional Details Required

### Teardown

* There is no teardown requirements for this test

### Script Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step # | Test Action | Expected Results | Pass/ Fail |
| 1 |  | Display main menu options | P |
| 2 | Enter ‘d’ for checkout | Prompt user to enter room number | P |
| 3 | Enter room number ‘101’ | Display booking details and room charges | F |
| 4 |  | Prompt user to accept current charges |  |
| 5 | Enter ‘y’ to accept charges | Prompt user for credit card type |  |
| 6 | Enter ‘v’ for visa card | Prompt user for credit card number |  |
| 7 | Enter Credit Card number | Prompt user for credit CCV |  |
| 8 | Enter Credit Card CCV | Display debit confirmation |  |

### Test Execution

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date/Time | Tester | Test ID | Test Phase | Status |
| 09/10/18 11:00 | Ian Blott | Iblott01 | Bug replication | Failed |
| 09/10/18 16:30 | Ian Blott | Iblott01 | Bug Fixing | Passed |

## Script 2: It is possible to charge a room for service after the guest has checked out

## Script Description

### After a guest has checked out it is still possible to charge a service to their room

### Testing Requirements

### Create a guest and then check in the guest. Then and a service charge to their booking

|  |  |
| --- | --- |
| Register & Book a guest into a room |  |
| Phone number | 12345678 |
| Guest Name | Daffodil |
| Guest Address | 6 Tulip Cres |
| Room Type | S |
| Number of Occupants | 1 |
| Arrival Day | 10 |
| Arrival Month | 10 |
| Arrival Year | 2018 |
| Length of Stay | 2 |
| Card Type | V |
| Card Number | 1 |
| Card CCV | 1 |

This registration will create a booking Confirmation Number of: 1092018101 for room number 101

|  |  |
| --- | --- |
| Check in Guest |  |
| Confirmation Number | 1092018101 |

|  |  |
| --- | --- |
| Check Out Guest |  |
| Room Number | 101 |
| Card Type | V |
| Card Number | 1 |
| Card CCV | 1 |

### Setup

* Register a guest
* Book a guest into a room
* Check in guest
* Check out guest

***Data required***

|  |  |
| --- | --- |
| Create Service Charge |  |
| Room Number | 101 |

### Teardown

* There is no teardown requirements for this test

### Script Steps

|  |  |  |  |
| --- | --- | --- | --- |
| Step # | Test Action | Expected Results | Pass/ Fail |
| 1 |  | Display main menu options | P |
| 2 | Enter ‘r’ to Record a Service | Prompt user to enter room number | P |
| 3 | Enter room number ‘101’ | Display invalid booking message "No active booking for room id: 101" | F |

### Test Execution

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Date/Time | Tester | Test ID | Test Phase | Status |
| 09/10/18 12:00 | Ian Blott | Iblott01 | Bug replication | Failed |
| 09/10/18 16:30 | Ian Blott | Iblott01 | Bug Fixing | Passed |