



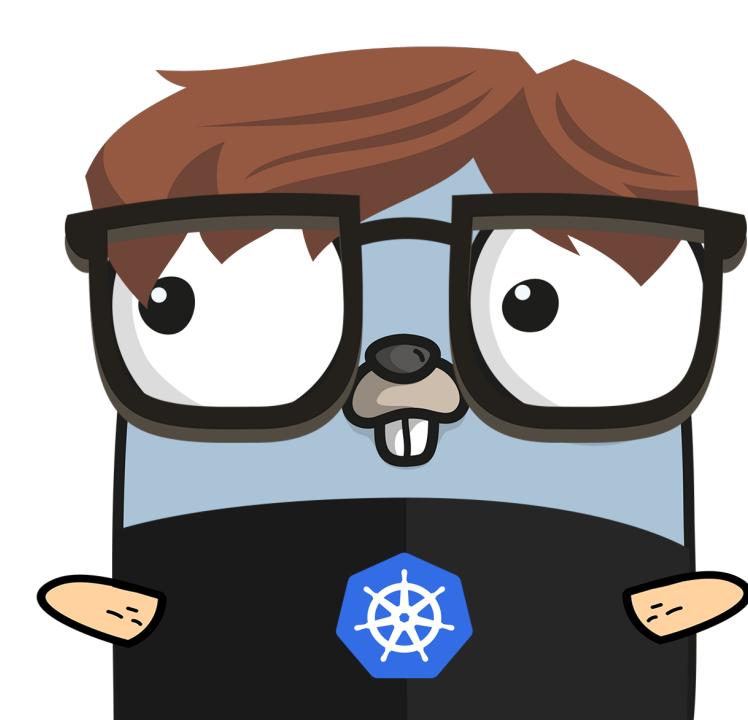
KubeCon

North America 2017

HYBRID-CLOUD, HIPPA COMPLIANT ENTERPRISE WITH KUBERNETES

STEVE SLOKA

UPMC Enterprises



ABOUT ME

SOFTWARE ARCHITECT

GOLANG / OPENSOURCE / KUBERNETES / CONTAINERS

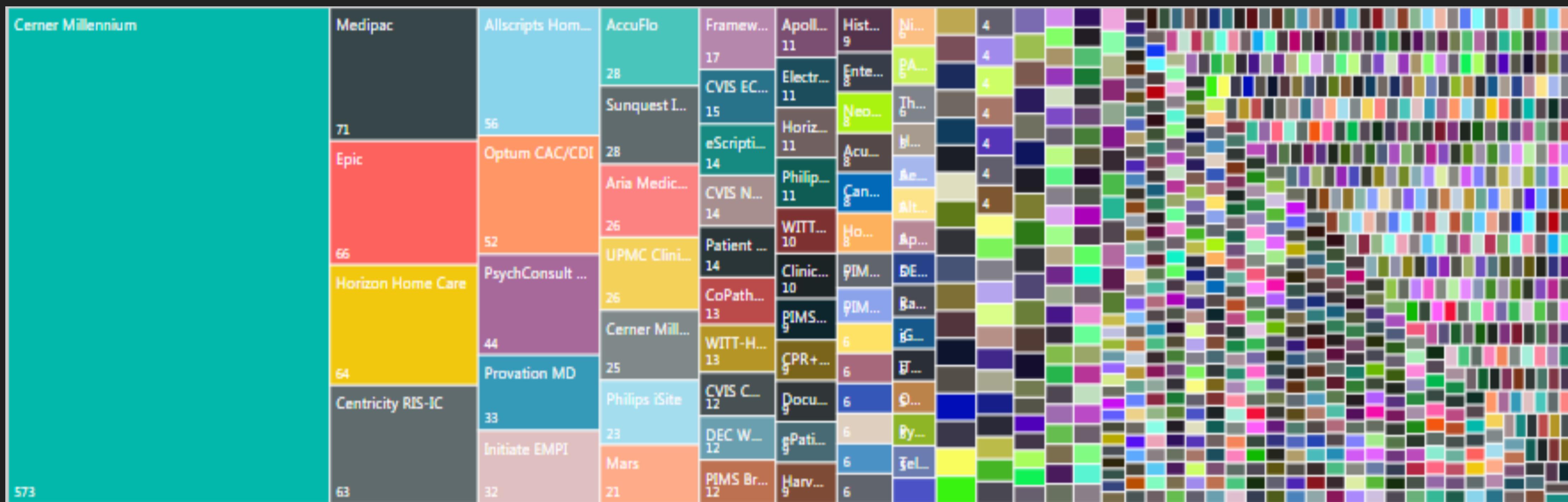
UNIVERSITY OF PITTSBURGH MEDICAL CENTER

- ▶ \$16 billion integrated global nonprofit health enterprise
- ▶ 80k employees
- ▶ > 30 hospitals
- ▶ 3.2 Million member health insurance division
- ▶ “Other Stuff”



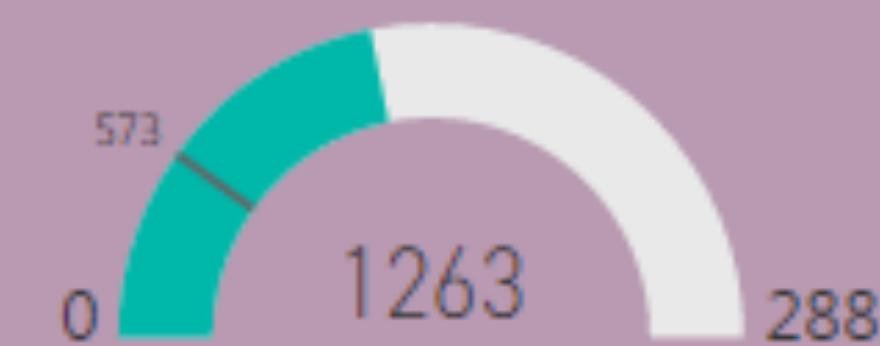
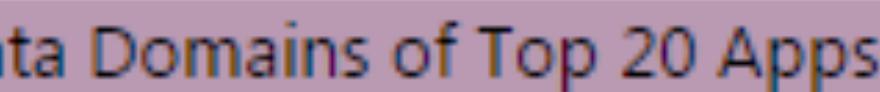
CLINICAL DATA @ UPMC

UPMC (CLINICAL) DATA SOURCE INVENTORY



Total Number of Apps

1102



Application Name	Count of Application Name
Cerner Millennium	573
Medipac	71
Epic	66
Horizon Home Care	64
Centricity RIS-IC	63
Allscripts Homecare	56
Total	1263

WHAT IS HIPAA?

- ▶ HIPAA = Health Insurance Portability and Accountability Act
- ▶ Prohibit the disclosure or misuse of information about private individuals
- ▶ Types of Data?
 - ▶ Social Security Numbers
 - ▶ Medical Record Numbers (MRN)
 - ▶ Patient Name
 - ▶ (Anything that can describe a patient specifically)

WHY CREATE HIPAA?

‘STANDARDS’



HIPAA RULES

- ▶ Encryption at REST
- ▶ Encryption in TRANSIT
- ▶ Auditing to the user
- ▶ BAA (Business Associate Agreement)

ON-PREMISES

ON-PREMISES

- ▶ **Kubernetes Infrastructure**
 - ▶ Red Hat Atomic
 - ▶ CoreOS Tectonic
- ▶ **Storage**
 - ▶ NFS
 - ▶ Local Storage
- ▶ **Load Balancers**
 - ▶ F5 --> NodePorts && Ingress

ON-PREMISES

- ▶ Workloads
- ▶ CI/CD (Gitlab Runners / Jenkins Workers)
- ▶ Local “agents”
- ▶ Data Collection
- ▶ Data Proxies

ON-PREMISES IS HARD(ER)

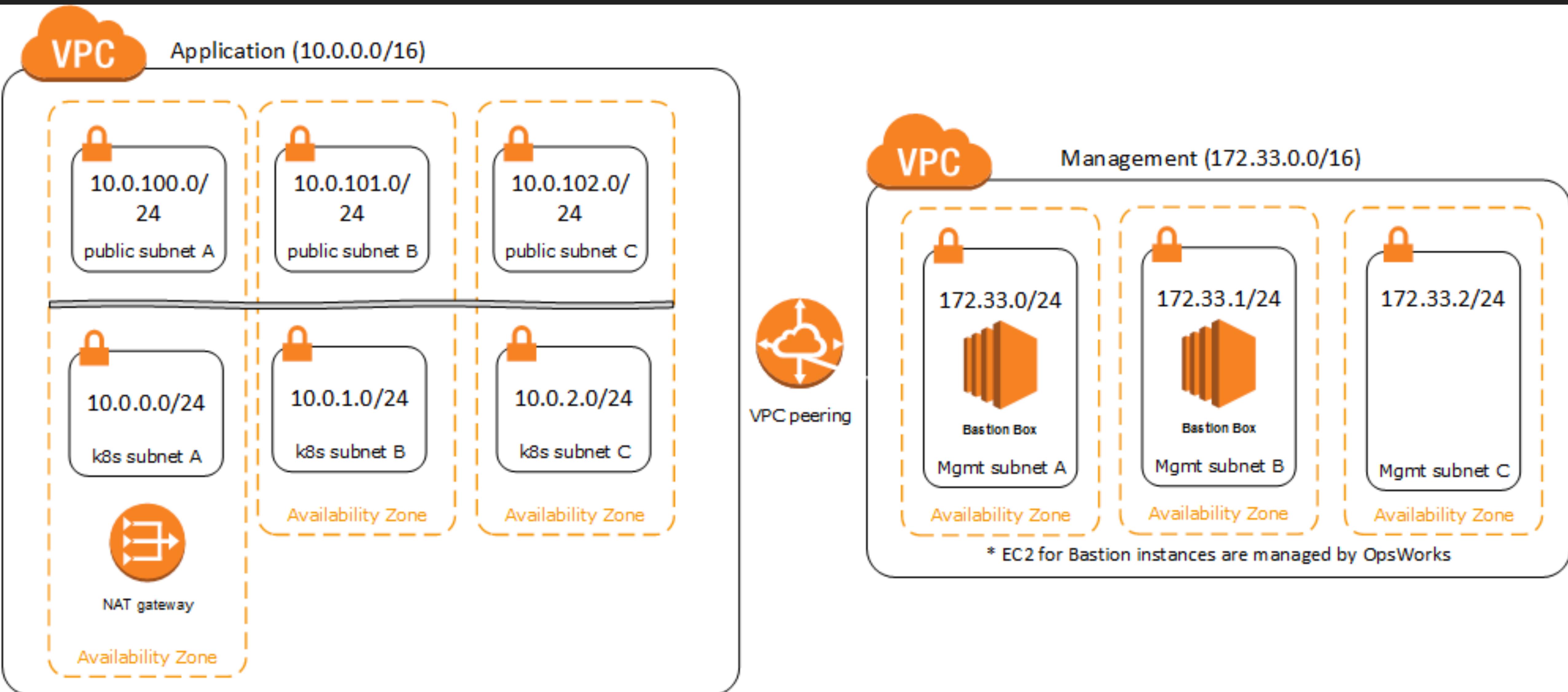




PUBLIC CLOUD

CLOUD INFRASTRUCTURE

- ▶ Amazon Web Services (AWS)
- ▶ Single Region / Multi-AZ
- ▶ Multiple worker Auto-scaling Groups (ASG)
- ▶ CloudFormation + CoreOS (Container Linux)
- ▶ ECR Docker Registry
- ▶ Classic ELB
- ▶ VPN to OnPrem

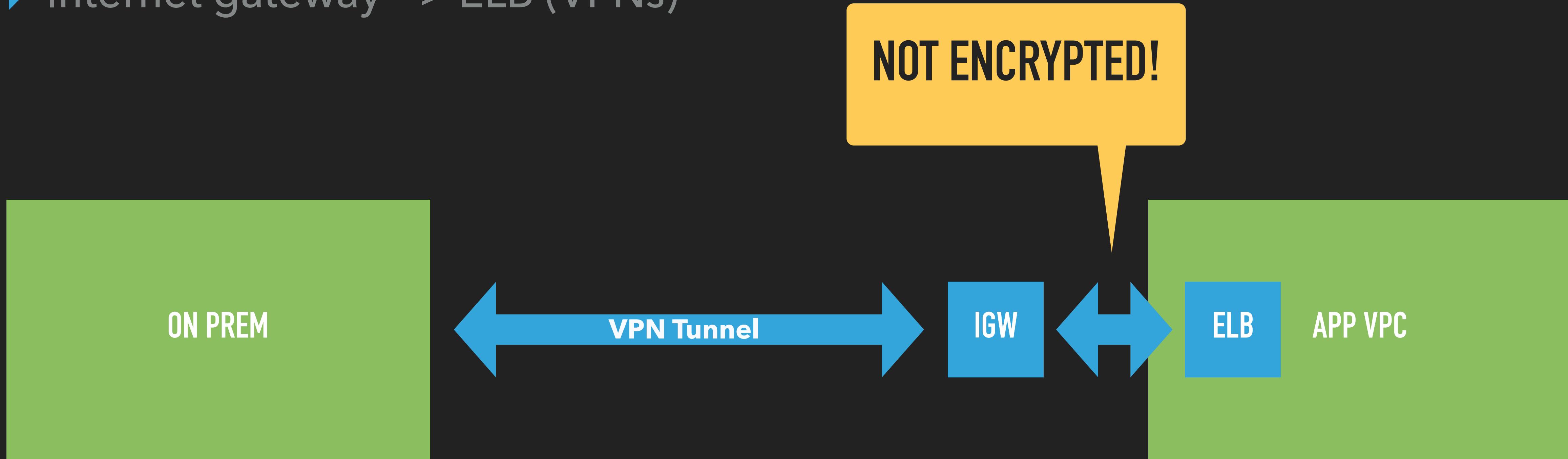


AWS HIPPA COMPLIANT OFFERINGS

- ▶ Amazon API Gateway excluding the use of Amazon API Gateway caching
- ▶ Amazon Aurora [MySQL, PostgreSQL]
- ▶ AWS Batch
- ▶ Amazon CloudFront [including Lambda@Edge]
- ▶ AWS CloudHSM
- ▶ Amazon CloudWatch Logs
- ▶ Amazon Cognito
- ▶ Amazon Connect
- ▶ AWS Database Migration Service
- ▶ AWS Direct Connect
- ▶ AWS Directory Services excluding Simple AD and AD Connector
- ▶ Amazon DynamoDB
- ▶ Amazon EC2 Container Service (ECS)
- ▶ Amazon EC2 Systems Manager
- ▶ Amazon ElastiCache
- ▶ Amazon Elastic Block Store (Amazon EBS)
- ▶ Amazon Elastic Compute Cloud (Amazon EC2)
- ▶ Elastic Load Balancing
- ▶ Amazon Elastic MapReduce (Amazon EMR)
- ▶ Amazon Glacier
- ▶ Amazon Inspector
- ▶ AWS Key Management Service
- ▶ Amazon Kinesis Streams
- ▶ AWS Lambda
- ▶ Amazon Redshift
- ▶ Amazon Relational Database Service (Amazon RDS) [SQL Server, MySQL, Oracle, PostgreSQL, and MariaDB engines only]
- ▶ Amazon Route 53
- ▶ AWS Shield [Standard and Advanced]
- ▶ Amazon Simple Notification Service (SNS)
- ▶ Amazon Simple Queue Service (SQS)
- ▶ Amazon Simple Storage Service (Amazon S3) [including S3 Transfer Acceleration]
- ▶ AWS Snowball
- ▶ AWS Snowball Edge
- ▶ AWS Snowmobile
- ▶ AWS Storage Gateway
- ▶ Amazon Virtual Private Cloud (VPC)
- ▶ AWS Web Application Firewall (WAF)
- ▶ Amazon WorkDocs
- ▶ Amazon WorkSpaces

NOT EVERYTHING IS COMPLIANT!

- ▶ New Services
- ▶ Internet gateway → ELB (VPNs)



AWS TO THE RESCUE!

- ▶ Mike Kuentz - Senior Solutions Architect
- ▶ @mkuentz
- ▶ kuentzm@amazon.com



K8S WORKLOADS

STATELESS APPLICATIONS

STATELESS APPLICATIONS

- ▶ Easy-Peesy-Lemon-Squeezy
- ▶ Self-contained
- ▶ No storage
- ▶ Dependencies are outside scope of `this application`
- ▶ Easily scheduled / scaled
- ▶ Implemented via Kubernetes Deployments
- ▶ `kubectl scale deployment elastic --replicas=5`

STATEFUL APPLICATIONS

STATEFUL APPLICATIONS STRUGGLES

- ▶ How manage persistent storage?
- ▶ Resize/Upgrade
- ▶ Reconfigure - templating
- ▶ Backup - handle automatically

STATEFUL APPLICATIONS IMPLEMENTATION

- ▶ Statefulsets
- ▶ Allow for persistent storage replicas to have an identity
- ▶ One Persistent Volume per Claim



THAT'S ME RIGHT?

An Operator is an application-specific controller that extends the Kubernetes API to create, configure and manage instances of complex stateful applications on behalf of a Kubernetes user.

THAT'S ME RIGHT?

Make it work like a cloud
provided offering.

Steve Sloka

ELASTIC-OPERATOR

<https://github.com/upmc-enterprises/elasticsearch-operator>

ELASTICSEARCH OPERATOR

- ▶ Mimic Cloud Offerings
- ▶ Full TLS
- ▶ Automatic certificate generation
- ▶ Encrypted EBS Volumes
- ▶ Communication TLS (SearchGuard*)
- ▶ Span availability zones in AWS (Creation & Scaling)
- ▶ Snapshots to S3
- ▶ Deploy Add-ons Automatically
- ▶ Kibana / Cerebro

* <http://floragunn.com/searchguard>

THERE'S SOME WORK TO DO

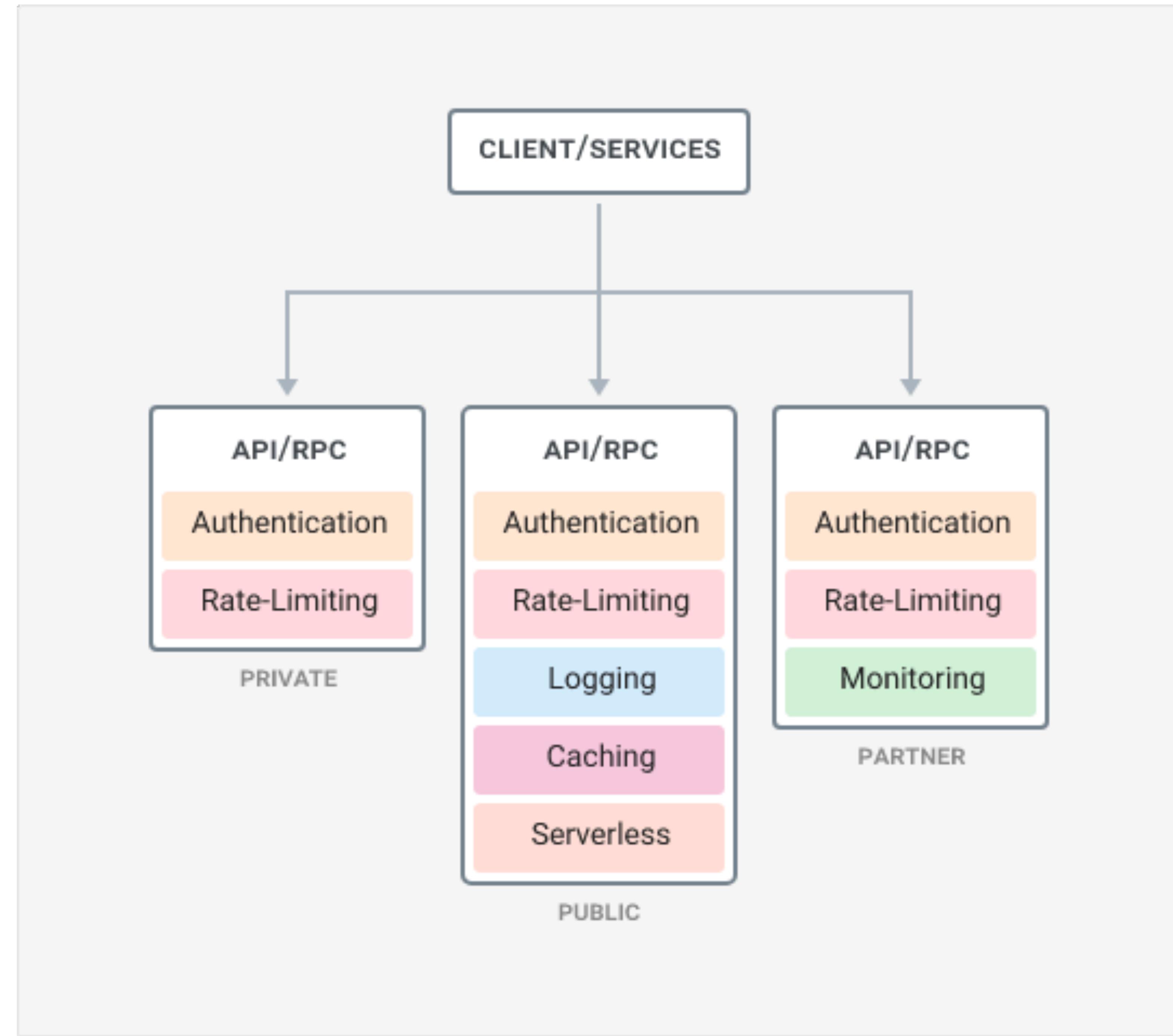
- ▶ Shard / Zone Allocation
- ▶ Elastic cluster status
- ▶ Rolling restarts
- ▶ Upgrades

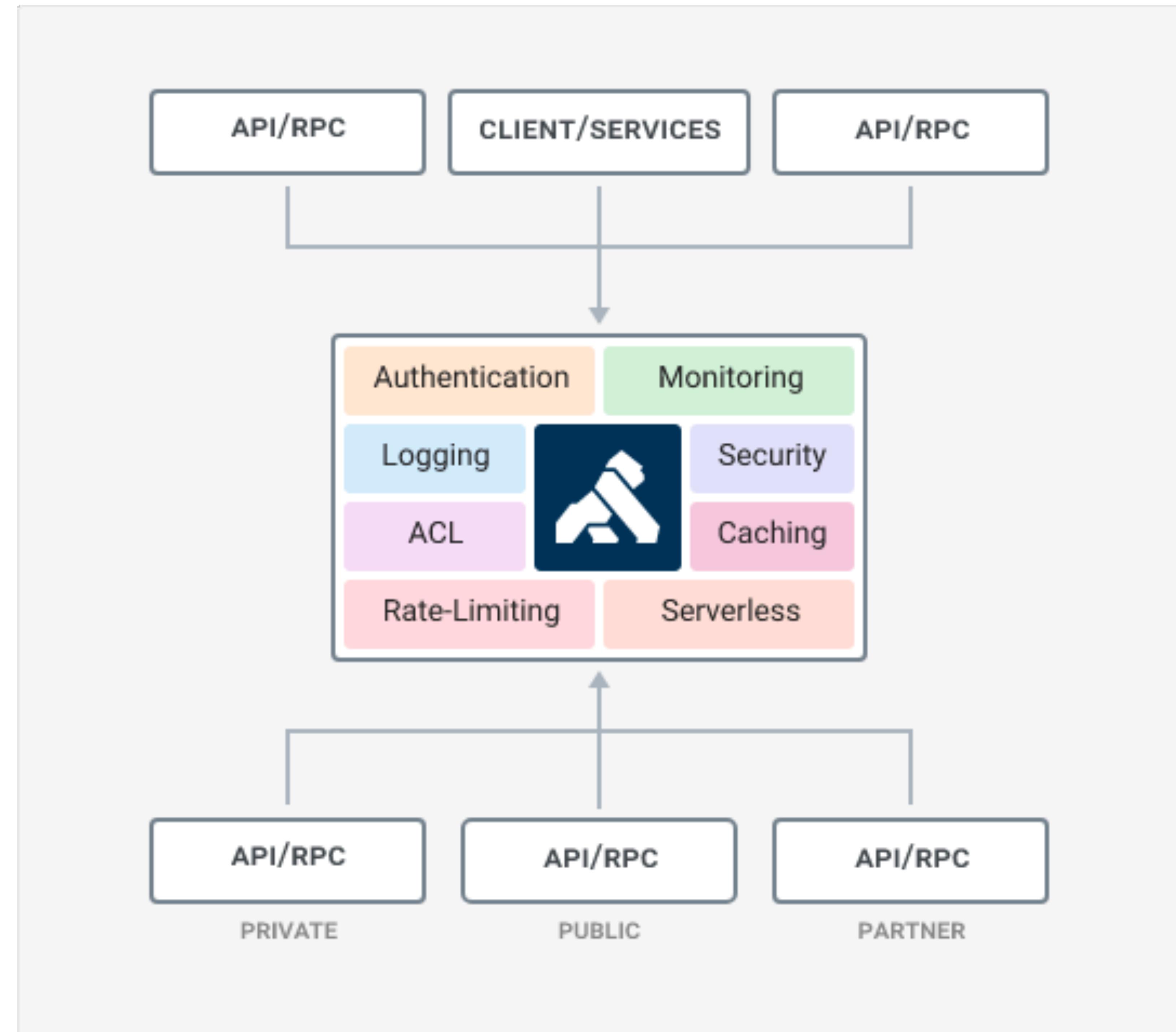
KONG-OPERATOR

<https://github.com/upmc-enterprises/kong-operator>

KONG API GATEWAY

- ▶ Open source API Gateway
- ▶ Isolate traffic into our applications
- ▶ Handles Authentication (HMAC) for clients



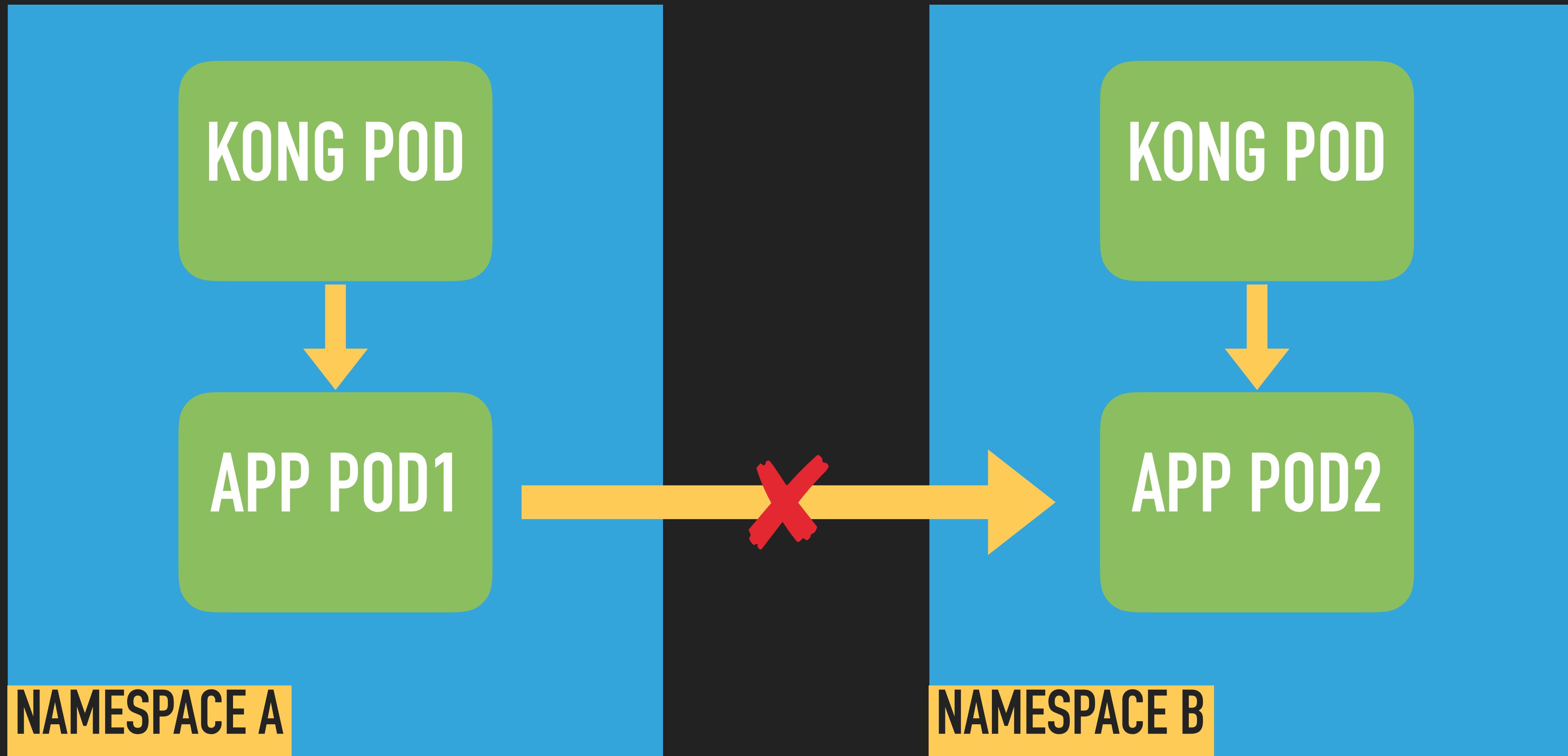


KONG OPERATOR

- ▶ Configuration for applications stored as files (TPRs)
- ▶ Checked into source
- ▶ Code reviewed
- ▶ HTTP is not easily reproducible

NETWORK POLICIES

- ▶ Limit access to API





Steve Sloka

Senior Systems Software Engineer - Customer Success

Heptio empowers the technology driven enterprise to realize the full potential of Kubernetes. We offer training, support and professional services to speed integration of Kubernetes and related technologies into the fabric of your IT.

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