

# A+ Core 1 and Core 2 CertMaster Perform 15.0

## 4.3 System and Display Issues



### Core 1 Exam Objectives Covered

- 5.1 Given a scenario, troubleshoot motherboards, RAM, CPU, and power
- 5.3 Given a scenario, troubleshoot video, projector, and display issues

As you continue to address hardware issues within the company, you encounter employees experiencing various display issues, including no video output, incorrect color display, and intermittent shutdowns of projectors during presentations. Your task is to diagnose and resolve these system and display-related issues to ensure optimal performance.

## Learning Outcomes

As you study this lesson, answer the following questions:

- What steps should you take to diagnose intermittent system lockups and shutdowns?
- How can you diagnose and correct overheating issues in a computer system?
- What should you check if a computer is experiencing sluggish performance after a new build or upgrade?
- What steps would you take to troubleshoot a monitor that shows no image?
- How can you rule out cable problems when troubleshooting a display issue?
- What steps should you take to troubleshoot intermittent shutdowns in projectors?