



# Piotr Zakowicz

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**Location:** Warsaw, Poland



## Summary

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- I am an IT Manager with 7 years of experience in designing and implementing technology enabled business solutions.
- I have a business degree supported by a IT certificates in managing projects, technology products and software quality.
- I have experience in the following:
  - roles: Business Analyst, Product Owner, Test Manager and Project Manager
  - projects: IT strategy, pre-implementation analysis, software design and implementation
  - markets: UK (London), Switzerland (Zurich), Netherlands (Amsterdam) and Poland (Warsaw)
  - sectors: transportation, banking and utilities

I am currently studying and looking for a position as a JavaScript developer. You can find more details about my skills and projects [pzakowicz.github.io](https://pzakowicz.github.io).

## Skills and education

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### Skills:

- Front-end: React, Redux, React router, Service worker, Cache API, Web push, Webpack, Babel, Localforage (IndexedDB)
- Back-end: Node.js, Express, Embedded JS (EJS), Passport, Bcrypt
- Databases: MySQL, SQLite
- Testing: Postman, TestLink
- Other: Visual Studio Code, Git, GitHub
- Solution design: JIRA, Enterprise Architect, Balsamiq, Axure, InVision, Inkscape

### Diplomas and certificates:

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|--|---------|
| • BSc Business and Management, Aston University, Birmingham, UK    | 06.2012 |
| • Chartered Accountant (CIMA), BPP, London, UK                     | 12.2015 |
| • Certified Scrum Product Owner (CSPO), Scrum Alliance, London, UK | 02.2016 |
| • Professional Scrum Master I (PSM), Scrum.org, Warsaw, PL         | 01.2019 |
| • ISTQB Certified Tester, ISTQB, Warsaw, PL                        | 12.2018 |
| • Certified SAFe 4 Agilist, Scaled Agile, Warsaw, PL               | 11.2018 |
| • PRINCE2 Practitioner, Axelos, London, UK                         | 08.2015 |

### Languages:

- Polish (native),
- English (C2),
- French (B1),
- Russian (B1)

# Experience

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**Manager, Technology consulting, Deloitte, Warsaw, Poland**

06.2018 – now (2 years)

Project Manager – New national system for road toll collection, high level design advisory

- Managing an 18-person team consisting of IT architects, business analysts, system analysts and testers
- Delivering business and functional requirements, business processes and test cases
- Head Business Analyst and co-author of the payments and accounts receivables products

Business Analyst – Urban Travel Card - pre-implementation analysis

- Business Model, including business goals, customer offering, pricing models, customer journeys and payment settlement model
- Operating Model, including business processes, org. structure, customer service and sales channels
- Business requirements for the web page, mobile application and OT infrastructure

Test Manager – New branch system for lending in the SME sector

- Agile Test Strategy, including processes and practices for test case creation and automation
- Planning and managing the work of 3 testers as well as business analysts as part of UAT testing
- Supervised to production deployments, including the management of functional testing, integration testing, user acceptance testing, performance testing and penetration testing

**Senior Consultant, Technology Consulting, Deloitte, Zurich, Switzerland**

05.2017 – 05.2018 (1 year)

Project Manager – Innovation incubator setup

- Setup of an innovation incubator within Deloitte aimed at investing in internal and client facing solutions
- Appraising investment applications, organising events, coaching applicants on pitch preparation
- Supervising the portfolio of investments, helping convert prototypes into offering and go to market

**Senior Consultant, Technology Consulting, KPMG, London, UK**

10.2014 – 03.2017 (2.5 years)

Product Owner - IoT-based, train ticketing solution

- Development of an innovative, Internet of Things and Bluetooth based ticketing prototype
- Leading a team of four in the prototype development as a Product Owner
- Working with an ecosystem of start-ups to leverage the latest developments in iBeacon technology and other micro-location technologies in solution development

Business Analyst – Dynamic Gate Allocation System prototype

- Created part of a high level design for a logistics system for all major ground operations
- Designed the business processes for automated aircraft to stand allocation
- Created wireframes and worked with UX designer to develop a front-end design of the system

Business Analyst – IFRS9 Financial Reporting System

- Co-designed of a financial reporting system for financial, regulatory and MI reporting.
- Supervised data requirements consolidation and data sourcing
- Mapped data flows from source to reporting

**Consultant, Technology consulting, KPMG, London, UK**

10.2012 – 10.2014 (2 years)

Business Analyst / PMO – ERP Enabled Business Transformation

- Involved in the Project Management Office setup, including the deployment of an Enterprise Content Management solution
- Authored the Testing Strategy and Test Execution plans. Designed and delivered UAT workshops.
- Supported the deployment of mobile devices to 2,000 field staff by participating in the device selection process and recruitment of SAP mobile trainers

Business Analyst- ERP Enabled Finance Transformation

- Worked with client staff to map as-is business processes into flow chart diagrams
- Supported the design of system security architecture, by designing user roles and authorisations