Maura (5:45)

- volunteer leader and coordinator for Chicago Cares
- has a Samsung (Android) device
- has trouble finding her own activities
- tapped on globe to go to her own account

Find Event
- used the calendar to search for event
- said preview of an event seems like an extra step

Share Event
- found the share icon with no relative ease
- used Facebook to share

Share a previously signed up event
- didn't know how to find her own events
- tried going to the menu then history eventually but was not confident
- once she found her own events list, she had no issue to get to the sharing option
- she thought it was "cool" to be able to swipe and share

Favourite events
- tried swiping right away to reveal the share button
- wasn't sure if the ChicagoCares heart was the favourite button

Find the location of an event
- used the map view
- wanted to be able to tap on address in the list view

Remove self from an event
- she went to menu -> history -> events list
- needed help to get to the event details in order to find the remove button

Learn issue
- tapped on categories icons on the even details screen
- she said she would be interested in knowing issues at the local level and how she can do anything about it
- she was confused about the difference between "Discover" and "Learn" in the menu

Mina (6:00)

- new volunteer
- volunteers in a children's program
- has a iPhone 4s (heavy user)

Find her own event
- expected the intro list view to be of her own events
- couldn't find the way to access the menu
- selected "discover" to attempt to find her own events
- did not know to tap the clock to view her own history

Sign up for an event
- scrolled on the list view to find an event
- to her, the title of the event is important, date and time are also important
- she said that the ability to tap on the map on the event details screen and see the
    location of the event is valuable to her
- wished the map could launch to google maps

Share an event
- couldn't find the share button at first glance on the event details screen
- saw the email icon first and hesitated because she didn't want to share by email
- wanted to share through Facebook

Email the volunteer leader
- couldn't find the email icon on the event details screen
- only tried the email icon since it's the only thing on the screen that had any
    association with email
- said email icon was confusing

Favourite an event
- thought "favourite" meant events she has already signed up for and starred
- thought the favourite icon was unclear but she knew it was favourite
- she then tapped on the favourite list to share

Find out about issue areas
- would look into event details to find out more about an issue
- she thought the icon only indicated the category, was not aware that she could tap on
    them

Margaret (6:15)

- Android (Galaxy S5)
- volunteers at OpenDoor shelter with kids 16-20 to help supervise cooking of meals

Find an event
- wanted to look for OpenDoor shelter events
- tapped the filter button and wanted to be able to type in "Shelter"
- tried the menu -> discover
- immediately wanted to share through the share icon on event detail
- after the confirmation for signing up, she wanted to be shown a list of future
	occurrences of the same event
- she wanted to be able to sign up for multiple occurrences at the same time

Remove from an event
- questions if the intro list shows her own events
- coined the term "market place"
- tapped on an event and was able to remove herself once navigate to her own list of
	events
- expected a confirmation screen after removal

Favourite an event
- confused about the intro list/calendar/map views and whether or not they showed her
	own events
- she wanted to be able to filter by food through the map view
- she wanted to know about the location, organization of an event
- may want to use a different app for the map like Google Maps
- she thinks that time/duration should on the event details

Learn about issue areas
- confused about the list of events on the category details screen
- wanted to know organizations involved for the given category

Chris (6:30)

• iPhone, everyday user
• new volunteer, has volunteered at Dinner & Bingo, Bingo and cleanup
• wanted to know where an event is at because he uses public transportation and he
    tends to search for events on nights during weekends

Find an event and remove himself
• tapped on the intro list and thinking it was his own event
• once discovered the menu, he was able to navigate to remove himself

Find an event
• used the list view to scroll through events
• confused about the globe icon
• had no trouble with the calendar view
• had no trouble once reached event details

Favourite an event
• thought the favourite icon on the event detail screen was used to favourite
• doesn't know what the sharing icon meant
• thought favourite meant save for later

Share an event
• tapped on the email icon first to share
• wanted to email to share, and would share up to 10 people at most
• once taught to swipe, would prefer to swipe rather than using the buttons on the event
    details screen

Learn about issue areas
• had no trouble whatsoever and used the menu to get to the categories

Maggie (7:00)

- iPhone, everyday user
- uses lots for directions

Find an event
- used the list view to scroll through the events
- wanted to change the date by tapping on the date label at the top
- wanted to find events after 5/6(by time)
- instead of by a specific time, she wanted to search by "evening"
- she only tapped on "view details" on the even preview popup because there was no other buttons
- wanted to use google maps for directions
- wanted to be reminded with the time, directions an hour before an event
- after a tutorial, she would use the map view to look for something close to her (~5 mi radius)
- felt the calendar view was too small

Share an event
- mistaken the email button to share
- started to scroll down on the event detail screen to attempt to find the share button
- after learning to swipe on the list item, she was able to tap on the share button
- she said she would usually text to share but depends on the person, mostly through email

Remove self from an event
- after being shown the menu, she tried to log in
- couldn't find the history option in the menu
- once told about history, she was able to complete the task

Lean an issue area
- assumed there would be a link to learn more in the event detail screen
- would be interested in learning about organizations' background