Task 1 – Prioritization

1. *"Forgot password" email is not being sent for the user account.*
'Urgent' – since it's a blocker for a user – (s)he cannot log in and use the app in case (s)he forgot the password.

2. *Swapfiets language switcher is not working.*
'High' or 'Normal' – depends on the type of the app: if it's Web – I'd say 'Normal' since user can use quick workaround (translator). If it's a native app – I'd say 'High' because there is no easy way to translate the text and the user can get confused.

3. *"About-us" Swapfiets footer links are redirecting to the homepage.*
'Low' because this type of links is rarely used.

4. *Month date-of-birth dropdown box is only showing "November".*
'Normal' – since user can proceed with registration, use the product, and edit the 'month' later.
*But for some users it can be confusion and they wouldn't proceed with the next steps, it means they can get stuck on the page.. So, it's 'High-Normal'.

5. *"Complete registration" button not working.*
'Urgent' – user cannot to complete the registration and use the product.

Task 2 - Planning and documentation

What are the 5 most important test cases you would write?

1. It's reachable and main content displayed – "See bikes" content available/displayed as well (smoke)
2. Positive Log in scenario
3. Positive Sign in scenario
4. Positive Search scenario (search field)
5. 'Mobile apps' area/links are correct.

Explain why you chose the 5 scenarios you did.

1. *It's reachable and main content displayed – "See bikes" content available/displayed as well (smoke)*
Smoke testing – all users can navigate, read about the product
2. *Positive Log in scenario*
Registered users should be able to log in and check account/personal details
3. *Positive Sign in scenario*
Any user should have ability to join to the product
4. *Positive Search scenario (search field)*
Users should have ability to do some research about their location
5. *'Mobile apps' area/links are correct.*
Users should be able to download the mobile app which will be use later.

How would you document those scenarios?

Depends on project/company needs/tools,
e.g. for BDD: using Gherkin language (Given/When/Then…) – Feature file with test scenarios.

How would you manually test those scenarios?
Besides positive (strict) steps – also use negative ones. With different combination of browsers/OS/devices/test data.

What tools would you use for testing them?
If it's about test management system – Azure DevOps, if it's about automation – Selenium WebDriver, if it's about apps: different browsers on laptop and smartphone, Fiddler/Postman.