

Please indicate your level of agreement with the following statements.

Please give us honest feedback! You won't hurt our feelings ;-)

(Page 1/3) Please answer the following questions about **your study experience**.

Section 1:

In the **main task**, you received the AI system's suggestions for whether a Chicago hotel review is genuine or deceptive. Now, think about your experience in the main task and answer the following questions.

Section 1:

In the **main task**, you received the AI system's suggestions for whether a Chicago hotel review is genuine or deceptive with predictive words highlighted. Now, think about your experience in the main task and answer the following questions.

Section 1:

In the **main task**, you received the AI system's suggestions for whether a Chicago hotel review is genuine or deceptive with predictive words and language patterns highlighted. Now, think about your experience in the main task and answer the following questions.

I found the AI system's suggestions to be reliable.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I trusted the AI system's suggestions.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I believed the AI system provided helpful suggestions.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

Strongly Disagree Disagree Somewhat Disagree Neither nor Disagree Somewhat Agree Agree Strongly Agree

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

In the **learning assessment**, you judged six NYC/LA/Houston hotel reviews without AI assistance. Now, think about your experience and answer the following question.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

Suppose you will be reading some online hotel reviews in the future. Now, think about your skill in detecting deceptive hotel reviews and answer the following questions.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I have a better understanding of how to detect deceptive hotel reviews after using the AI system.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I feel more confident in differentiating between genuine and deceptive hotel reviews after using the AI system.

☐ Strongly Disagree ☐ Disagree ☐ Somewhat Disagree ☐ Neither Agree nor Disagree ☒ Somewhat Agree ☐ Agree ☐ Strongly Agree

(Page 2/3) Please answer the following questions about **your experience with the AI system in the main task**.

I think I would like to use this system frequently.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I found the system unnecessarily complex.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I thought the system was easy to use.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I think I would need the support of a technical person to be able to use this system.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I found the various functions in this system to be well integrated.

Strongly Disagree Disagree Somewhat Disagree Neither Agree nor Disagree Somewhat Agree Agree Strongly Agree

I thought there was too much inconsistency in this system.

Strongly Disagree	Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree	Strongly Agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I would imagine that most people would learn to use this system very quickly.

Strongly Disagree	Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree	Strongly Agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I found the system very awkward to use.

Strongly Disagree	Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree	Strongly Agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I felt very confident using the system.

Strongly Disagree	Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree	Strongly Agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I needed to learn a lot of things before I could get going with this system.

Strongly Disagree	Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Agree	Strongly Agree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(Page 3/3) Please answer the following questions about **your workload when using the AI system in the main task.**

How mentally demanding was the task?

Very low	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very high
----------	-----------------------	-----------------------	-----------------------	-----------------------	-----------------------	-----------------------	-----------

How physically demanding was the task?

Very low	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Very high
----------	-----------------------	-----------------------	-----------------------	-----------------------	-----------------------	-----------------------	-----------

How hurried or rushed was the pace of the task?

Very low ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ Very high

How successful were you in accomplishing what you were asked to do?

Perfect ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ Failure

How hard did you have to work to accomplish your level of performance?

Very low ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ Very high

How insecure, discouraged, irritated, stressed, and annoyed were you?

Very low ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ Very high

Powered by Qualtrics